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SEARCH REQUEST FORM

Scientific and Technical Information Center

Requester's Full Name: HAL DODDS Examiner #: 78753 Date: 8/27/03
 Art Unit: 2177 Phone Number 30 5-1802 Serial Number: 09/859,427
 Mail Box and Bldg/Room Location: 4027 Results Format Preferred (circle): PAPER DISK E-MAIL

If more than one search is submitted, please prioritize searches in order of need.

 Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: METHOD AND APPARATUS FOR PROVIDING CUSTOMIZED INFO.
 Inventors (please provide full names): DAVID ROTH KOPF

Earliest Priority Filing Date: 5/19/00

For Sequence Searches Only Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

A method for providing customized information to a customer in the form of summaries, analysis, and stories that have been determined to be useful to the customer. This information may be received via by the customer via a customized information portal, E-mail, or a facsimile. The information a survey is used to obtain the categories of topics of interest desired by customers. A graphical user interface, which has ^{multiple} areas of the screen reserved for different aspects of the received information.

08-27-03 A08:45 IN

STAFF USE ONLY

 Searcher: First Name Last Name Type of Search Vendors and cost where applicable
 Searcher Phone #: 30-1831 NA Sequence (#) STN
 Searcher Location: Structure (#) Dialog X
 Date Searcher Picked Up: 9/9/03 Bibliographic Questel/Orbit
 Date Completed: 9/11/03 Litigation Dr.Link
 Searcher Prep & Review Time: 30 Fulltext Lexis/Nexis X
 Clerical Prep Time: Patent Family Sequence Systems
 Online Time: 314 Other WWW/Internet X
 Other (specify)



STIC Search Report

EIC 2100

STIC Database Tracking Number: 102436

**TO: Hal Dodds
Location: 4D27
Art Unit: 2177
Thursday, September 11, 2003**

Case Serial Number: 09/859427

**From: Anne Hendrickson
Location: EIC 2100
PK2-4B40
Phone: 308-7831**

Anne.Hendrickson@uspto.gov

Search Notes

Hal – As we discussed, due to the size and many aspects of this case (169 claims), I did a broad search on the concept of providing customized information to a customer via the Web, a portal, e-mail, fax, etc. We would be happy to narrow the search, once you have had a chance to look at the results. Please give me a call if you have any questions.

Anne

?show files

File 350:Derwent WPIX 1963-2003/UD,UM &UP=200357

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File 347:JAPIO Oct 1976-2003/May(Updated 030902)

(c) 2003 JPO & JAPIO

File 348:EUROPEAN PATENTS 1978-2003/Aug W05

(c) 2003 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20030904,UT=20030828

(c) 2003 WIPO/Univentio

?ds

Set	Items	Description
S1	6	AU='ROTHKOPF D':AU='ROTHKOPF DAVID INTELLIBRIDGE CORPORATI- ON'
S2	6	IDPAT (sorted in duplicate/non-duplicate order)
S3	4	IDPAT (primary/non-duplicate records only)
?		

?t,s3/5/1-4

3/5/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
(c) 2003 Thomson Derwent. All rts. reserv.

014435963 **Image available**
WPI Acc No: 2002-256666/200230
Related WPI Acc No: 2002-240685
XRPX Acc No: N02-198656

Provision method for customized information to an aggregation of users with common interest using information regarding which topics are of interest to determine which data should be included in customized report for particular users

Patent Assignee: INTELLIBRIDGE CORP (INTE-N)
Inventor: ROTHKOPF D
Number of Countries: 094 Number of Patents: 002
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200191348	A1	20011129	WO 2001US16198	A	20010521	200230 B
AU 200164698	A	20011203	AU 200164698	A	20010521	200230

Priority Applications (No Type Date): US 2000205251 P 20000519

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200191348	A1	E	61	H04J-011/00	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164698	A			H04J-011/00	Based on patent WO 200191348
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Abstract (Basic): WO 200191348 A1

NOVELTY - The method involves obtaining survey data indicative of whether a category is a topic of interest to an aggregation of users. Based on the survey data, a customized report is designed for providing information to the aggregation of users. The category is predefined. The information is time-sensitive.

The customized report is an information portal accessible to a user on a computer network.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for an information portal, for a graphical user interface, for a server system, for a method for providing timely access to expertise using a client system, for a method of providing customized information through an information portal, for an article of manufacture comprising an information storage medium, for a method for generating customized information and for an apparatus for generating customized information.

USE - For providing customized information to an aggregation of users over a network.

ADVANTAGE - Allows highly customized information to be supplied from many sources to individuals joined by common interest.

DESCRIPTION OF DRAWING(S) - The figure shows a computer system used to implement the invention.

pp; 61 DwgNo 1/11

Title Terms: PROVISION; METHOD; CUSTOMISATION; INFORMATION; AGGREGATE; USER
; COMMON; INTEREST; INFORMATION; TOPIC; INTEREST; DETERMINE; DATA;
CUSTOMISATION; REPORT; USER

Derwent Class: T01; W01; W02

International Patent Class (Main): H04J-011/00

International Patent Class (Additional): G06F-017/60

File Segment: EPI

3/5/2 (Item 2 from file: 350)

DIALOG(R) File 350:Derwent WPIX
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014419982 **Image available**
WPI Acc No: 2002-240685/200229
Related WPI Acc No: 2002-256666
XRPX Acc No: N02-185835

Customized information provision method in Internet, involves designing customized report based on survey data indicative of whether predefined category is of topic of interest to set of users having common affiliation

Patent Assignee: INTELLIBRIDGE CORP (INTE-N); ROTHKOPF D (ROTH-I)

Inventor: **ROTHKOPF D**

Number of Countries: 095 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200190944	A1	20011129	WO 2001US16093	A	20010518	200229 B
AU 200164676	A	20011203	AU 200164676	A	20010518	200229
US 20020049727	A1	20020425	US 2000205251	P	20000519	200233
			US 2001859427	A	20010518	

Priority Applications (No Type Date): US 2000205251 P 20000519; US
2001859427 A 20010518

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200190944	A1	E	62	G06F-017/30	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164676	A			G06F-017/30	Based on patent WO 200190944
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US 20020049727	A1			G06F-007/00	Provisional application US 2000205251
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Abstract (Basic): WO 200190944 A1

NOVELTY - The survey data indicative of whether a predefined category is a topic of interest to a set of users having a common affiliation, is obtained. A customized report is designed based on the survey data to provide time sensitive information to the users.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Information portal;
- (b) Graphical user interface;
- (c) Server system;
- (d) Computer-based customized information generation method;
- (e) Customized information generation apparatus;
- (f) Timely access provision method;
- (g) Computer program product

USE - For providing customized information to several users over Internet.

ADVANTAGE - Provides designated users an e-mail link to comment on the quality of provider's product and request changes, upgrades and modifications. Ensures immediate access of information that is of particular importance and notifies some other similar information which is available, to the user.

DESCRIPTION OF DRAWING(S) - The figure illustrates the interaction of components in providing information to the customer.

pp; 62 DwgNo 3/11

Title Terms: CUSTOMISATION; INFORMATION; PROVISION; METHOD; DESIGN;
CUSTOMISATION; REPORT; BASED; SURVEYING; DATA; INDICATE; PREDEFINED;
CATEGORY; TOPIC; INTEREST; SET; USER; COMMON

Derwent Class: T01

International Patent Class (Main): G06F-007/00; G06F-017/30

File Segment: EPI

3/5/3 (Item 3 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01384895

**METHOD AND APPARATUS FOR PROVIDING CUSTOMIZED INFORMATION
PROCEDE ET APPAREIL SERVANT A METTRE A DISPOSITION DES INFORMATIONS
PERSONNALISEES**

PATENT ASSIGNEE:

Intellibridge Corporation, (3950750), Suite 200, 3307 M Street, N.W.,
Washington, DC 20007, (US), (Applicant designated States: all)

INVENTOR:

ROTHKOPF, David, Intellibridge Corporation, Suite 200, 3307 M Street,
N.W., Washington, DC 20007, (US

PATENT (CC, No, Kind, Date):

WO 2001091348 011129

APPLICATION (CC, No, Date): EP 2001939148 010521; WO 2001US16198 010521

PRIORITY (CC, No, Date): US 205251 P 000519

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: H04J-011/00; G06F-017/60

CITED PATENTS (WO A): US 5970467 A ; US 5749043 A ; US 5987440 A ; US
6014502 A ; US 6011537 A ; US 5878421 A

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020123 A1 International application. (Art. 158(1))

Application: 020123 A1 International application entering European
phase

Application: 030702 A1 International application. (Art. 158(1))

Appl Changed: 030702 A1 International application not entering European
phase

Withdrawal: 030702 A1 Date application deemed withdrawn: 20021220

LANGUAGE (Publication,Procedural,Application): English; English; English

3/5/4 (Item 4 from file: 348)
DIALOG(R)File 348:EUROPEAN PATENTS
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01384884

**METHOD AND APPARATUS FOR PROVIDING CUSTOMIZED INFORMATION
PROCEDE ET DISPOSITIF DE FOURNITURE D'INFORMATION PERSONNALISEE**

PATENT ASSIGNEE:

Intellibridge Corporation, (3950750), Suite 200, 3307 M Street, N.W.,
Washington, DC 20007, (US), (Applicant designated States: all)

INVENTOR:

ROTHKOPF, David, Intellibridge Corp. Suite 200 3307 M Street, N.W.,
Washington, DC 20007, (US

PATENT (CC, No, Kind, Date):

WO 2001090944 011129

APPLICATION (CC, No, Date): EP 2001939122 010518; WO 2001US16093 010518

PRIORITY (CC, No, Date): US 205251 P 000519

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G06F-017/30

CITED PATENTS (WO A): US 5761662 A ; US 5649186 A ; US 5933827 A ; US
5717925 A

LEGAL STATUS (Type, Pub Date, Kind, Text):

Application: 020123 A1 International application. (Art. 158(1))

Application: 020123 A1 International application entering European
phase

Application: 030813 A1 International application. (Art. 158(1))

Appl Changed: 030813 A1 International application not entering European
phase

Withdrawal: 030813 A1 Date application deemed withdrawn: 20021220

LANGUAGE (Publication,Procedural,Application): English; English; English

?ds

Set	Items	Description
S1	0	(DAVID OR DAVE) (1N) ROTHKOPF AND INTELLIBRIDGE
S2	43	INTELLIBRIDGE AND ROTHKOPF
S3	25	RD (unique items)
S4	13	S3 NOT PY>2001
S5	10	S4 AND (INTERNET OR WEB OR WWW)

?show files

File 9:Business & Industry(R) Jul/1994-2003/Sep 05
(c) 2003 Resp. DB Svcs.

File 15:ABI/Inform(R) 1971-2003/Sep 06
(c) 2003 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2003/Sep 05
(c) 2003 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group

File 47:Gale Group Magazine DB(TM) 1959-2003/Aug 27
(c) 2003 The Gale group

File 88:Gale Group Business A.R.T.S. 1976-2003/Sep 08
(c) 2003 The Gale Group

File 98:General Sci Abs/Full-Text 1984-2003/Jul
(c) 2003 The HW Wilson Co.

File 141:Readers Guide 1983-2003/Jul
(c) 2003 The HW Wilson Co

File 148:Gale Group Trade & Industry DB 1976-2003/Sep 05
(c)2003 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2003/Sep 05
(c) 2003 The Gale Group

File 369:New Scientist 1994-2003/Aug W5
(c) 2003 Reed Business Information Ltd.

File 484:Periodical Abs Plustext 1986-2003/Aug W5
(c) 2003 ProQuest

File 553:Wilson Bus. Abs. FullText 1982-2003/Jul
(c) 2003 The HW Wilson Co

File 570:Gale Group MARS(R) 1984-2003/Sep 05
(c) 2003 The Gale Group

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group

File 608:KR/T Bus.News. 1992-2003/Sep 08
(c)2003 Knight Ridder/Tribune Bus News

File 613:PR Newswire 1999-2003/Sep 08
(c) 2003 PR Newswire Association Inc

File 621:Gale Group New Prod.Annou.(R) 1985-2003/Sep 05
(c) 2003 The Gale Group

File 624:McGraw-Hill Publications 1985-2003/Sep 08
(c) 2003 McGraw-Hill Co. Inc

File 635:Business Dateline(R) 1985-2003/Sep 06
(c) 2003 ProQuest Info&Learning

File 636:Gale Group Newsletter DB(TM) 1987-2003/Sep 05
(c) 2003 The Gale Group

File 647:CMP Computer Fulltext 1988-2003/Aug W3
(c) 2003 CMP Media, LLC

File 674:Computer News Fulltext 1989-2003/Aug W5
(c) 2003 IDG Communications

File 696:DIALOG Telecom. Newsletters 1995-2003/Sep 07
(c) 2003 The Dialog Corp.

File 810:Business Wire 1986-1999/Feb 28
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc

File 13:BAMP 2003/Aug W4
(c) 2003 Resp. DB Svcs.

File 20:Dialog Global Reporter 1997-2003/Sep 08
(c) 2003 The Dialog Corp.

File 75:TGG Management Contents(R) 86-2003/Aug W4
(c) 2003 The Gale Group

File 211:Gale Group Newsearch(TM) 2003/Sep 05
 (c) 2003 The Gale Group
File 370:Science 1996-1999/Jul W3
 (c) 1999 AAAS
File 486: Press-Telegram 1992- 2003/Aug 28
 (c) 2003 Long Beach Press-Telegram
File 610:Business Wire 1999-2003/Sep 08
 (c) 2003 Business Wire.
File 623:Business Week 1985-2003/Sep 05
 (c) 2003 The McGraw-Hill Companies Inc
File 637:Journal of Commerce 1986-2003/Sep 08
 (c) 2003 Commonwealth Bus. Media
File 634:San Jose Mercury Jun 1985-2003/Sep 06
 (c) 2003 San Jose Mercury News

?

?t s5/9/4,9,10

5/9/4 (Item 2 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
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08474379 Supplier Number: 72508851 (THIS IS THE FULLTEXT)
Intellibridge Lands \$9.9M Equity Financing. (Company Financial
Information) (Brief Article) (Statistical Data Included)

Bruno, Michael P.
Newsbytes, pNWSB01089005

March 29, 2001

Language: English Record Type: Fulltext
Article Type: Brief Article; Statistical Data Included
Document Type: Newswire; Trade
Word Count: 157

TEXT:

Web-based news and information service provider **Intellibridge Corp.** this morning said it closed a \$9.9 million round of series A preferred equity financing.

The funds will go to "continued growth" of the Washington, D.C.-based company that provides proprietary analysis and customized content to corporations and branches of the military.

The lead investor was New York-based investment fund Hudson Venture Partners, followed by technology-focused Liberty View Equity Partners, Marketing 1 to 1 Ventures, the Lorentzen Group and London-based CDIB Young Associates Capital Partners LP. Individual contributions were not provided.

David **Rothkopf**, **Intellibridge** chairman and CEO, and former U.S. National Security Advisor Anthony Lake co-founded the business as the Newmarket Co. in 1998. Lake serves as co-chair of the company's global advisory board and as a director.

Rothkopf could not immediately be reached for more comment.

Reported by Washtech.com, <http://www.washtech.com>

16:36 CST

(20010329/WIRES PC, BUSINESS/)

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PUBLISHER NAME: Newsbytes News Network

COMPANY NAMES: **Intellibridge Corp.**

EVENT NAMES: *820 (Receipt of funds); 880 (Use of Funds); 366 (Services introduction)

GEOGRAPHIC NAMES: *1USA (United States)

PRODUCT NAMES: *4811526 (Online Electronic Publishing); 4811528

(Online Business Information Services); 7375900 (Database Providers NEC)

INDUSTRY NAMES: BUSN (Any type of business); CMPT (Computers and Office Automation); TELC (Telecommunications)

SIC CODES: 4822 (Telegraph & other communications); 7375 (Information retrieval services)

NAICS CODES: 511199 (All Other Publishers); 514191 (On-Line Information Services)

SPECIAL FEATURES: COMPANY

5/9/9 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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15903931 (THIS IS THE FULLTEXT)

Intellibridge Corp. Completes \$9.9 Million Equity Round
BUSINESS WIRE

March 29, 2001

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 629

WASHINGTON--(BUSINESS WIRE)--March 29, 2001--

Washington D.C. Provider of Enterprise Intelligence Portals to Fund

More Rapid Growth in Service to Global Business, Government, Defense
Communities

Intellibridge Corporation today announced completion of a \$9.9 million round of Series A preferred equity financing.

The funds will enable the continued rapid growth of the three-year-old, Washington, DC-based company that provides open source intelligence and decision-support systems, proprietary analysis and custom content to leading corporations and branches of the military.

"This round will enable us to further establish ourselves as the leading provider of the next generation of tools to provide decision-makers with the business intelligence and insight they need, when they need it, in the form they need it," said David **Rothkopf**, **Intellibridge** Chairman and CEO.

"Given the current market conditions, we see the commitment of our investors as an especially meaningful vote of confidence regarding our people, our service, our technology and our business model," added **Rothkopf**.

The lead investor was Hudson Venture Partners - a New York City-based investment fund with over \$170 million under management.

The other prominent members of the syndicate were technology-focused Liberty View Equity Partners, Marketing 1 to 1(R) Ventures-- which brings expertise in customer relationship management--and the Lorentzen Group (represented by Tyburn LTD and Northern Navigation International LTD) whose holdings span from Brazil to Scandinavia.

London-based CDIB Young Associates Capital Partners, LP also invested in the company.

Intellibridge currently has clients who are acknowledged international leaders in the military, aerospace and defense, energy and chemicals, consumer products, financial services and technology areas.

Intellibridge Enterprise Intelligence Portals provide senior executives and officers of these organizations with custom real time intelligence feeds drawing on thousands of sources worldwide.

This raw information is then assessed by analysts and by a global network of senior level experts trained in the specific needs of clients and delivered via live multimedia **web** -access with complete interactivity. This powerful interactivity allows on-demand queries of analysts and experts to meet individual users requirements.

The portals also utilize sophisticated data basing of proprietary data, streaming market and news feeds, and a wide variety of customizations created especially for each client.

Rothkopf and former U.S. National Security Advisor Anthony Lake founded **Intellibridge** as the Newmarket Company in 1998. Lake serves as co-chair of the company's global advisory board and as a member of the company's board of directors. ([http:// www . intellibridge .com](http://www.intellibridge.com))

Hudson Ventures is dedicated to early stage technology companies, primarily in the New York area. With more than \$170 Million of capital under management, Hudson's portfolio includes communication, **Internet** and information technology companies, such as Fact City, iClick and webMethods. ([http:// www .hudsonptr.com](http://www.hudsonptr.com))

LibertyView Equity Partners, SBIC, L.P. is a Delaware limited partnership focusing on making minority equity and equity-oriented investments for middle market companies needing capital for expansion. The Partnership's management company is CPR (USA) Inc., the parent of a wholly owned subsidiary managing assets in excess of \$500 million.

LibertyView's portfolio companies are in the service, health care and technology sectors.

Marketing 1 to 1 Ventures, LP is a \$100 million private equity fund focused on early-stage companies that are driving the 1 to 1 or Customer Relationship Management revolution. The fund's portfolio companies include Knoa, iGain, and MarketTools. ([http:// www .1tolventures.com](http://www.1tolventures.com))

Tyburn Ltd is a wholly owned subsidiary of Lorentzen Empreendimentos S.A. From its principal office in Rio de Janeiro, Brazil, The Lorentzen Group makes strategic investments in industrial, shipping and technology businesses.

Northern Navigation International Ltd. (NNI), an affiliate of the Lorentzen Group, specializes in the owning, financing and contract management of oceangoing vessels and offshore oil supply equipment. The

company also makes venture capital investments in businesses that relate to its core operations. NNI maintains offices in Greenwich, Ct., Oslo Norway and Hamilton Bermuda.

CONTACT: **Intellibridge** Corporation, Washington Mark Van de Water,
202/298-6300 x222
09:31 EST MARCH 29, 2001

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DESCRIPTORS: Government News; Company News
COUNTRY NAMES/CODES: United States of America (US)
REGIONS: Americas; North America; Pacific Rim

5/9/10 (Item 1 from file: 610)
DIALOG(R)File 610:Business Wire
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00489594 20010329088B8832 (THIS IS THE FULLTEXT)
Intellibridge Corp. Completes \$9.9 Million Equity Round
Washington D.C. Provider of Enterprise Intelligence Portals to Fund More Rapid Growth in Service to Global Business, Government, Defense Communities
Business Wire
Thursday, March 29, 2001 09:31 EDT
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT
DOCUMENT TYPE: NEWSWIRE
WORD COUNT: 616

TEXT:
WASHINGTON, Mar 29, 2001 (BUSINESS WIRE) - **Intellibridge** Corporation today announced completion of a \$9.9 million round of Series A preferred equity financing.

The funds will enable the continued rapid growth of the three-year-old, Washington, DC-based company that provides open source intelligence and decision-support systems, proprietary analysis and custom content to leading corporations and branches of the military. This round will enable us to further establish ourselves as the leading provider of the next generation of tools to provide decision-makers with the business intelligence and insight they need, when they need it, in the form they need it," said David **Rothkopf**, **Intellibridge** Chairman and CEO.

"Given the current market conditions, we see the commitment of our investors as an especially meaningful vote of confidence regarding our people, our service, our technology and our business model," added **Rothkopf**.

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Intellibridge currently has clients who are acknowledged international leaders

in the military, aerospace and defense, energy and chemicals, consumer products, financial services and technology areas. **Intellibridge Enterprise** Intelligence Portals provide senior executives and officers of these organizations with custom real time intelligence feeds drawing on thousands of sources worldwide. This raw information is then assessed by analysts and by a global network of senior level experts trained in the specific needs of clients and delivered via live multimedia **web** -access with complete interactivity. This powerful interactivity allows on-demand queries of analysts and experts to meet individual users requirements.

The portals also utilize sophisticated data basing of proprietary data, streaming market and news feeds, and a wide variety of customizations created especially for each client.

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LibertyView's portfolio companies are in the service, health care and technology sectors.

Marketing 1 to 1 Ventures, LP is a \$100 million private equity fund focused on early-stage companies that are driving the 1 to 1 or Customer Relationship Management revolution. The fund's portfolio companies include Knoa, iGain, and MarketTools. ([http:// www .1tolventures.com](http://www.1tolventures.com))

Tyburn Ltd is a wholly owned subsidiary of Lorentzen Empreendimentos S.A. From its principal office in Rio de Janeiro, Brazil, The Lorentzen Group makes strategic investments in industrial, shipping and technology businesses.

Northern Navigation International Ltd. (NNI), an affiliate of the Lorentzen Group, specializes in the owning, financing and contract management of oceangoing vessels and offshore oil supply equipment. The company also makes venture capital investments in businesses that relate to its core operations. NNI maintains offices in Greenwich, Ct., Oslo Norway and Hamilton Bermuda.

CONTACT: **Intellibridge** Corporation, Washington
Mark Van de Water, 202/298-6300 x222

URL: [http:// www .businesswire.com](http://www.businesswire.com)

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COMPANY NAMES: GLOBAL BUSINESS GROUP LTD; GLOBAL BUSINESS AS; GLOBAL
BUSINESS INTERNATIONAL CORP; GLOBAL BUSINESS CORP; GLOBAL BUSINESS INC;
LORENTZEN INTERNATIONAL; LORENTZEN HOLDING AS; TYBURN HOLDINGS LTD;
NORTHERN NAVIGATION AS; LP HOLDINGS LTD; NEW MARKET INC
GEOGRAPHIC NAMES: DISTRICT OF COLUMBIA; USA; AMERICAS; NORTH AMERICA
INDUSTRY NAMES: INVESTMENT; AEROSPACE; FINANCIAL SERVICES
EVENT NAMES: CORPORATE GROUPS AND OWNERSHIP; INVESTMENT; TECHNOLOGY
DEVELOPMENT

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?show files

File 8: Ei Compendex(R) 1970-2003/Aug W5
(c) 2003 Elsevier Eng. Info. Inc.
File 35: Dissertation Abs Online 1861-2003/Aug
(c) 2003 ProQuest Info&Learning
File 103: Energy SciTec 1974-2003/Aug B2
(c) 2003 Contains copyrighted material
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File 2: INSPEC 1969-2003/Aug W5
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(c) 2003, EBSCO Pub.
File 94: JICST-EPlus 1985-2003/Sep W1
(c) 2003 Japan Science and Tech Corp (JST)
File 438: Library Lit. & Info. Science 1984-2003/Jul
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File 111: TGG Natl. Newspaper Index (SM) 1979-2003/Sep 04
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File 603: Newspaper Abstracts 1984-1988
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File 483: Newspaper Abs Daily 1986-2003/Sep 06
(c) 2003 ProQuest Info&Learning
File 6: NTIS 1964-2003/Sep W1
(c) 2003 NTIS, Intl Cpyrghrt All Rights Res
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(c) 2003 INIST/CNRS
File 434: SciSearch(R) Cited Ref Sci 1974-1989/Dec
(c) 1998 Inst for Sci Info
File 34: SciSearch(R) Cited Ref Sci 1990-2003/Aug W5
(c) 2003 Inst for Sci Info
File 62: SPIN(R) 1975-2003/Jul W4
(c) 2003 American Institute of Physics
File 99: Wilson Appl. Sci & Tech Abs 1983-2003/Jul
(c) 2003 The HW Wilson Co.

?ds

Set	Items	Description
S1	48	AU='ROTHKOPF D':AU='ROTHKOPF DM'
S2	0	S1 AND (INTERNET OR WEB OR WWW OR NETWORK?)
S3	0	S1 AND (CUSTOMIS? OR CUSTOMIZ?)
S4	0	S1 AND INTELLIBRIDGE
S5	2	INTELLIBRIDGE
?		

?t s5/7/1-2

5/7/1 (Item 1 from file: 483)
DIALOG(R)File 483:Newspaper Abs Daily
(c) 2003 ProQuest Info&Learning. All rts. reserv.

06814574 SUPPLIER NUMBER: 113595742

A Coup by Any Other Name

Weiner, Tim
New York Times, p 4.4
Apr 14, 2002

ISSN: 0362-4331 NEWSPAPER CODE: NYT
DOCUMENT TYPE: News; Newspaper article
LANGUAGE: English RECORD TYPE: ABSTRACT

ABSTRACT: Among those investigated back then was Otto J. Reich, a veteran of Latin American struggles. No charges were ever filed against Mr. Reich. He later became United States ambassador to Venezuela and now serves as assistant secretary of state for inter-American affairs by presidential appointment. The fall of Mr. [Hugo Chavez] is a feather in his cap. THERE is so far no evidence that the United States covertly undermined Mr. Chavez. He did a decent job destabilizing himself. But the open White House embrace of his overthrow will not be lost on Latin American leaders who dare thumb their noses at the United States, as did Mr. Chavez. "Venezuela has been in and out of crises like this for 50 years, with arrogant elites overthrown by popular uprisings whose leaders become arrogant elites," said David J. Rothkopf, chairman of **Intellibridge**, a Washington consulting firm run by former senior intelligence and foreign policy officials. "The only cure would be to extract all the oil from Venezuela at once."

5/7/2 (Item 2 from file: 483)
DIALOG(R)File 483:Newspaper Abs Daily
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06781466 SUPPLIER NUMBER: 110136441

Intellibridge Gets \$1.9 Million in Round

Johnston, Nicholas
Washington Post, p E.05
Mar 6, 2002

ISSN: 0190-8286 NEWSPAPER CODE: TWP
DOCUMENT TYPE: News; Newspaper article
LANGUAGE: English RECORD TYPE: ABSTRACT

ABSTRACT: The Washington-based company has developed software that scours the Internet for corporate, military and government clients. The information is delivered to **Intellibridge** analysts who compile the data and generate customer reports. The analysts, [David Rothkopf] said, are essential to making sure the final information products are useful for customers.

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?show files

File 256:SoftBase:Reviews,Companies&Prods. 82-2003/Aug

(c)2003 Info.Sources Inc

?ds

Set	Items	Description
S1	11921	(CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVI- DUALIZ? OR PERSONALIZ?)
S2	46706	(REPORT? OR RESEARCH? OR STUDY OR STUDIES OR INVESTIGATIO- N? OR SEARCH?? ?? OR INFORMATION? OR PAPER? ? OR ANALYSIS OR SUMMARY OR SUMMARIES OR SUMMARIZE?)
S3	1163	S1(2N)S2
S4	10568	SURVEY OR SURVEYS OR QUESTIONNAIRE OR REQUEST? ? OR REQUIR- EMENT? OR CRITERIA OR CRITERION OR PREFERENCE?
S5	69964	CUSTOMER? OR CLIENT? OR USER? ? OR MEMBER? OR SUBSCRIBER? - OR INDIVIDUAL? ?
S6	1649	S4(3N)S5
S7	57	S3 AND S6
S8	35650	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S- ITE? OR ONLINE OR ON()LINE OR PORTAL?
S9	37	S7 AND S8
S10	11077	ANALYST? ? OR EXPERT? ? OR ADVISOR? OR ADVISER? OR RESEAR- CHER?
S11	17854	ASSESS? OR EVALUAT? OR REVIEW? OR ANALYZ? OR ANALYSIS
S12	52361	DATA OR INFORMATION OR RESULTS OR NEWS
S13	98	S10(3N)S11(3N)S12
S14	2	S13 AND S3 AND S8
S15	30777	EMAIL? OR E()MAIL? OR ELECTRONIC()MAIL???? OR PORTAL? OR R- EALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STREAM- ING OR PUSH???? OR INTERACTIVE? OR GUI OR GRAPHICAL()USER()IN- TERFACE? OR POINT(2W)CLICK? ? OR FAX OR FACSIMILE
S16	19	S15 AND S9
S17	19	S16 NOT S14
S18	18	S9 NOT S17

17/5/19

17/5/19

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00100104

DOCUMENT TYPE: Review

PRODUCT NAMES: BackWeb Infocenter Beta 1.2 (646598); Castanet Tuner 1.0 (645613); PointCast Network (596728); After Dark Online (652903)

TITLE: stop browsing: Let the Net wait on you for a change: Harness the P...

AUTHOR: Weston, Rusty

SOURCE: ComputerLife, v4 n5 p82(6) May 1997

ISSN: 1076-9862

HOME PAGE: <http://www.zdnet.com/complife>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

BackWeb Technologies' BackWeb Beta 1.2, Marimba's CastaNet Tuner 1.0, inCommon's Downtown Beta 2, PointCast's PointCast Network, and Berkeley Systems' After Dark **Online** are Internet products that 'push' data to users' desktops, rather than requiring the user to sign on and manually download information. The products deliver **customized information** in categories determined by users' **criteria**. Microsoft created the Channel Definition Format (CDF), which is used by BackWeb and PointCast. Users will also soon be able to initially find a site to be updated on the desktop via 'pushed' data, instead of simply choosing preset topics from a list provided by the 'push' data source. BackWeb provides data from the Wall Street Journal **Interactive** Edition, The Weather Channel, Virtual Vineyards, and ZDNet. BackWeb provides three channel-viewing methods: InfoFlashes, recurrent news flashes that the user clicks on for more information; Screensavers; and Wallpapers. BackWeb is likely the most versatile news 'pusher'. Its Quick Setup is much easier to use than CastaNet Tuner's, but it is less organized than PointCast. CastaNet Tuner provides Disco-Rama, Excite Channel Guide, and CorelOffice for Java. Advantages of CastaNet include its imaginative content and excellent software delivery method. Downtown provides 'The New York Times,' The Motley Fool, and Yahoo!, and it saves times by making sites of interest available with one click of the mouse.

COMPANY NAME: BackWeb Technologies Inc (626163); Marimba Inc (622303); EntryPoint Inc (662143); ALVA Access Group Inc (410292)

SPECIAL FEATURE: Screen Layouts

DESCRIPTORS: Alerts; Information Retrieval; Internet Utilities; News Services

REVISION DATE: 20030825

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17/5/11

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00127691 DOCUMENT TYPE: Review

PRODUCT NAMES: Siebel eBusiness 2001 (760757); Ironworks (727822);
Kamoon Match (032301)

TITLE: Clicks and Handshakes

AUTHOR: Sweat, Jeff

SOURCE: Information Week, v815 p81(4) Dec 4, 2000

ISSN: 8750-6874

HOME PAGE: <http://www.informationweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Siebel Systems' Siebel eBusiness 2001, Ironside Technologies' Ironworks, and Kamoon's Kamoon Match are highlighted in a discussion of new tools that can integrate sales tools with the **Web** to close deals faster. Spokespeople for several large enterprises, including Prudential Securities, describe how they are melding **Web** tools with proven sales strategies to find more effective ways to close deals. The chief development officer for Prudential says, 'We want to extrapolate our sales model to a new distribution channel.' Businesses with complex products seek to integrate conventional sales models with the **Web**. One such company is Honeywell Industrial Control, which used technology from Calico Commerce, for instance, to create e.Bob, an **online** ordering system that configures a system based on a customer's particular needs, then computes a price based on factors such as the customer's 'importance to Honeywell.' Prudential Securities chose Kamoon's Match technology, which allows an **online** customer to click a button that routes a request for **information** to an **adviser** who works in the **customer**'s region. Inside of 24 hours, the **adviser** calls the client, answers questions, and can often finalize the sale. J. L. Hammett, an education supply distributor, chose IronWorks to develop an e-commerce site called E-Zone where customers order, but is also able to increase the size of the customer base. Other companies integrating the **Web** with sales tools are PNC Financial Services Group and TheAgZone.com.

COMPANY NAME: Siebel Systems Inc (608246); Ironside Technologies Inc
(640131); Kamoon Inc (693995)

DESCRIPTORS: CRM; E-Commerce; Internet Marketing; Sales Force Automation

REVISION DATE: 20030327

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?t s14/5/2

14/5/2

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01126829 DOCUMENT TYPE: Product

PRODUCT NAME: BiblioAlerts.com (126829)

Cambridge Scientific Abstracts (637254)
7200 Wisconsin Ave #601
Bethesda, MD 20814 United States
TELEPHONE: (301) 961-6700

RECORD TYPE: Directory

CONTACT: Sales Department

Cambridge Scientific Abstracts' BiblioAlerts.com provides **researchers** with 1,500 **customized** science and technology **reports**. Reports include up to 250 abstracts, which reference over 10,000 journals, books, conference papers, **Web sites**, and patents. BiblioAlerts.com reports are updated monthly for one year. The **online** subscription service provides researchers with aquatic science, biological science, engineering, environmental science, information technology, linguistics, materials science, neuroscience, and sociology reports. BiblioAlerts.com **Web** visitors can search for titles or browse through subject listings.

DESCRIPTORS: Alerts; Colleges & Universities; Content Providers;
Engineering; Libraries; News Services; Research & Development; Science;
Social Science; Technical Publishing

HARDWARE: Hardware Independent
OPERATING SYSTEM: Open Systems
PROGRAM LANGUAGES: Not Available
TYPE OF PRODUCT: Mainframe; Mini; Micro; Workstation
POTENTIAL USERS: Cross Industry, Libraries, Sciences
PRICE: Available upon request; subscription pricing

REVISION DATE: 021231
?t s11/5/3

11/5/3

DIALOG(R)File 256:SoftBase:Reviews,Companies&Prods.
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01072222 DOCUMENT TYPE: Product

PRODUCT NAME: Tradeline Interactive Professional (TIP) (072222)

SunGard Market Data Services (585637)
112 W Park Dr
Mt. Laurel, NJ 08054-1286 United States
TELEPHONE: (856) 235-7300

RECORD TYPE: Directory

CONTACT: Sales Department

IDD Information Services' Tradeline **Interactive** Professional (TIP) is a **Web**-based security research tool. Employing TIP (TM), investors can access current pricing information and a variety of financial reports. TIP offers Enhanced MetaFile (EMF) charts that can be added to Microsoft Office (R) programs. As well, TIP's User-Defined Indexes (UDIs) provide research data on selected securities, comparing price performance to Tradeline data. TIP is configured easily and can be accessed over the Internet or through an

intranet or private data line. Users can modify security and access options. TIP offers users a straightforward interface. Using the system, securities **researchers** can streamline data **searches** and improve **customer** service. TIP can handle thousands of simultaneous information **requests** .

DESCRIPTORS: Intranets; Investment Analysis; Securities; Stock Market

HARDWARE: Hardware Independent

OPERATING SYSTEM: Open Systems; Windows

PROGRAM LANGUAGES: Not Available

TYPE OF PRODUCT: Mainframe; Mini; Micro; Workstation

POTENTIAL USERS: Investors

PRICE: Available upon request

REVISION DATE: 20020228

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?show files

File 347:JAPIO Oct 1976-2003/May(Updated 030902)

(c) 2003 JPO & JAPIO

File 350:Derwent WPIX 1963-2003/UD,UM &UP=200357

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?ds

Set	Items	Description
S1	18970	CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVID- UALIZ? OR PERSONALIZ?
S2	2245684	REPORT? OR RESEARCH? OR STUDY OR STUDIES OR INVESTIGATION? OR SEARCH??? OR INFORMATION? OR PAPER? ?
S3	1048	S1 (2N)S2
S4	255746	SURVEY OR SURVEYS OR QUESTIONNAIRE OR REQUEST? ? OR REQUIR- EMENT? OR CRITERIA OR CRITERION
S5	1890577	CUSTOMER? OR CLIENT? OR USER? ? OR MEMBER? ? OR SUBSCRIBER? ? OR INDIVIDUAL? ?
S6	21367	S4(2N)S5
S7	96	S3 AND S6
S8	155351	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S- ITE? OR ONLINE OR ON()LINE OR PORTAL?
S9	40	S7 AND S8
S10	7695	ANALYST? ? OR EXPERT? ? OR ADVISOR? OR ADVISER? OR RESEAR- CHER?
S11	381868	ASSESS? OR EVALUAT? OR REVIEW? OR ANALYZ? OR ANALYSIS
S12	2709434	DATA OR INFORMATION OR RESULTS OR NEWS
S13	112	S10 (3N)S11(3N)S12
S14	2	S13 AND S3
S15	0	S9 AND S13
S16	1745	S1(3N)S12
S17	909	S16 AND S3
S18	214	S17 AND S8
S19	662993	EMAIL? OR E()MAIL? OR ELECTRONIC()MAIL???? OR PORTAL? OR R- EALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STREAM- ING OR PUSH??? OR INTERACTIVE? OR GUI OR GRAPHICAL()USER()INT- ERFACE? OR POINT(2W)CLICK? ? OR FAX OR FACSIMILE
S20	81	S19 AND S18
S21	68	S20 AND IC=(G06F? OR H04J?)
S22	12	S9 AND S19
S23	66	S21 AND MC=(T01? OR W01? OR W02?)
S24	31	S9 NOT S23
S25	16	S3 AND S11(2N)S12 AND S8
S26	6	S25 NOT (S24 OR S23)
?		

?t s22/5/1,5,10

22/5/1 (Item 1 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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015478756 **Image available**
WPI Acc No: 2003-540903/200351
XRPX Acc No: N03-429000

User location information utilizing method for customizing web portal information , involves receiving user location information to select and transmit application specific information pertinent to users request

Patent Assignee: SUN MICROSYSTEMS INC (SUNM); KAVACHERI S (KAVA-I); TRAN L (TRAN-I)

Inventor: KAVACHERI S; TRAN L

Number of Countries: 031 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030069940	A1	20030410	US 2001975106	A	20011010	200351 B
EP 1303105	A1	20030416	EP 2002257049	A	20021010	200351

Priority Applications (No Type Date): US 2001975106 A 20011010

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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US 20030069940	A1		11	G06F-015/16	
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EP 1303105	A1	E		H04L-029/08	
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Designated States (Regional): AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI SK TR

Abstract (Basic): US 20030069940 A1

NOVELTY - The method involves receiving user location information and a request for application specific information from the user. Selection of the pertinent application specific information is done and transmitted back to the user.

USE - Used for location aware information access and retrieval in a wireless **portal** server.

ADVANTAGE - The method automatically incorporates individual specific information with respect to other types of information, which is retrieved in a manner specific to the individual circumstances of a user.

DESCRIPTION OF DRAWING(S) - The drawing shows a flow chart of the steps of a user location application customization process.

pp; 11 DwgNo 2/5

Title Terms: USER; LOCATE; INFORMATION; UTILISE; METHOD; CUSTOMISATION;
WEB ; PORTAL ; INFORMATION; RECEIVE; USER; LOCATE; INFORMATION; SELECT;
TRANSMIT; APPLY; SPECIFIC; INFORMATION; PERTAIN; USER; REQUEST

Derwent Class: T01; W01; W02

International Patent Class (Main): G06F-015/16; H04L-029/08

International Patent Class (Additional): H04L-029/06

File Segment: EPI

22/5/5 (Item 5 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014804398 **Image available**
WPI Acc No: 2002-625104/200267

Method for supplying health consulting service

Patent Assignee: LEE S H (LEES-I)

Inventor: LEE S H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002025614	A	20020404	KR 200057548	A	20000929	200267 B

Priority Applications (No Type Date): KR 200057548 A 20000929

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2002025614	A		1	G06F-017/60	

Abstract (Basic): KR 2002025614 A

NOVELTY - A method for supplying a health consulting service is provided to supply a high-quality service to a client by supplying health consulting information at a client-wanted place through an **on - line** or an off-line, evaluating a health state of the client, and supplying one to one **customizing information** adapted to the evaluation to the client through a visit, a mail, or an Internet **E - mail**.

DETAILED DESCRIPTION - If a netizen connects to a health consulting site through a communication network using client terminals or hospital terminals(S11) and wishes to join to a membership of the site(S12), a server computer registers the netizen by classifying into a client for receiving a consulting service and a hospital for supplying a treating service and stores inputted information in a database. The server computer designates an exclusive charged consulting staff and a physician in charge with respect to each client(S13). The exclusive charged consulting staff visits a client-wanted place periodically and evaluates a health state of the client(S14). If the health state of the client is evaluated, **customizing information** adapted to the evaluation is supplied to the client through a visit, a mail, or an Internet **E - mail** (S15). The server computer manages a health history of each client using data being stored in the database and may act for a hospital reservation in case that the **client requests** the reservation(S16).

pp; 1 DwgNo 1/10

Title Terms: METHOD; SUPPLY; HEALTH; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

22/5/10 (Item 10 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013741303 **Image available**

WPI Acc No: 2001-225533/200123

XRPX Acc No: N01-160119

Information delivering method in data processing system, involves formatting requested information as printed document, if preferred delivery medium is indicated in stored user's profile as printed copy

Patent Assignee: BELL & HOWELL MAIL PROCESSING SYSTEMS CO (BELH)

Inventor: AUSTIN P S

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6157924	A	20001205	US 97966183	A	19971107	200123 B

Priority Applications (No Type Date): US 97966183 A 19971107

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 6157924	A		31	G06F-017/30	

Abstract (Basic): US 6157924 A

NOVELTY - Requested information retrieved in response to **user request** is formatted as a printed document, if the preferred delivery medium for delivering the requested information is indicated in stored user's profile as a printed copy. The printed copy is then delivered to user printer. If the preferred delivery medium indicated is a mail, the retrieved information is formatted as a paper document.

DETAILED DESCRIPTION - If the preferred delivery medium is **e - mail**, or HTML the retrieved information is formatted as **e - mail**

message or HTML document and delivered to user data processing system. If the preferred delivery medium indicated in stored user profile is **fax** , the retrieved information is formatted as a **fax** document and delivered to user **facsimile** . INDEPENDENT CLAIMS are also included for the following:

- (a) Data processing system;
- (b) Information delivery program

USE - For delivering information to user in preferred delivery media such as **e - mail** , browser-readable documents such as HTML documents, **fax** , printed copy, Internet, **on - line** banking.

ADVANTAGE - Allows **information** to be **tailored** to individual customers. Ensures that information delivered to customer has consistent presentation and format regardless of delivery medium.

DESCRIPTION OF DRAWING(S) - The figure shows the flow chart of alternative managing system.

pp; 31 DwgNo 6D/7

Title Terms: INFORMATION; DELIVER; METHOD; DATA; PROCESS; SYSTEM; FORMAT; REQUEST; INFORMATION; PRINT; DOCUMENT; PREFER; DELIVER; MEDIUM; INDICATE; STORAGE; USER; PROFILE; PRINT; COPY

Derwent Class: T01; T04; W02

International Patent Class (Main): G06F-017/30

File Segment: EPI

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t s23/5/9,14,13,16,22,24,29,31,34,40,49,50,45,46,47,48,57,60,62,65

23/5/9 (Item 9 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014901775 **Image available**
WPI Acc No: 2002-722481/200278
XRPX Acc No: N02-569703

Interactive lead generation method in remote computer network, involves determining beneficial leads and periodically re-evaluating information of non-beneficial lead attributes to check if they can evolve into beneficial leads

Patent Assignee: CALVER J (CALV-I); MUNIZ I (MUNI-I)
Inventor: CALVER J; MUNIZ I
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020087387	A1	20020704	US 2000751712	A	20001229	200278 B

Priority Applications (No Type Date): US 2000751712 A 20001229

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020087387	A1		34	G06F-017/60	

Abstract (Basic): US 20020087387 A1

NOVELTY - An user provided information is determined to contain beneficial lead attributes based on predetermined lead criteria and the beneficial lead attributes containing information are recorded through database. When the information is not found to contain beneficial lead attributes, the lead attributes are periodically re-evaluated to determine if they can evolve into beneficial attributes based on updated lead criteria.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the following:

(1) System in remote computer network for **interactively** generating leads through **web**-based **portal** where the network has at least one client connected to server; and

(2) Computer program product residing in computer memory comprising instruction for generating leads through **web** based **portal**.

USE - For **interactively** generating leads through **web**-based **portal** in data processing system, remote computer networks e.g. internet, and servers.

ADVANTAGE - Provides an **interactive web** based **portal** for a remote computer network and a system in which user- **tailored information** is **interactively** rendered for a user based on user provided information compiled through an electronic template. Lowers the cost of acquisition by reducing the sales cycle and lowers the cost of service and increases the level of service to the customer by directing the customer to the particular product or information of their interest. Provides user-friendly environment in which marketing, lead generation and products and services are provided to small business owners over the entire customer life cycle and also provides educational and transactional information and **interactive** and marketing tools for small business owners.

DESCRIPTION OF DRAWING(S) - The figure shows a high level flowchart of operations for implementing pre-qualifying templates.

pp; 34 DwgNo 6/18

Title Terms: INTERACT; LEAD; GENERATE; METHOD; REMOTE; COMPUTER; NETWORK; DETERMINE; BENEFICIAL; LEAD; PERIOD; EVALUATE; INFORMATION; NON; BENEFICIAL; LEAD; ATTRIBUTE; CHECK; CAN; EVOLVE; BENEFICIAL; LEAD

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

23/5/14 (Item 14 from file: 350)

DIALOG(R)File 350:Derwent WPIX
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014804398 **Image available**
WPI Acc No: 2002-625104/200267

Method for supplying health consulting service

Patent Assignee: LEE S H (LEES-I)

Inventor: LEE S H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002025614	A	20020404	KR 200057548	A	20000929	200267 B

Priority Applications (No Type Date): KR 200057548 A 20000929

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2002025614	A	1	G06F-017/60	

Abstract (Basic): KR 2002025614 A

NOVELTY - A method for supplying a health consulting service is provided to supply a high-quality service to a client by supplying health consulting information at a client-wanted place through an **on - line** or an off-line, evaluating a health state of the client, and supplying one to one **customizing information** adapted to the evaluation to the client through a visit, a mail, or an Internet **E - mail**.

DETAILED DESCRIPTION - If a netizen connects to a health consulting site through a communication network using client terminals or hospital terminals(S11) and wishes to join to a membership of the site(S12), a server computer registers the netizen by classifying into a client for receiving a consulting service and a hospital for supplying a treating service and stores inputted information in a database. The server computer designates an exclusive charged consulting staff and a physician in charge with respect to each client(S13). The exclusive charged consulting staff visits a client-wanted place periodically and evaluates a health state of the client(S14). If the health state of the client is evaluated, **customizing information** adapted to the evaluation is supplied to the client through a visit, a mail, or an Internet **E - mail** (S15). The server computer manages a health history of each client using data being stored in the database and may act for a hospital reservation in case that the client requests the reservation(S16).

pp; 1 DwgNo 1/10

Title Terms: METHOD; SUPPLY; HEALTH; SERVICE

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

23/5/13 (Item 13 from file: 350)

DIALOG(R)File 350:Derwent WPIX
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014804836 **Image available**
WPI Acc No: 2002-625542/200267

Real time customized information providing method and transaction method using the same

Patent Assignee: AUCTION CARGO CO LTD (AUCT-N)

Inventor: PARK J T

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002027093	A	20020413	KR 200058783	A	20001006	200267 B

Priority Applications (No Type Date): KR 200058783 A 20001006

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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Abstract (Basic): KR 2002027093 A

NOVELTY - A **real time customized information** providing method and a transaction method using the same are provided to provide the **customized information** in an agreeable condition to a supplier and dealer in **real time** by making a **web** server search a database storing the transaction conditions of suppliers and demanders.

DETAILED DESCRIPTION - A **web site** manager prepares a **web** server(10), a RDBMS(Relational Database Management System,12), a script engine(14), a database(16) and an API(Application Program Interface,18). The **web site** manager manages a supplier(20,21,...,2n) and demander(30,31,...,3n) as a member, transmits data to a messenger, a PDA or a mobile phone of the supplier and demander by connecting to the members accord with the suggesting condition and category, receives the condition suggested by the member, and connects the **web** server with the supplier and demander by API. After connecting and registering to the **web site**, the supplier and demander inputs the supplying or demanding condition, and downloads and installs a messenger program capable of transceiving information in **real time**. The member executes a messenger active window on a monitor, sends a transaction condition to a member of same condition by searching from the members accessing the database of **web site**, and makes a transaction through the **online** or offline.

pp; 1 DwgNo 1/10

Title Terms: REAL; TIME; CUSTOMISATION; INFORMATION; METHOD; TRANSACTION; METHOD

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

23/5/16 (Item 16 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014760242 **Image available**

WPI Acc No: 2002-580946/200262

System and method for offering knowledge-based customized information

Patent Assignee: AGENTXPART CORP (AGEN-N)

Inventor: IN S R; PARK Y T

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002017076	A	20020307	KR 200050160	A	20000828	200262 B

Priority Applications (No Type Date): KR 200050160 A 20000828

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2002017076	A		1 G06F-017/30	

Abstract (Basic): KR 2002017076 A

NOVELTY - A knowledge-based **customized information** service system and method is provided to enable a user to conduct a **real time** search for desired informations and to extract high quality informations satisfying various conditions, specially by applying knowledge-based weighting factors.

DETAILED DESCRIPTION - The method comprises steps of a search server receiving an user ID and a password from a user terminal(100), the search server checking if the accessing user is registered and receiving search words(105), the server checking if ontology data on the search words exists at an ontology database(110), if the ontology data exists, the server directly accessing a location where the document, including corresponding search words, exists, a meta search driver of the server searching for the document, and storing the searched document at a database(125,130), if the ontology does not exist, the server accessing each information offering **web site** via

individual URL, conducting a **real time** search for a document, corresponding to the search words, among the registered documents at each **web site** (115), the server analyzing a structure of the searched document and updating the ontology database(120), and the server storing the searched document at a database(130), the server analyzing the searched documents stored in the database, eliminating garbage documents, and scoring a weight value at usable documents(135) and the server transmitting the usable documents to the user(140).

pp; 1 DwgNo 1/10

Title Terms: SYSTEM; METHOD; OFFER; BASED; CUSTOMISATION; INFORMATION

Derwent Class: T01

International Patent Class (Main): **G06F-017/30**

File Segment: EPI

23/5/22 (Item 22 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014603397 **Image available**

WPI Acc No: 2002-424101/200245

Method for providing customized information service on self-massage

Patent Assignee: JUNG J Y (JUNG-I)

Inventor: JUNG J Y

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002001310	A	20020109	KR 200035871	A	20000628	200245 B

Priority Applications (No Type Date): KR 200035871 A 20000628

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2002001310	A		1	G06F-017/60	

Abstract (Basic): KR 2002001310 A

NOVELTY - A method for providing a **customized information** service on self-massage is provided to execute self-massage for skin care by stages in **real time** through an advice of an expert at a remote place, thereby reducing costs and time of customers and increasing product selling.

DETAILED DESCRIPTION - A user connects to a **Web** server by using a personal computer for being authenticated as a member. If the user is the member, the user selects anyone of massage by parts, make-up, and a diet. According to the selected menu, execution stage of the user is provided to the user in **real time**. Execution stage of the user is transmitted to an expert through a simulation. The user executes stage with an advice of the expert. It is determined whether execution is suitably completed according to opinion of the expert.

pp; 1 DwgNo 1/10

Title Terms: METHOD; CUSTOMISATION; INFORMATION; SERVICE; SELF; MESSAGE

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

23/5/24 (Item 24 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014595063 **Image available**

WPI Acc No: 2002-415767/200244

XRPX Acc No: N02-327092

Application programming interface method for providing client-side portal application, involves providing webpage containing data according to user's information profile

Patent Assignee: PORTALVISION INC (PORT-N)

Inventor: ESMAIL S

Number of Countries: 096 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200221263	A1	20020314	WO 2001US27608	A	20010905	200244 B
AU 200187105	A	20020322	AU 200187105	A	20010905	200251

Priority Applications (No Type Date): US 2000656151 A 20000906

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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WO 200221263	A1	E	22 G06F-009/00	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN
IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ
PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200187105	A		G06F-009/00	Based on patent WO 200221263
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Abstract (Basic): WO 200221263 A1

NOVELTY - The method involves retrieving an information profile of user (1) upon receiving a log-in contact from user, internet service provider and third-party application server. The data from user's information profile is integrated into a **webpage** provided by internet service provider and third-party application server. The user views the **webpage** according to the information profile.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) **Portal** application provision method;
- (b) Application programming interface apparatus;
- (c) **Portal** application providing apparatus

USE - For generating customized **webpages** for providing robust client-side **portal** application driven by server-side user created profile.

ADVANTAGE - Since data from user's information profile is integrated to **webpage**, user receives **customized news** feeds, **e-mail** address, book/calender formats and updates, message boards, chat sessions, shopping searches/updates and wallet options reliably. Each user is assigned a unique ID and password, hence security of **personalized information** is maintained. By monitoring client's access bandwidth, **webpages** viewed by client are updated instantly.

DESCRIPTION OF DRAWING(S) - The figure shows a schematic diagram providing robust client-side **portal** application driven by a server-side user created profile.

User (1)

pp; 22 DwgNo 1/3

Title Terms: APPLY; PROGRAM; INTERFACE; METHOD; CLIENT; SIDE; **PORTAL** ;

APPLY; CONTAIN; DATA; ACCORD; USER; INFORMATION; PROFILE

Derwent Class: T01

International Patent Class (Main): **G06F-009/00**

File Segment: EPI

23/5/29 (Item 29 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014435963 **Image available**

WPI Acc No: 2002-256666/200230

Related WPI Acc No: 2002-240685

XRPX Acc No: N02-198656

Provision method for customized information to an aggregation of users with common interest using information regarding which topics are of interest to determine which data should be included in customized report for particular users

Patent Assignee: INTELLIBRIDGE CORP (INTE-N)

Inventor: ROTHKOPF D

Number of Countries: 094 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200191348	A1	20011129	WO 2001US16198	A	20010521	200230 B
AU 200164698	A	20011203	AU 200164698	A	20010521	200230

Priority Applications (No Type Date): US 2000205251 P 20000519

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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WO 200191348	A1	E	61 H04J-011/00	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164698	A		H04J-011/00	Based on patent WO 200191348
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Abstract (Basic): WO 200191348 A1

NOVELTY - The method involves obtaining survey data indicative of whether a category is a topic of interest to an aggregation of users. Based on the survey **data**, a **customized report** is designed for providing information to the aggregation of users. The category is predefined. The information is time-sensitive.

The **customized report** is an **information portal** accessible to a user on a computer network.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for an information **portal**, for a **graphical user interface**, for a server system, for a method for providing timely a using a client system, for a method of providing **information** through an **information portal**, for manufacture comprising an information storage medium generating **customized information** and for an generating **customized information**.

USE - For providing **customized information** users over a network.

ADVANTAGE - Allows highly **customized information** from many sources to individuals joined by common

DESCRIPTION OF DRAWING(S) - The figure shows a computer system used to implement the invention.

pp; 61 DwgNo 1/11

Title Terms: PROVISION; METHOD; CUSTOMISATION; INFORMATION; AGGREGATE; USER
; COMMON; INTEREST; INFORMATION; TOPIC; INTEREST; DETERMINE; DATA;
CUSTOMISATION; REPORT; USER

Derwent Class: T01; W01; W02

International Patent Class (Main): H04J-011/00

International Patent Class (Additional): G06F-017/60

File Segment: EPI

23/5/31 (Item 31 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014419982 **Image available**

WPI Acc No: 2002-240685/200229

Related WPI Acc No: 2002-256666

XRPX Acc No: N02-185835

Customized information provision method in Internet, involves
**designing customized report based on survey data indicative of
whether predefined category is of topic of interest to set of users
having common affiliation**

Patent Assignee: INTELLIBRIDGE CORP (INTE-N); ROTHKOPF D (ROTH-I)

Inventor: ROTHKOPF D

Number of Countries: 095 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200190944	A1	20011129	WO 2001US16093	A	20010518	200229 B

AU 200164676 A 20011203 AU 200164676 A 20010518 200229
US 20020049727 A1 20020425 US 2000205251 P 20000519 200233
US 2001859427 A 20010518

Priority Applications (No Type Date): US 2000205251 P 20000519; US
2001859427 A 20010518

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200190944 A1 E 62 G06F-017/30

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164676 A G06F-017/30 Based on patent WO 200190944

US 20020049727 A1 G06F-007/00 Provisional application US 2000205251

Abstract (Basic): WO 200190944 A1

NOVELTY - The survey data indicative of whether a predefined
category is a topic of interest to a set of users having a common
affiliation, is obtained. A **customized report** is designed based on
the survey data to provide time sensitive information to the users.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the
following:

- (a) Information **portal** ;
- (b) **Graphical user interface** ;
- (c) Server system;
- (d) Computer-based **customized information** generation method;
- (e) **Customized information** generation apparatus;
- (f) Timely access provision method;
- (g) Computer program product

USE - For providing **customized information** to several users
over Internet.

ADVANTAGE - Provides designated users an **e - mail** link to comment
on the quality of provider's product and request changes, upgrades and
modifications. Ensures immediate access of information that is of
particular importance and notifies some other similar information which
is available, to the user.

DESCRIPTION OF DRAWING(S) - The figure illustrates the interaction
of components in providing information to the customer.

pp; 62 DwgNo 3/11

Title Terms: CUSTOMISATION; INFORMATION; PROVISION; METHOD; DESIGN;
CUSTOMISATION; REPORT; BASED; SURVEYING; DATA; INDICATE; PREDEFINED;
CATEGORY; TOPIC; INTEREST; SET; USER; COMMON

Derwent Class: T01

International Patent Class (Main): G06F-007/00 ; G06F-017/30

File Segment: EPI

23/5/34 (Item 34 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014365117 **Image available**

WPI Acc No: 2002-185818/200224

**Method for providing intelligent real - time personal customized
information service**

Patent Assignee: CRM-WIZARD.COM CO LTD (CRMW-N); CRM WIZARD.COM JH (CRMW-N)

Inventor: KIM G H

Number of Countries: 001 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001092819	A	20011027	KR 200015440	A	20000327	200224 B
KR 356319	B	20021019	KR 200015440	A	20000327	200326

Priority Applications (No Type Date): KR 200015440 A 20000327

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2001092819	A	1	G06F-017/60	
KR 356319	B		G06F-017/60	Previous Publ. patent KR 2001092819

Abstract (Basic): KR 2001092819 A

NOVELTY - A method for providing an intelligent **real - time** personal **customized information** service is provided to give the convenience of information access to users by suggesting information according to approach probability.

DETAILED DESCRIPTION - A user accesses a **web** server using a computer(300). The **web** server grasps and digitalizes a time point to provide information, based on the user information approach history(400). The **web** server recommends information having the highest relevance to the user, based on the information approach history of a group having a characteristic similar to the user(500). The **web** server synthetically arranges recommended lists(600). As the **web** server provides a personal customized service to the user, the user approaches information(700). The **web** server updates a **real - time** database(800).

pp; 1 DwgNo 1/10

Title Terms: METHOD; INTELLIGENCE; REAL; TIME; PERSON; CUSTOMISATION; INFORMATION; SERVICE

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

23/5/40 (Item 40 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014172288 **Image available**

WPI Acc No: 2001-656516/200175

XRPX Acc No: N01-489403

Interactively **providing user- tailored data to a user via a web -based portal , involves** interactively **rendering user- tailored information in a web browser at a remote site within a remote computer network**

Patent Assignee: CALVER J (CALV-I)

Inventor: CALVER J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20010032092	A1	20011018	US 2000180844	A	20000207	200175 B
			US 2000751675	A	20001229	

Priority Applications (No Type Date): US 2000180844 P 20000207; US 2000751675 A 20001229

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20010032092	A1	31	G06F-017/60	Provisional application US 2000180844

Abstract (Basic): US 20010032092 A1

NOVELTY - User-provided data are compiled via an **interactive** template within a **web -based portal** . The template and the user-provided data are then automatically analyzed to obtain user-**tailored information** . The user- **tailored information** is then **interactively** rendered in a **web** browser at a remote site within a remote computer network.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) a system in a remote computer network for **interactively** providing user- **tailored information** to a user via a **web -based portal ;**

(b) a user- **tailored information** providing program
USE - **Interactively** providing user- **tailored data** to a user via a **web -based portal** .

ADVANTAGE - Provides an **interactive web**-based **portal** for a remote computer network for **interactive** delivery of financial and business information to small business customers.

DESCRIPTION OF DRAWING(S) - The figure depicts a high-level flow chart of operations of a method for implementing pre-qualifying templates.

pp; 31 DwgNo 6/16

Title Terms: INTERACT; USER; TAILORED; DATA; USER; **WEB** ; BASED; **PORTAL** ;
INTERACT; RENDER; USER; TAILORED; INFORMATION; **WEB** ; REMOTE; SITE;
REMOTE; COMPUTER; NETWORK

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

23/5/49 (Item 49 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014017969 **Image available**

WPI Acc No: 2001-502183/200155

XRPX Acc No: N01-372450

Interactive document for automatic customization of displayed information content has information content delivery system which presents information content matched to personal attribute of user

Patent Assignee: SAPPAL N (SAPP-I)

Inventor: SAPPAL N

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20010014895	A1	20010816	US 9854848	A	19980403	200155 B

Priority Applications (No Type Date): US 9854848 A 19980403

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20010014895	A1		36	G06F-015/00	

Abstract (Basic): US 20010014895 A1

NOVELTY - An input operates to receive the personal attribute of a user. An information content delivery system presents information content matched to the personal attribute of the user.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) a network server for receiving request via network connection and responding with information derived **interactive** document;
- (b) a network **web site** providing network access to one **interactive** document;
- (c) and Internet file program;
- (d) a method for presenting **customized information** for display by computer;
- (e) a **web** browser;
- (f) a method for processing hypertext transfer protocol (HTTP) packet header;
- (g) a computer program product for presenting **customized information** for display by computer.

USE - For automatic **customization** of displayed **information** content based on specified attributes of user.

ADVANTAGE - Improves display of graphical and textual information on **data** processing system. **Customizes** delivered **information** content in accordance with one or more personal attribute parameters supplied by a user. Inexpensive since need to produce multiple copies of textbooks or sets of training materials for multiple audiences is replaced by producing single program or single electronic document that might be customized to meet the preferences of individual user.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic diagram of a distributed data processing system in which the **interactive** document is applied.

pp; 36 DwgNo 1/19
Title Terms: INTERACT; DOCUMENT; AUTOMATIC; DISPLAY; INFORMATION; CONTENT;
INFORMATION; CONTENT; DELIVER; SYSTEM; PRESENT; INFORMATION; CONTENT;
MATCH; PERSON; ATTRIBUTE; USER
Derwent Class: T01
International Patent Class (Main): G06F-015/00
File Segment: EPI

23/5/50 (Item 50 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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014012656 **Image available**
WPI Acc No: 2001-496870/200154
XRPX Acc No: N01-368178

**Personalized life management and enhancement services providing method
involves associating customer specific information accessed from database
with life management and enhancement services**

Patent Assignee: WILLIAMS L E (WILL-I)
Inventor: WILLIAMS L E
Number of Countries: 094 Number of Patents: 003
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200155893	A2	20010802	WO 2001US3021	A	20010130	200154 B
US 20010014863	A1	20010816	US 2000494813	A	20000131	200154
			US 2000748729	A	20001226	
AU 200129786	A	20010807	AU 200129786	A	20010130	200174

Priority Applications (No Type Date): US 2000748729 A 20001226; US
2000494813 A 20000131

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200155893	A2	E	25	G06F-017/00	
Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZA ZW Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW					
US 20010014863	A1			G06F-017/60	CIP of application US 2000494813
AU 200129786	A			G06F-017/00	Based on patent WO 200155893

Abstract (Basic): WO 200155893 A2

NOVELTY - An internet **portal** is presented to customer through internet (6). Customer specific information is stored in a database associated with internet **portal**. Customer specific information accessed from database is associated with life management and enhancement applications and services to provide personalized life management, enhancement applications and services to customer.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) System for providing life management and enhancement application and services to a customer;

(b) Method of providing through internet **personalized information** to a customer on a telematics device;

(c) System for providing through internet **personalized information** to customer on a telematics device

USE - In industry or any category in which a comprehensive management and enhancement applications and services are needed, such as in business, government, sports, automotive, entertainment, health, recreation, family, home, travel, computer, food, pet, personal. In telematics service industry to provide comprehensive roadside emergency service to customers.

ADVANTAGE - Life management and enhancement service (LMES) **website** enables the customer to obtain management and enhancement services in an efficient and effective manner.

DESCRIPTION OF DRAWING(S) - The figure shows the system level diagram of customer, business entity, life management and enhancement **website** and customer relationship management **website** .

Internet (6)

pp; 25 DwgNo 2/6

Title Terms: LIFE; MANAGEMENT; ENHANCE; SERVICE; METHOD; ASSOCIATE; CUSTOMER; SPECIFIC; INFORMATION; ACCESS; DATABASE; LIFE; MANAGEMENT; ENHANCE; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-017/00 ; G06F-017/60

File Segment: EPI

23/5/45 (Item 45 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014082459 **Image available**

WPI Acc No: 2001-566673/200164

XRPX Acc No: N01-421979

Personalization of information access in Internet, involves generating hyper text markup language page describing selected services that are accessible to user's profile, based on matching rules in offer file

Patent Assignee: HEWLETT-PACKARD CO (HEWP); BREBNER G (BREB-I)

Inventor: BREBNER G

Number of Countries: 026 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
EP 1118950	A1	20010725	EP 2000410005	A	20000121	200164 B
US 20010016906	A1	20010823	US 2001765049	A	20010118	200164

Priority Applications (No Type Date): EP 2000410005 A 20000121

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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EP 1118950	A1	E	17	G06F-017/30	
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Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT

LI LT LU LV MC MK NL PT RO SE SI

US 20010016906	A1			H04L-009/00	
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Abstract (Basic): EP 1118950 A1

NOVELTY - The profile file (12) having private data owned by user and/or technical details of user's computer, is created. The matching rules in offer file that is received by repeatedly polling service provider (3) are applied to profile file for generating HTML page describing selected services accessible via Internet (2) to profile. The HTML page is **pushed** into **web** browser (10) for permitting direct access to selected services.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for access of **information personalizing** apparatus.

USE - For providing personalized access to Internet by product manufactures and advertising publishers in electronic business application.

ADVANTAGE - Automatic and **personalized** access to valuable **information** available on the network, is enhanced in accordance with personal profile of user. Since HTML page is locally generated with private data that is contained in profile, need for service provider creating centralized database is eliminated. Since data is not concentrated on single computer but to certain extent distributed to different user's computers, overall security is improved.

DESCRIPTION OF DRAWING(S) - The figure shows the client server environment.

Internet (2)

Polling service provider (3)

Web browser (10)

Profile file (12)

pp; 17 DwgNo 1/5

Title Terms: INFORMATION; ACCESS; GENERATE; HYPER; TEXT; LANGUAGE; PAGE;
DESCRIBE; SELECT; SERVICE; ACCESS; USER; PROFILE; BASED; MATCH; RULE;
OFFER; FILE
Derwent Class: T01
International Patent Class (Main): G06F-017/30 ; H04L-009/00
International Patent Class (Additional): G06F-015/16
File Segment: EPI

23/5/46 (Item 46 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014080931
WPI Acc No: 2001-565145/200163
XRPX Acc No: N01-420768

Interactively improving navigation e.g. for computer-based information systems, where the system collates data about a user, e.g. personality, character and/or psychology, and then modifies the output of the system accordingly

Patent Assignee: AMAZE LTD (AMAZ-N)
Inventor: MELHUIH S; WADE D
Number of Countries: 094 Number of Patents: 002
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200152028	A2	20010719	WO 2001GB87	A	20010110	200163 B
AU 200123884	A	20010724	AU 200123884	A	20010110	200166

Priority Applications (No Type Date): GB 2000454 A 20000110
Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200152028	A2	E	12	G06F-003/00	
Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW					
Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW					
AU 200123884	A			G06F-003/00	Based on patent WO 200152028

Abstract (Basic): WO 200152028 A2

NOVELTY - Computer system comprises: an electronic device to enable a user to interact with the computer system; a device to present the user with a character, in a manner that the user learns about the character's behavioral patterns; a device which allow the user to interact with the character; and a device to collate information about the user based on their interaction with the character and to adapt the information that is presented to the user or the manner in which the information that is presented to the user or the manner in which the information is provided to the user accordingly.

USE - For computer-based information systems.

ADVANTAGE - Allows a website to learn about a user and then tailor the information that is presented to the user such that the most relevant information is presented and preferably is presented in a manner which is attractive to the user.

pp; 12 DwgNo 0/0

Title Terms: INTERACT; IMPROVE; NAVIGATION; COMPUTER; BASED; INFORMATION; SYSTEM; SYSTEM; COLLATE; DATA; USER; PERSON; CHARACTER; PSYCHOLOGICAL; MODIFIED; OUTPUT; SYSTEM; ACCORD
Derwent Class: T01
International Patent Class (Main): G06F-003/00
File Segment: EPI

23/5/47 (Item 47 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014036086 **Image available**

WPI Acc No: 2001-520299/200157

Related WPI Acc No: 2001-181345; 2001-315249; 2001-637770; 2003-606698

XRPX Acc No: N01-385281

Automatic personalized report generation system for communication network, processes the scheduled service data for generating personalized output report for each subscriber, based on subscriber specific information

Patent Assignee: MICROSTRATEGY INC (MICR-N)

Inventor: TRENKAMP R G; WILDING P G; YOST K N

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6269393	B1	20010731	US 99126055	P	19990323	200157 B
			US 99343562	A	19990630	
			US 2000597689	A	20000619	

Priority Applications (No Type Date): US 99126055 P 19990323; US 99343562 A 19990630; US 2000597689 A 20000619

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 6269393	B1	15	G06F-015/16		Provisional application US 99126055 Cont of application US 99343562

Abstract (Basic): US 6269393 B1

NOVELTY - A service subscription unit recognizes various subscriber services to be processed on an **online** analytical processor, based on which **personalized** receivable **reports** are identified. A processor processes the scheduled service **data** to generate separate **personalized** output **report** for each subscriber, based on subscriber specific information and the report is forwarded to the subscriber based on the services.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Automatic output data generating method for **online** analytical processing system;

(b) Recording medium storing **personalized** **data** forwarding instructions

USE - For communication network utilizing **electronic mail**, pagers, personal digital assistant, facsimiles, printers, telephones, mobile phones etc. Also for providing subscriber service reports in internet.

ADVANTAGE - Automatically broadcasts the personalized messages to subscribers based on the subscriber's subscription correctly, by generating and sending a **personalized** **report** based on the services.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic block diagram of automatic report transmission of **online** analytical processing system.

pp; 15 DwgNo 2/4

Title Terms: AUTOMATIC; PERSON; REPORT; GENERATE; SYSTEM; COMMUNICATE; NETWORK; PROCESS; SCHEDULE; SERVICE; DATA; GENERATE; PERSON; OUTPUT; REPORT; SUBSCRIBER; BASED; SUBSCRIBER; SPECIFIC; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-015/16

File Segment: EPI

23/5/48 (Item 48 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014018141

WPI Acc No: 2001-502355/200155

XRPX Acc No: N01-372615

Personalized interactive network architecture for enabling interaction

between user communicating over channel and provider of information,
products or services e.g. bank or financial institution

Patent Assignee: CHASE MANHATTAN BANK (CHAS-N)

Inventor: CAIAZZO A; HOLME J; PATEL A

Number of Countries: 093 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200137136	A2	20010525	WO 2000US31035	A	20001113	200155 B
AU 200114852	A	20010530	AU 200114852	A	20001113	200156

Priority Applications (No Type Date): US 2000564783 A 20000504; US 99165739
P 19991115

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 200137136	A2	E	74	G06F-017/30	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200114852	A			G06F-017/30	Based on patent WO 200137136
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Abstract (Basic): WO 200137136 A2

NOVELTY - The network architecture enables personalized
communication over a communications channel between a user and a
provider of information, services or goods

DETAILED DESCRIPTION - The system manages knowledge obtained from
customer interactions, and **personalizes** the **information**, product
and services that are offered to a customer as a result of the
interactions. The system uses data obtained from past and present
interactions to make decisions about what to offer a customer and about
what information, products or services the customer may be interested
in. INDEPENDENT CLAIMS are included for; a method for personalising
interaction between a user and a provider of information, services and
products.

USE - Personalizing interaction between user communicating over at
least one communication channel and provider of information/products or
services.

ADVANTAGE - Allows for personalized interaction between Internet
web site user and **web site** provider of information, good or
services e.g. provider of financial services e.g. bank to interact
personally through customer personalized **website** with customer of
that financial adviser.

pp; 74 DwgNo 0/17

Title Terms: INTERACT; NETWORK; ARCHITECTURE; ENABLE; INTERACT; USER;
COMMUNICATE; CHANNEL; INFORMATION; PRODUCT; SERVICE; BANK; FINANCIAL;
INSTITUTION

Derwent Class: T01

International Patent Class (Main): G06F-017/30

File Segment: EPI

23/5/57 (Item 57 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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013831037 **Image available**

WPI Acc No: 2001-315249/200133

Related WPI Acc No: 2001-181345; 2001-520299; 2001-637770; 2003-606698

XRPX Acc No: N01-226508

**Server system for on - line analytical processing system, has service
generation module that processes scheduled service in system and
formulates separate report for each subscriber**

Patent Assignee: MICROSTRATEGY INC (MICR-N)

Inventor: TRENKAMP R G; WILDING P G; YOST K N

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6173310	B1	20010109	US 99126055	P	19990323	200133 B
			US 99343563	A	19990630	

Priority Applications (No Type Date): US 99126055 P 19990323; US 99343563 A 19990630

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 6173310	B1	14	G06F-015/16	Provisional application US 99126055

Abstract (Basic): US 6173310 B1

NOVELTY - A service definition module enables an administrative user to create service with reports to be processed on **on - line** analytical processing system. A subscription interface module enables subscribers to subscribe to the created service and select portion of service to receive as a report. Service generation module processes the scheduled service and formulates separate report for each subscriber.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Method to automatically generate output from **on - line** analytical processing system;

(b) Report generation program

USE - For broadcasting information from **on - line** analytical processing system to subscriber devices such as **electronic mail**, pagers, facsimiles, printers, mobile phones, personal digital assistants, telephones.

ADVANTAGE - The system has the capability to provide **personalized information** that are automatically broadcast from an **on - line** analytical processing system through a variety of user output devices, depending on the criteria established by the user. Enables system administrators and users to track and view the subscribers to various services on an **on - line** analytical processing broadcast system. Enables users to **personalize** the content of **information** broadcast from data warehouse. Provides dynamic rendering of information formatted to specific output devices based on values of parameters and properties.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of **on - line** analytical processing system.

pp; 14 DwgNo 2/4

Title Terms: SERVE; SYSTEM; LINE; ANALYSE; PROCESS; SYSTEM; SERVICE; GENERATE; MODULE; PROCESS; SCHEDULE; SERVICE; SYSTEM; SEPARATE; REPORT; SUBSCRIBER

Derwent Class: T01; W01

International Patent Class (Main): **G06F-015/16**

File Segment: EPI

23/5/60 (Item 60 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013697121 **Image available**

WPI Acc No: 2001-181345/200118

Related WPI Acc No: 2001-315249; 2001-520299; 2001-637770; 2003-606698

XRPX Acc No: N01-129285

Server system for automatic generation of personalized reports from OLAP system, applies personalized information for each user-output device for subscriber to generate service output

Patent Assignee: MICROSTRATEGY INC (MICR-N)

Inventor: TRENKAMP R G; WILDING P G; YOST K N

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6154766	A	20001128	US 99126055	P	19990323	200118 B
			US 99343562	A	19990630	

Priority Applications (No Type Date): US 99126055 P 19990323; US 99343562 A

19990630

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
US 6154766 A 14 G06F-015/16 Provisional application US 99126055
Abstract (Basic): US 6154766 A

NOVELTY - An output forwarding unit automatically forwards personalized output from services to subscriber output devices (40a-40e) specified for the services. The subscriber specifies **personalized information** for multiuser output devices. A service processing system applies the **personalized information** for each user-output device for the subscriber in order to generate service output.

DETAILED DESCRIPTION - A service processing unit (20) processes a scheduled service in an **on - line** analytical processing system, and generates personalized output based on subscriber specific personalization information stored for each subscriber of the service. INDEPENDENT CLAIMS are also included for the following:

- (a) automatic output generating method;
- (b) medium having processor readable program code

USE - For automatic generation of **personalized reports** from an **on - line** analytical processing (OLAP) system to subscriber devices such as **electronic mail**, pagers, personal digital assistants (PDA), facsimiles, printers, telephones and mobile phones.

ADVANTAGE - Enables generation of various lists of subscribers based on required criteria. Simplifies alteration in subscribers of service, by changing filter criteria.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic block diagram of the personalized output automatic generation server system.

Service processing unit (20)

Subscriber output devices (40a-40e)

pp; 14 DwgNo 1/4

Title Terms: SERVE; SYSTEM; AUTOMATIC; GENERATE; PERSON; REPORT; SYSTEM; APPLY; PERSON; INFORMATION; USER; OUTPUT; DEVICE; SUBSCRIBER; GENERATE; SERVICE; OUTPUT

Derwent Class: T01; W01; W02

International Patent Class (Main): G06F-015/16

File Segment: EPI

23/5/62 (Item 62 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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013333293 **Image available**

WPI Acc No: 2000-505232/200045

XRPX Acc No: N00-373556

Communicating method of network computers in interactive systems, involves transmitting customized information over network to server is response to receipt of request for information from server

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC)

Inventor: CAPEK P G; CUOMO G A; UNGER J H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6094677	A	20000725	US 97866658	A	19970530	200045 B

Priority Applications (No Type Date): US 97866658 A 19970530

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
US 6094677 A 16 G06F-015/16

Abstract (Basic): US 6094677 A

NOVELTY - **Information** that is **customized** based on user input is transmitted by client (24) over a network (28) to server (26) in response to receipt of request for information from server, if the amount of time required to retrieve the requested information from server is sufficient to transmit **customized information**. Then the

received requested information is transmitted over the network.

DETAILED DESCRIPTION - The requests for information stored on server is transmitted to proxy over the network. The information received from proxy is displayed to user irrespective of whether the information is the response to the request for information from the server. INDEPENDENT CLAIMS are also included for the following:

(a) information providing apparatus; computer program product

USE - For communicating between networked computers in **interactive** systems such as world wide **web** (**WWW**).

ADVANTAGE - The apparent response delay of the system is reduced, thus the frustration and annoyance that the user often experiences while waiting for program material to be retrieved over a network is lessened.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic drawing of **interactive** system.

Client (24)

Sever (26)

Network (28)

pp; 16 DwgNo 2/7

Title Terms: COMMUNICATE; METHOD; NETWORK; COMPUTER; INTERACT; SYSTEM; TRANSMIT; INFORMATION; NETWORK; SERVE; RESPOND; RECEIPT; REQUEST; INFORMATION; SERVE

Derwent Class: T01

International Patent Class (Main): **G06F-015/16**

File Segment: EPI

23/5/65 (Item 65 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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012851165 **Image available**

WPI Acc No: 2000-022997/200002

XRPX Acc No: N00-017121

Information retrieving and printing system for use in web TV network

Patent Assignee: SONY ELECTRONICS INC (SONY)

Inventor: COLSEY N J

Number of Countries: 081 Number of Patents: 005

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9952280	A1	19991014	WO 99US7328	A	19990402	200002 B
AU 9934677	A	19991025	AU 9934677	A	19990402	200011
EP 1068725	A1	20010117	EP 99916330	A	19990402	200105
			WO 99US7328	A	19990402	
CN 1320330	A	20011031	CN 99804754	A	19990402	200215
			WO 99US7328	A	19990402	
JP 2002510832	W	20020409	WO 99US7328	A	19990402	200227
			JP 2000542914	A	19990402	

Priority Applications (No Type Date): US 9854069 A 19980402

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9952280 A1 E 11 H04N-007/00

Designated States (National): AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ UG ZW

AU 9934677 A Based on patent WO 9952280

EP 1068725 A1 E H04N-007/00 Based on patent WO 9952280

Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU MC NL PT SE

CN 1320330 A H04N-007/00

JP 2002510832 W 14 G06F-017/30 Based on patent WO 9952280

Abstract (Basic): WO 9952280 A1

NOVELTY - A user controllable unit (18) initiates an information delivery request to a host server (22) via a network (20). An information database (28) sends the information to the host server. The information is then transmitted to a receiving unit (10) through the network and is automatically printed by a printer (16).

DETAILED DESCRIPTION - The information from receiving unit is displayed in hypertext markup language (HTML) format with information channel menu which presents user choices of information channels. The television set remote control unit **interactively** selects information channel from information channel menu which is displayed. In response to information channel selected by the user, information delivery request is sent to host server via the network.

USE - For use in **web** TV network.

ADVANTAGE - The printed out **information** is **customized** and thereby provides the user only with new topics which interest the user. Since information is printed, it is easy to carry and is shown to others easily.

DESCRIPTION OF DRAWING(S) - The figure shows block diagram of information retrieval and automatic printing system.

Receiving unit (10)

Printer (16)

User controllable unit (18)

Network (20)

Host server (22)

Information database (28)

pp; 11 DwgNo 1/2

Title Terms: INFORMATION; RETRIEVAL; PRINT; SYSTEM; **WEB** ; TELEVISION;
NETWORK

Derwent Class: W01; W02; W03

International Patent Class (Main): **G06F-017/30** ; H04N-007/00

International Patent Class (Additional): **G06F-003/12** ; **G06F-013/00**

File Segment: EPI

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?t s26/5/1,5

26/5/1 (Item 1 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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015319260 **Image available**
WPI Acc No: 2003-380195/200336
XRPX Acc No: N03-303605

Profile data analysis and presentation method for website applications, involves collecting profile data which are analyzed and visualized using visualization tool, by clustering entities

Patent Assignee: COHEN J S (COHE-I); SRIVASTAVA A N (SRIV-I); ZHAO Y (ZHAO-I); BLUE MARTINI SOFTWARE (BLUE-N)

Inventor: COHEN J S; SRIVASTAVA A N; ZHAO Y

Number of Countries: 097 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030020739	A1	20030130	US 2001917409	A	20010726	200336 B
WO 200310748	A1	20030206	WO 2002US24091	A	20020725	200336

Priority Applications (No Type Date): US 2001917409 A 20010726

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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US 20030020739	A1		20	G09G-005/00	
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WO 200310748	A1	E		G09G-005/00	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG US UZ VN YU ZA ZW
Designated States (Regional): AT BE BG CH CY CZ DE DK EA EE ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SK SL SZ TR TZ UG ZW

Abstract (Basic): US 20030020739 A1

NOVELTY - The profile data collected from **website**, manufacturing system, etc. are analyzed by clustering entities associated with the profile data using hierarchical or neural network clustering. The clustered profile data are visualized using visualization tool.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (1) electronic media content alteration method;
- (2) entity profile data processing system;
- (3) profile data processing and display method;
- (4) application program interfaces;
- (5) entities classification method; and
- (6) graphical user interface.

USE - For analyzing and presenting profile data collected from **websites**, manufacturing systems, process systems, clinical trial systems, biomedical systems, information technology systems, telecommunication systems, etc.

ADVANTAGE - Enables users or analysts to determine the nature of a cluster of entities in a simple, fast and efficient manner. Enables analyst to adjust the electronic media to present **information tailored** to the users of electronic media by enabling the analyst to view the profiles of the users of the media. Provides a software that enables the user to adjust the parameters of the statistics that he is viewing in order to focus on the statistics most relevant to his or her needs.

DESCRIPTION OF DRAWING(S) - The figure shows a schematic of the window of profile data.

pp; 20 DwgNo 1/10

Title Terms: PROFILE; DATA; ANALYSE; PRESENT; METHOD; APPLY; COLLECT;

PROFILE; DATA; ANALYSE; TOOL; ENTITY

Derwent Class: P85; S05; T01; T02

International Patent Class (Main): G09G-005/00

File Segment: EPI; EngPI

26/5/5 (Item 5 from file: 350)
DIALOG(R) File 350:Derwent WPIX
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013023851 **Image available**
WPI Acc No: 2000-195702/200017
Related WPI Acc No: 2001-080058
XRPX Acc No: N00-144742

Customized information data mining and on - line communication
method for use in Internet, involves creating user specific search
profile to determine topics of interest so as to evaluate relevant
information to user

Patent Assignee: DRYKEN TECHNOLOGIES (DRYK-N); BLACK C L (BLAC-I);
VANDERVELDT I V (VAND-I); DRYKEN TECHNOLOGIES INC (DRYK-N)

Inventor: BLACK C L; VANDERVELDT I V; VANDERVELDT I

Number of Countries: 022 Number of Patents: 005

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200008568	A1	20000217	WO 99US17655	A	19990804	200017 B
AU 9952547	A	20000228	AU 9952547	A	19990804	200030
US 6266668	B1	20010724	US 9895308	P	19980804	200146
			US 99366590	A	19990804	
US 6269351	B1	20010731	US 99282392	A	19990331	200146
US 20020049704	A1	20020425	US 9895308	P	19980804	200233
			US 99366590	A	19990804	
			US 2001845012	A	20010427	

Priority Applications (No Type Date): US 99282392 A 19990331; US 9895308 P
19980804; US 99366590 A 19990804; US 2001845012 A 20010427

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
WO 200008568	A1	E	35	G06F-017/00	
Designated States (National): AU CA JP					
Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE					
AU 9952547	A			G06F-017/00	Based on patent WO 200008568
US 6266668	B1			G06F-017/30	Provisional application US 9895308
US 6269351	B1			G06F-015/18	
US 20020049704	A1			G06F-007/00	Provisional application US 9895308

Cont of application US 99366590

Abstract (Basic): WO 200008568 A1

NOVELTY - An user specific search profile is created and is input
to a data mining search engine (100). The engine (100) mines the search
profile and determines topics of interest which are output to a search
tool (16). The search tool matches the topic of interest with one
destination data site, to evaluate relevant information. The
information is then filtered and presented to user (10).

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for
dynamic search engine.

USE - For dynamically searching databases in response to query, for
use in Internet.

ADVANTAGE - Evaluates whether available data accumulated by
current search tools are relevant to user and filters non-relevant
information, creating more effective and efficient search engine.

DESCRIPTION OF DRAWING(S) - The figure shows customized
information data mining and online communication method.

User (10)

Search tool (16)

Data mining search engine (100)

pp; 35 DwgNo 1/5

Title Terms: CUSTOMISATION; INFORMATION; DATA; MINE; LINE; COMMUNICATE;
METHOD; USER; SPECIFIC; SEARCH; PROFILE; DETERMINE; TOPIC; INTEREST; SO;
EVALUATE; RELEVANT; INFORMATION; USER

Derwent Class: T01

International Patent Class (Main): G06F-007/00; G06F-015/18; G06F-017/00;

G06F-017/30

File Segment: EPI

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?show files

File 347:JAPIO Oct 1976-2003/May(Updated 030902)

(c) 2003 JPO & JAPIO

File 350:Derwent WPIX 1963-2003/UD,UM &UP=200358

(c) 2003 Thomson Derwent

?ds

Set	Items	Description
S1	20471	(CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVI- DUALIZ? OR INDIVIDUALIS? OR PERSONALIZ? OR PERSONALIS?)
S2	229477	(REPORT? OR STUDY OR STUDIES OR ANALYSIS OR SUMMARY OR SUM- MARIES)
S3	105	S1 (2N)S2
S4	155533	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S- ITE? OR ONLINE OR ON()LINE OR PORTAL?
S5	6	S3 (5N)S4
S6	22	S3 AND S4
S7	16	S6 NOT S5
S8	14	S7 AND IC=(G06F? OR H04J?)
S9	1687521	CUSTOMER? ? OR CLIENT? ? OR USER? ? OR MEMBER? ? OR SUBSC- RIBER? ?
S10	771831	EMAIL? OR E()MAIL? OR ELECTRONIC () MAIL???? OR PORTAL? OR REALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STRE- AMING OR PUSH??? OR INTERACT? OR GUI OR GUIS OR GRAPHICAL()US- ER()INTERFACE? OR POINT(2W)CLICK? ? OR FAX OR FACSIMILE
S11	31340	S9(3N)S10
S12	11	S11 AND S3
S13	9	S12 NOT (S14 OR S5)
S14	6	S12 NOT (S8 OR S5)

?t s5/5/1-6

5/5/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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015535119 **Image available**
WPI Acc No: 2003-597269/200356
XRPX Acc No: N03-475998

Online reporting system for wireless communication, has service hub with receiver receiving access rights of message to decode service information by decoder, and providing part of selected information by network server
Patent Assignee: CHOW C (CHOW-I); ERLANDSON P A (ERLA-I); HARVEY J (HARV-I); HEIL M (HEIL-I); RASSENTI J (RASS-I); WALTERS J (WALT-I); WOLFE C A (WOLF-I); YASHPAL V (YASH-I); QUALCOMM INC (QUAL-N)
Inventor: CHOW C; ERLANDSON P A; HARVEY J; HEIL M; RASSENTI J; WALTERS J; WOLFE C A; YASHPAL V

Number of Countries: 102 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030093554	A1	20030515	US 200110587	A	20011113	200356 B
WO 200343291	A2	20030522	WO 2002US36640	A	20021112	200356

Priority Applications (No Type Date): US 200110587 A 20011113

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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US 20030093554	A1		18	G06F-015/173	
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WO 200343291	A2	E		H04L-029/06	
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Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SC SD SE SG SI SK SL TJ TM TN TR TT TZ UA UG UZ VC VN YU ZA ZM ZW

Designated States (Regional): AT BE BG CH CY CZ DE DK EA EE ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SK SL SZ TR TZ UG ZM ZW

Abstract (Basic): US 20030093554 A1

NOVELTY - The system has a service hub (102) between a service administrator (104) and a set of service providers having a receiver to receive access messages (116) defining access rights to a user subscriber, and a decoder decoding service information from operational message. A network server (106) receives request from a selected user to provide a portion of service information based on the access rights to the subscriber.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for a method for providing online service reports to user subscribers.

USE - Used for providing an online report in wireless communication systems.

ADVANTAGE - The system provides **online service reports** containing information **customized** for individual user subscriber that overcomes the deficiency in reporting status of services provided by a business thereby protecting it from unauthorized access.

DESCRIPTION OF DRAWING(S) - The drawing shows a system for providing online service reports to user subscribers.

Service hub (102)

Service administrator (104)

Network server (106)

Access messages. (116)

pp; 18 DwgNo 1/8

Title Terms: REPORT; SYSTEM; WIRELESS; COMMUNICATE; SERVICE; HUB; RECEIVE; RECEIVE; ACCESS; MESSAGE; DECODE; SERVICE; INFORMATION; DECODE; PART; SELECT; INFORMATION; NETWORK; SERVE

Derwent Class: T01; W01

International Patent Class (Main): G06F-015/173; H04L-029/06

File Segment: EPI

5/5/2 (Item 2 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014642112 **Image available**
WPI Acc No: 2002-462816/200249
Related WPI Acc No: 2001-367036
XRPX Acc No: N02-364933

Recorded medium storing program for creating customized summaries of web page , provides menu option to user to identify existing tour or to create new tour to parse URL links on execution of recorded program

Patent Assignee: MOETTELI J B (MOET-I)

Inventor: MOETTELI J B

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020049809	A1	20020425	US 99447293	A	19991123	200249 B
			WO 2000US17409	A	20000624	
			US 2001951572	A	20010913	

Priority Applications (No Type Date): US 2001951572 A 20010913; US 99447293 A 19991123; WO 2000US17409 A 20000624

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020049809	A1		28	G06F-015/16	CIP of application US 99447293 CIP of application WO 2000US17409

Abstract (Basic): US 20020049809 A1

NOVELTY - A selected uniform resource locator (URL) link is activated and a tour creation dialog is opened. A user is presented with menu option to identify an existing tour or create a new tour. When the user identifies an existing tour, the selected URL is added to the existing tour. When the user chooses to create a new tour, an input window prompts the user for input and the tour name is saved.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for customized summary creation method.

USE - For producing **customized summary of web page** .

ADVANTAGE - Users are provided with summaries summarizing the contents of a potentially long list of links, hence reduces the time to search the most pertinent information in a project. Permits collaborative browsing in which the experience gained from one person's research is efficiently shared with others.

DESCRIPTION OF DRAWING(S) - The figure shows the logic flow diagram of a tour creation process.

pp; 28 DwgNo 2A/22

Title Terms: RECORD; MEDIUM; STORAGE; PROGRAM; CUSTOMISATION; WEB; PAGE; MENU; OPTION; USER; IDENTIFY; EXIST; TOURING; NEW; TOURING; PARSE; LINK; EXECUTE; RECORD; PROGRAM

Derwent Class: P85; T01; W01

International Patent Class (Main): G06F-015/16

International Patent Class (Additional): G09G-005/00

File Segment: EPI; EngPI

5/5/3 (Item 3 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014435963 **Image available**
WPI Acc No: 2002-256666/200230
Related WPI Acc No: 2002-240685
XRPX Acc No: N02-198656

Provision method for customized information to an aggregation of users with common interest using information regarding which topics are of interest to determine which data should be included in customized report for particular users

Patent Assignee: INTELLIBRIDGE CORP (INTE-N)

Inventor: ROTHKOPF D

Number of Countries: 094 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200191348	A1	20011129	WO 2001US16198	A	20010521	200230 B
AU 200164698	A	20011203	AU 200164698	A	20010521	200230

Priority Applications (No Type Date): US 2000205251 P 20000519

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200191348 A1 E 61 H04J-011/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164698 A H04J-011/00 Based on patent WO 200191348

Abstract (Basic): WO 200191348 A1

NOVELTY - The method involves obtaining survey data indicative of whether a category is a topic of interest to an aggregation of users. Based on the survey data, a customized report is designed for providing information to the aggregation of users. The category is predefined. The information is time-sensitive.

The **customized report** is an information **portal** accessible to a user on a computer network.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for an information portal, for a graphical user interface, for a server system, for a method for providing timely access to expertise using a client system, for a method of providing customized information through an information portal, for an article of manufacture comprising an information storage medium, for a method for generating customized information and for an apparatus for generating customized information.

USE - For providing customized information to an aggregation of users over a network.

ADVANTAGE - Allows highly customized information to be derived from many sources to individuals joined by common interest.

DESCRIPTION OF DRAWING(S) - The figure shows a computer system to implement the invention.

pp; 61 DwgNo 1/11

Title Terms: PROVISION; METHOD; CUSTOMISATION; INFORMATION; AGGREGATION; COMMON; INTEREST; INFORMATION; TOPIC; INTEREST; DETERMINE; CUSTOMISATION; REPORT; USER

Derwent Class: T01; W01; W02

International Patent Class (Main): H04J-011/00

International Patent Class (Additional): G06F-017/60

File Segment: EPI

5/5/4 (Item 4 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014269433 **Image available**

WPI Acc No: 2002-090131/200212

XRPX Acc No: N02-066380

Computer system for institutional, regulatory and individual user community education requirements, executes program for managing communication between computer and user community

Patent Assignee: CEHUB.COM INC (CEHU-N); ABBOTT A M (ABBO-I); BROWN J E (BROW-I)

Inventor: ABBOTT A M; BROWN J E

Number of Countries: 094 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
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WO 200193226 A2 20011206 WO 2001US17436 A 20010531 200212 B
US 20020032576 A1 20020314 US 2000208721 P 20000601 200222
US 2001871348 A 20010530
AU 200165179 A 20011211 AU 200165179 A 20010531 200225

Priority Applications (No Type Date): US 2000208721 P 20000601; US
2001871348 A 20010530

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200193226 A2 E 60 G09B-000/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

US 20020032576 A1 G06F-017/60 Provisional application US 2000208721

AU 200165179 A G09B-000/00 Based on patent WO 200193226

Abstract (Basic): WO 200193226 A2

NOVELTY - A memory stores an institutional, regulatory and individual continuing education requirement program. A central processing unit executes the program to facilitate management and communication between a general purpose computer and the user communities.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Interactive computer-based method to facilitate the management and communications of institutional, regulatory and individual continuing education requirement;

(b) Recorded medium storing program for identifying and managing institutional, regulatory and individual user community continuing education requirements

USE - To facilitate management of communication at institutional, regulatory and individual user community continuing education (CE) requirements especially for facilitating web-based CE tracking and reporting for employers, group member registration, small business member registration, CE content providers and CE accrediting agencies, CE content editor functionality, site-to-site data transfer, provider reporting to accrediting entities, relationships with professional associations, remote CE training, tracking and distribution, CE applications service provider services, individual professional CE services, CE guidance and portfolio management, CE portfolio setup and **customization**, CE **reporting** for license reinstatement, an industry **portal** for licensed professionals, individual member registration, state regulation services, and automated e-licensure/e-certification renewal, medical services, video on-demand services.

ADVANTAGE - Allows employees to quickly develop custom forms required by any and all professions for various reporting purposes. Allows website to continuously monitor all methods of communication and identify trends, thereby enhancing operational support and improving customer relationships.

DESCRIPTION OF DRAWING(S) - The figure shows non-limiting examples and process interactions between computer system and employers.

pp; 60 DwgNo 2/15

Title Terms: COMPUTER; SYSTEM; REGULATE; INDIVIDUAL; USER; COMMUNAL;

EDUCATION; REQUIRE; EXECUTE; PROGRAM; MANAGE; COMMUNICATE; COMPUTER; USER
; COMMUNAL

Derwent Class: P85; T01

International Patent Class (Main): G06F-017/60; G09B-000/00

File Segment: EPI; EngPI

5/5/5 (Item 5 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014036086 **Image available**

WPI Acc No: 2001-520299/200157

Related WPI Acc No: 2001-181345; 2001-315249; 2001-637770; 2003-606698

XRPX Acc No: N01-385281

Automatic personalized report generation system for communication network, processes the scheduled service data for generating personalized output report for each subscriber, based on subscriber specific information

Patent Assignee: MICROSTRATEGY INC (MICR-N)

Inventor: TRENKAMP R G; WILDING P G; YOST K N

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6269393	B1	20010731	US 99126055	P	19990323	200157 B
			US 99343562	A	19990630	
			US 2000597689	A	20000619	

Priority Applications (No Type Date): US 99126055 P 19990323; US 99343562 A 19990630; US 2000597689 A 20000619

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 6269393	B1	15	G06F-015/16		Provisional application US 99126055 Cont of application US 99343562

Abstract (Basic): US 6269393 B1

NOVELTY - A service subscription unit recognizes various subscriber services to be processed on an **online** analytical processor, based on which **personalized** receivable **reports** are identified. A processor processes the scheduled service data to generate separate personalized output report for each subscriber, based on subscriber specific information and the report is forwarded to the subscriber based on the services.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Automatic output data generating method for online analytical processing system;

(b) Recording medium storing personalized data forwarding instructions

USE - For communication network utilizing electronic mail, pagers, personal digital assistant, facsimiles, printers, telephones, mobile phones etc. Also for providing subscriber service reports in internet.

ADVANTAGE - Automatically broadcasts the personalized messages to subscribers based on the subscriber's subscription correctly, by generating and sending a personalized report based on the services.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic block diagram of automatic report transmission of online analytical processing system.

pp; 15 DwgNo 2/4

Title Terms: AUTOMATIC; PERSON; REPORT; GENERATE; SYSTEM; COMMUNICATE; NETWORK; PROCESS; SCHEDULE; SERVICE; DATA; GENERATE; PERSON; OUTPUT; REPORT; SUBSCRIBER; BASED; SUBSCRIBER; SPECIFIC; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-015/16

File Segment: EPI

5/5/6 (Item 6 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013697121 **Image available**

WPI Acc No: 2001-181345/200118

Related WPI Acc No: 2001-315249; 2001-520299; 2001-637770; 2003-606698

XRPX Acc No: N01-129285

Server system for automatic generation of personalized reports from OLAP system, applies personalized information for each user-output device for

subscriber to generate service output

Patent Assignee: MICROSTRATEGY INC (MICR-N)
Inventor: TRENKAMP R G; WILDING P G; YOST K N
Number of Countries: 001 Number of Patents: 001
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6154766	A	20001128	US 99126055	P	19990323	200118 B
			US 99343562	A	19990630	

Priority Applications (No Type Date): US 99126055 P 19990323; US 99343562 A 19990630

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 6154766	A	14	G06F-015/16	Provisional application US 99126055

Abstract (Basic): US 6154766 A

NOVELTY - An output forwarding unit automatically forwards personalized output from services to subscriber output devices (40a-40e) specified for the services. The subscriber specifies personalized information for multiuser output devices. A service processing system applies the personalized information for each user-output device for the subscriber in order to generate service output.

DETAILED DESCRIPTION - A service processing unit (20) processes a scheduled service in an on-line analytical processing system, and generates personalized output based on subscriber specific personalization information stored for each subscriber of the service.

INDEPENDENT CLAIMS are also included for the following:

- (a) automatic output generating method;
- (b) medium having processor readable program code

USE - For automatic generation of **personalized reports** from an **on - line** analytical processing (OLAP) system to subscriber devices such as electronic mail, pagers, personal digital assistants (PDA), facsimiles, printers, telephones and mobile phones.

ADVANTAGE - Enables generation of various lists of subscribers based on required criteria. Simplifies alteration in subscribers of service, by changing filter criteria.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic block diagram of the personalized output automatic generation server system.

Service processing unit (20)

Subscriber output devices (40a-40e)

pp; 14 DwgNo 1/4

Title Terms: SERVE; SYSTEM; AUTOMATIC; GENERATE; PERSON; REPORT; SYSTEM; APPLY; PERSON; INFORMATION; USER; OUTPUT; DEVICE; SUBSCRIBER; GENERATE; SERVICE; OUTPUT

Derwent Class: T01; W01; W02

International Patent Class (Main): G06F-015/16

File Segment: EPI

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?t s8/5/1-14

8/5/1 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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015418325 **Image available**

WPI Acc No: 2003-480465/200345

Related WPI Acc No: 2003-335215; 2003-353222; 2003-365132; 2003-365135;
2003-365137; 2003-373976; 2003-373977; 2003-380914; 2003-429998;
2003-448314; 2003-448315; 2003-448317; 2003-507082; 2003-555629;
2003-576387

XRPX Acc No: N03-381985

Online beauty analysis method for beauty products e.g. cream, involves
instructing user to furnish information based on self-test result,
selecting questions as function of furnished information

Patent Assignee: PRUCHE F (PRUC-I); RUBINSTENN G (RUBI-I)

Inventor: PRUCHE F; RUBINSTENN G

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030065552	A1	20030403	US 2001325559	P	20011001	200345 B
			US 200124481	A	20011221	

Priority Applications (No Type Date): US 2001325559 P 20011001; US
200124481 A 20011221

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20030065552	A1		27	G06F-017/60	Provisional application US 2001325559

Abstract (Basic): US 20030065552 A1

NOVELTY - The user is enabled to access a system that presents several questions stored in a data structure. The user directions are presented for conducting physical self-test after user access. The user is instructed to furnish information based on the results of the self-test and several questions that are selected as a function of the furnished information and are presented to the user.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(1) beauty analysis system; and

(2) computer program product for beauty analysis method.

USE - For conducting beauty analysis used for the effects like particular skin texture, skin elasticity, skin/hair dryness, cellulitis, sweating, aging, wrinkles, melanoma, exfoliation, desquamation, homogeneity of skin, hair color, hair thickness, hair density, dandruff, micro-circulation, skin/hair shininess, smoothness, irritation, redness, vasomotion, vasodilation, vasoconstriction, pigmentation, freckles, baldness, size and proportion of facial features for beauty products e.g. cosmetic goods, treatment products, personal cleansing products, make-up products e.g. ointments, creams, gels, sprays, supplement, ingesta, inhalants, lotions, liquids and powders.

ADVANTAGE - Personalized quantitative analysis can be done using appropriate cosmetic products.

DESCRIPTION OF DRAWING(S) - The figure shows the flowchart explaining analysis of external body condition.

pp; 27 DwgNo 1/9

Title Terms: BEAUTY; ANALYSE; METHOD; BEAUTY; PRODUCT; CREAM; INSTRUCTION;
USER; FURNISH; INFORMATION; BASED; SELF; TEST; RESULT; SELECT; QUESTION;
FUNCTION; FURNISH; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

8/5/2 (Item 2 from file: 350)
DIALOG(R)File 350:Derwent WPIX

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015205663 **Image available**

WPI Acc No: 2003-266198/200326

XRPX Acc No: N03-211405

Web site usage determination method for E-commerce application, involves acquiring user behavior and product content information to produce analysis result for individualizing content delivery to user

Patent Assignee: DIRECT411.COM INC (DIRE-N)

Inventor: HSIA M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020178166	A1	20021128	US 2001816514	A	20010326	200326 B

Priority Applications (No Type Date): US 2001816514 A 20010326

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20020178166	A1	9	G06F-007/00	

Abstract (Basic): US 20020178166 A1

NOVELTY - A **web site** user ID is obtained from user's universal cookie after establishing GoCookie and GoScenario systems. The user and product content information requested by a client **web site** (150) are queried from user behavior and content databases (112,114) and transmitted to an administrative rule table (111). The table produces analysis result by applying rules and transmits to client **web site** to individualize content delivery to user.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for **web site** usage determination system.

USE - For determining usage of **web site** by user to deliver advertisements, messages, banners to users through Internet for E-commerce applications.

ADVANTAGE - By acquiring user behavior and product content information, targeted advertising and customized offers are provided to the users thereby performing real-time marketing efficiently. Hence the seller-buyer relationship is maintained and effective e-commerce infrastructure can be built.

DESCRIPTION OF DRAWING(S) - The figure shows a block diagram of the knowledge ByGo system.

administrative rule table (111)

user behavior database (112)

content database (114)

client **web site** (150)

pp; 9 DwgNo 1/3

Title Terms: **WEB** ; SITE; DETERMINE; METHOD; APPLY; ACQUIRE; USER; BEHAVE; PRODUCT; CONTENT; INFORMATION; PRODUCE; ANALYSE; RESULT; CONTENT; DELIVER ; USER

Derwent Class: T01

International Patent Class (Main): **G06F-007/00**

File Segment: EPI

8/5/3 (Item 3 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014957499 **Image available**

WPI Acc No: 2003-018013/200301

Related WPI Acc No: 2003-018003

XRPX Acc No: N03-013888

Secure personalized data report generating method for healthcare organization, involves creating file path name using random string of characters and saving report output to file path name

Patent Assignee: BUTTNER M (BUTT-I); GIESLER A (GIES-I); JOSHI K (JOSH-I);

LIPSKY M (LIPS-I)

Inventor: BUTTNER M; GIESLER A; JOSHI K; LIPSKY M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020138746	A1	20020926	US 2001278130	A	20010323	200301 B
			US 200297715	A	20020313	

Priority Applications (No Type Date): US 2001278130 P 20010323; US 200297715 A 20020313

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020138746	A1		12	H04L-009/32	Provisional application US 2001278130

Abstract (Basic): US 20020138746 A1

NOVELTY - A random string of characters is generated by generating a random number and mapping the number into a range of ASCII characters. A file path name is created using the random characters and a report output is saved in the file path name. A link to the report output is displayed on a user's personalized **web page**.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for secure **personalized data report** generating system.

USE - For generating a secure **personalized data report** for large healthcare organization.

ADVANTAGE - Ensures that the reports can only be accessed using the appropriate **web** application. Thus, the security and efficiency of the report are improved.

DESCRIPTION OF DRAWING(S) - The figure shows a flowchart illustrating the **personalized data report** generating procedure.
pp; 12 DwgNo 6/6

Title Terms: SECURE; PERSON; DATA; REPORT; GENERATE; METHOD; ORGANISE; FILE ; PATH; NAME; RANDOM; STRING; CHARACTER; SAVE; REPORT; OUTPUT; FILE; PATH ; NAME

Derwent Class: S05; T01; W01

International Patent Class (Main): H04L-009/32

International Patent Class (Additional): **G06F-011/30**

File Segment: EPI

8/5/4 (Item 4 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014867571 **Image available**

WPI Acc No: 2002-688277/200274

Method for individual- customized study using internet

Patent Assignee: AHASCHOOL CO LTD (AHAS-N)

Inventor: LEE G S; LEE U J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2002037219	A	20020518	KR 200067258	A	20001113	200274 B

Priority Applications (No Type Date): KR 200067258 A 20001113

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2002037219	A		1	G06F-017/60	

Abstract (Basic): KR 2002037219 A

NOVELTY - A method for the individual- **customized study** using the internet is provided to increase the study effect of students by offering the individual study way fitting to each student through the internet.

DETAILED DESCRIPTION - The student accesses a study site through the internet(S204-S206). If the student is a member, a **web** server requests and analyses the member data from a DB, and inquires and displays the study contents of the student(S207-S212). Also, the student can select the type, way, and subject of the study proper to the study object(preview, review, test, S213). A **web site** lets a

new subscriber select the type, way, and subject of the study proper to oneself(S213). Also, the student can change the study way at any time(S213). When moving to a study screen(S216), the student recognizes the study state. The student can take an examination right now after finishing a chapter(S217), check the test scores and the rank in an own class, and perform the effective study in review by using an error note(S222).

pp; 1 DwgNo 1/10

Title Terms: METHOD; INDIVIDUAL; CUSTOMISATION; STUDY

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

8/5/5 (Item 5 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014787059 **Image available**

WPI Acc No: 2002-607765/200265

XRPX Acc No: N02-481326

Web -based data access method involves setting access rights to data cube members and transactional data based on which web page is formatted and communicated to client device

Patent Assignee: CRONK D W (CRON-I)

Inventor: CRONK D W

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020087686	A1	20020704	US 2000243974	A	20001027	200265 B
			US 2001823233	A	20010330	

Priority Applications (No Type Date): US 2000243974 P 20001027; US 2001823233 A 20010330

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 20020087686 A1 52 G06F-015/173 Provisional application US 2000243974

Abstract (Basic): US 20020087686 A1

NOVELTY - A user interface is provided for setting access rights to members of a data cube having multidimensional data and to the transactional data from which the data cube is derived. The web page is formatted based on the set access rights and communicated to a client device for display to a user (4).

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the following:

(1) Computer readable medium storing web -based data access program; and

(2) Web -based data access system.

USE - For accessing and sharing web -based data in computer network such as wide area network (WAN), local area network (LAN) and Internet.

ADVANTAGE - The data access allows people to securely access, manipulate and share information in a simplified manner. Enables the users to access easily a shared report and create a new customized report having a refined view of the data. This helps to distribute the information to a diverse audience of users and yet easily customized to provide valuable information to each user.

DESCRIPTION OF DRAWING(S) - The figure shows the block diagram of the web -based system for allowing users to easily view, manipulate and share information with a data access system.

User (4)

pp; 52 DwgNo 1/42

Title Terms: WEB ; BASED; DATA; ACCESS; METHOD; SET; ACCESS; DATA; CUBE; MEMBER; DATA; BASED; WEB ; PAGE; COMMUNICATE; CLIENT; DEVICE

Derwent Class: T01; W01

International Patent Class (Main): G06F-015/173

File Segment: EPI

8/5/6 (Item 6 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014752309 **Image available**
WPI Acc No: 2002-573013/200261
XRPX Acc No: N02-453932

Online monitoring method for computer network, involves downloading
contents which matches with search criteria of user and represents
unrealized hits used by user

Patent Assignee: ONLINE MONITORING SERVICES (ONLI-N)

Inventor: THOMAS J B

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6401118	B1	20020604	US 9891164	A	19980630	200261 B
			US 98133374	A	19980813	

Priority Applications (No Type Date): US 9891164 P 19980630; US 98133374 A
19980813

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 6401118	B1	25	G06F-011/30	Provisional application	US 9891164

Abstract (Basic): US 6401118 B1

NOVELTY - A search-engine configured to return a subset of hits from the total hits, is selected. A search criteria representing intellectual property enforcement activity of a user is translated into related keywords and topic keyword. The predetermined queries are constructed, when number of hits are greater than n'. The contents matching with the search criteria are downloaded to represent unrealized hits used by the user.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for computer program product.

USE - For **online** monitoring computer network e.g. Internet used in various commercial transactions.

ADVANTAGE - Enables the intellectual property owners, to quickly and efficiently search infringements and disparagement, within each Internet resource. The detailed **customizable reports** listing offending sites and disassociated metric are produced allowing intellectual property owners to focus their enforcement activities. The back-end and front end are designed to operate independently thereby increases system efficiency and availability. The offending addresses are grouped and prioritized in automatic and manual fashion in order to arrive at manageable data set for focusing intellectual property enforcement activities.

DESCRIPTION OF DRAWING(S) - The figure shows a flowchart of back end operation in computer system.

pp; 25 DwgNo 5/11

Title Terms: MONITOR; METHOD; COMPUTER; NETWORK; CONTENT; MATCH; SEARCH;
CRITERIA; USER; REPRESENT; HIT; USER

Derwent Class: T01

International Patent Class (Main): G06F-011/30

International Patent Class (Additional): G06F-017/00

File Segment: EPI

8/5/7 (Item 7 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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014736431 **Image available**
WPI Acc No: 2002-557135/200259
XRPX Acc No: N02-441043

Charge account report processing method for ATM bank account card
involves assembling periodically charge account transaction data selected
according to user preference, in customized report display

Patent Assignee: IBM CORP (IBM C)

Inventor: GUSLER C P; HAMILTON R A

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020073050	A1	20020613	US 2000731649	A	20001207	200259 B

Priority Applications (No Type Date): US 2000731649 A 20001207

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20020073050	A1	9	G06F-013/00	

Abstract (Basic): US 20020073050 A1

NOVELTY - An user preference screen is selectively presented on an user display device. The user defines a **customized report** display by selecting user preferences with regard to periodic charge report corresponding to an account owned by the user. A charge account transaction data is periodically assembled and stored in an account server, to be included in the **customized report** display.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the following:

(1) Recorded media for storing charge account report processing program; and

(2) Charge account report processing system.

USE - For processing charge account report in automatic teller machine (ATM) bank account card and debit account card.

ADVANTAGE - Acknowledges the user's dispute of the indicated charges and gives the user a record of the user's timely disapproval of the charges so marked, hence the bank is quickly able to process the dispute and resolve the matter in a timely fashion. By periodically assembling charge account transaction data, the user is able to view transactions in a prompt and efficient manner to insure that the posted transactions are accurate.

DESCRIPTION OF DRAWING(S) - The figure shows an illustration of the **web page** which is used to enable user to input user preferences relative to processing charge account report.

pp; 9 DwgNo 3/6

Title Terms: CHARGE; ACCOUNT; REPORT; PROCESS; METHOD; ATM; BANK; ACCOUNT; CARD; ASSEMBLE; PERIOD; CHARGE; ACCOUNT; TRANSACTION; DATA; SELECT; ACCORD; USER; PREFER; CUSTOMISATION; REPORT; DISPLAY

Derwent Class: T01

International Patent Class (Main): G06F-013/00

File Segment: EPI

8/5/8 (Item 8 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014650223 **Image available**

WPI Acc No: 2002-470927/200250

Related WPI Acc No: 2001-541729

XRAM Acc No: C02-133840

XRPX Acc No: N02-371780

Health data management comprises collecting genetic screening and demographic data from clients, processing and analyzing the data, storing samples, generating custom reports and providing client access to personal health records

Patent Assignee: BALBONA E J (BALB-I); FEY C T (FEYC-I); FEY F W (FEYF-I); FLEMING K M (FLEM-I); FRANKS J W (FRAN-I); KASINSKI P S (KASI-I); NELMS L M (NELM-I); PRESLEY S J (PRES-I)

Inventor: BALBONA E J; FEY C T; FEY F W; FLEMING K M; FRANKS J W; KASINSKI P S; NELMS L M; PRESLEY S J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020052761	A1	20020502	US 2000203291	A	20000511	200250 B
			US 2001792101	A	20010223	
			US 2001793238	A	20010226	
			US 2001852589	A	20010510	

Priority Applications (No Type Date): US 2000203291 P 20000511; US 2001792101 A 20010223; US 2001793238 A 20010226; US 2001852589 A 20010510

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020052761	A1		15	G06F-017/60	Provisional application US 2000203291

CIP of application US 2001792101

CIP of application US 2001793238

Abstract (Basic): US 20020052761 A1

NOVELTY - Health data management (M) comprising collecting demographic information from a client (CL), where CL is assigned to a unique client identifier, medically screening CL, storing results in database, analyzing results in conjunction with risk factors associated with CL, generating a report for CL, and pre-populating an electronic health record for remote access by CL, is new.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for:

(1) a computer system for health data management or for storing and retrieving health data;

(2) a computer readable media;

(3) a computer storage and retrieval for health data management.

USE - (M) is useful for health data management (claimed), preferably for genetic health data management.

ADVANTAGE - (M) allows to take consumers charge of their health, allows them to receive and comprehend data from their screenings and maintains such data as a life-long health record. Linking the screening phase to the **on - line** health record provides the consumer with an easier way to begin and maintain such a health record by pre-populating a majority of the data fields from data already collected during the screening process. A resulting advantage is the ability to collect, analyze and maintain aggregate pre-symptomatic health and demographic data for scientific research. The health screening facility not only stores the DNA and offers genetic tests, but also acts as both a buffer zone and a facilitator between the consumer and the community at large, including the medical research community and the consumer's employer or potential employer. The facility protects the consumer's records only under the direction of the consumer and only in an anonymous manner that totally protects the consumer from any chance of personal information becoming public. At the same time, the facility matches helpful information, educational and clinical opportunities to the consumer, as long as the consumer permits the facility to do so, acting as a bridge between the medical community and the consumer. The consumer has the optimum opportunity to benefit from cutting-edge medical advancements without endangering personal privacy.

DESCRIPTION OF DRAWING(S) - The figure shows a system flow diagram of the health data management method.

pp; 15 DwgNo 2/4

Title Terms: HEALTH; DATA; MANAGEMENT; COMPRISE; COLLECT; GENETIC; SCREEN; DATA; CLIENT; PROCESS; DATA; STORAGE; SAMPLE; GENERATE; CUSTOM; REPORT; CLIENT; ACCESS; PERSON; HEALTH; RECORD

Derwent Class: B04; D16; S05; T01; W01

International Patent Class (Main): G06F-017/60

File Segment: CPI; EPI

8/5/9 (Item 9 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014538676 **Image available**

WPI Acc No: 2002-359379/200239

Intelligent administration support system using multi-directional economy and administration index comparison

Patent Assignee: WISE INT (WISE-N)

Inventor: PARK S H

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2001109387	A	20011210	KR 200029452	A	20000531	200239 B

Priority Applications (No Type Date): KR 200029452 A 20000531

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
KR 2001109387	A		1	G06F-017/60	

Abstract (Basic): KR 2001109387 A

NOVELTY - An intelligent administration support system using multi-directional economy and administration index comparison is provided so that absolute analysis and comparison with a user company and relative analysis and comparison with average data in a same kind industry can be executed in a real time according to optimal consulting sources, information and data.

DETAILED DESCRIPTION - An input module(210) receives information and data of administrative activities from a client **online** or offline. An analysis module(220) modifies the information and data into economy and administration indexes, and compares them with the previously-inputted economy and administration index database from a data server. A recommendation module(270) extracts recommendations of dangerous items from a recommendation database. A consulting source, information and data extracting module(230) extracts detailed information from external professional companies or out-source companies. A report management module(250) makes out a final report of the results, comparisons and recommendations, and automatically transmits the final report to the client through a **customized report**, E-mail, fax, mail or telephone. A member management module(240) processes member registration, and records or corrects member information. An expense management module(270) notifies expenses to the client, and pays a consulting price to a consulting company.

pp; 1 DwgNo 1/10

Title Terms: INTELLIGENCE; ADMINISTER; SUPPORT; SYSTEM; MULTI; DIRECTION; ECONOMY; ADMINISTER; INDEX; COMPARE

Derwent Class: T01

International Patent Class (Main): **G06F-017/60**

File Segment: EPI

8/5/10 (Item 10 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014419982 **Image available**

WPI Acc No: 2002-240685/200229

Related WPI Acc No: 2002-256666

XRPX Acc No: N02-185835

Customized information provision method in Internet, involves designing customized report based on survey data indicative of whether predefined category is of topic of interest to set of users having common affiliation

Patent Assignee: INTELLIBRIDGE CORP (INTE-N); ROTHKOPF D (ROTH-I)

Inventor: ROTHKOPF D

Number of Countries: 095 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200190944	A1	20011129	WO 2001US16093	A	20010518	200229 B
AU 200164676	A	20011203	AU 200164676	A	20010518	200229
US 20020049727	A1	20020425	US 2000205251	P	20000519	200233
			US 2001859427	A	20010518	

Priority Applications (No Type Date): US 2000205251 P 20000519; US
2001859427 A 20010518

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200190944 A1 E 62 G06F-017/30

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA
CH CN CO CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS
JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL
PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200164676 A G06F-017/30 Based on patent WO 200190944

US 20020049727 A1 G06F-007/00 Provisional application US 2000205251

Abstract (Basic): WO 200190944 A1

NOVELTY - The survey data indicative of whether a predefined category is a topic of interest to a set of users having a common affiliation, is obtained. A **customized report** is designed based on the survey data to provide time sensitive information to the users.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

- (a) Information **portal** ;
- (b) Graphical user interface;
- (c) Server system;
- (d) Computer-based customized information generation method;
- (e) Customized information generation apparatus;
- (f) Timely access provision method;
- (g) Computer program product

USE - For providing customized information to several users over Internet.

ADVANTAGE - Provides designated users an e-mail the quality of provider's product and request changes/modifications. Ensures immediate access of information of particular importance and notifies some other similar information is available, to the user.

DESCRIPTION OF DRAWING(S) - The figure illustrates of components in providing information to the customer; pp; 62 DwgNo 3/11

Title Terms: CUSTOMISATION; INFORMATION; PROVISION; METHOD

CUSTOMISATION; REPORT; BASED; SURVEYING; DATA; INDICATE; PREDEFINED; CATEGORY; TOPIC; INTEREST; SET; USER; COMMON

Derwent Class: T01

International Patent Class (Main): G06F-007/00 ; G06F-017/30

File Segment: EPI

8/5/11 (Item 11 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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014344183 **Image available**

WPI Acc No: 2002-164886/200222

Related WPI Acc No: 2001-050244

XRPX Acc No: N02-125825

Report generation method for sales data using a computer system to collect and collate point of sale data and present it over the Internet allowing remote users to request a specific report

Patent Assignee: B-50.COM LLC (BFIV-N)

Inventor: ENGLER J T; ENGLER L J; NEWMAN L M

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
CA 2321456	A1	20010401	CA 2321456	A	20000929	200222 B

Priority Applications (No Type Date): US 99157467 P 19991001

Patent Details:

Applicant

Patent No Kind Lan Pg Main IPC Filing Notes
CA 2321456 A1 E 73 G06F-017/60

Abstract (Basic): CA 2321456 A1

NOVELTY - The point of sale information is collected via a local computer system (130) e.g. through the till and barcode scanner. The central computer system then gathers the data (140) and collates it into a **custom report** format. Authorized remote users specify the data required (150) and a **custom report** is produced based on this (160). This is translated into HTML and viewed using a standard browser (170) over the Internet.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for a computer system and program using the report generation method to gather and display sales data.

USE - For collection and display for sales data from multiple outlets over the Internet.

ADVANTAGE - Using a **web** based system removes the need for custom software or hardware and associated personnel and purchase costs. Additional administration tasks can be performed by a single operator over the Internet at a locations anywhere in the world.

DESCRIPTION OF DRAWING(S) - The drawing shows a flow diagram of the data collection and report generation process.

pp; 73 DwgNo 3/30

Title Terms: REPORT; GENERATE; METHOD; SALE; DATA; COMPUTER; SYSTEM;
COLLECT; COLLATE; POINT; SALE; DATA; PRESENT; ALLOW; REMOTE; USER;
REQUEST; SPECIFIC; REPORT

Derwent Class: T01

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): G06F-017/30 ; H04L-012/16

File Segment: EPI

8/5/12 (Item 12 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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013121464 **Image available**

WPI Acc No: 2000-293335/200025

XRPX Acc No: N00-219911

Information retrieval summarizer for analyzing and summarizing data with particular regard to world wide web and like uses summarizing tool built as extension of known viewer such as Netscape for summarizing WWW pages extracted by viewer

Patent Assignee: BRITISH TELECOM PLC (BRTE)

Inventor: WEEKS R

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
ZA 9803201	A	19991229	ZA 983201	A	19980416	200025 B

Priority Applications (No Type Date): GB 978223 A 19970416

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes
ZA 9803201 A 56 G06F-000/00

Abstract (Basic): ZA 9803201 A

NOVELTY - System uses a summarizing tool (100) built as a known viewer extension such as Netscape for summarizing **WWW** pages extracted by viewer (135). Summarizer can be used independently or in other environments and used to summarize textual documents and data sets from many different sources or different types in electronic format or convertible to this format that tool can receive and process.

DETAILED DESCRIPTION - An independent claim describes a method for generating a **customized summary** of a data set, and a information retrieval tool for accessing stored sets of information identified according to search data.

USE - For analyzing and summarizing data with particular regard to

the world wide **web** and similar.

ADVANTAGE - Identifies key data items of a data set and identifies a distribution pattern of the key data items within the data set.

DESCRIPTION OF DRAWING(S) - The drawing shows an information retrieval and processing system incorporating the information summarizer.

Summarizing tool (100)

Viewer (135)

pp; 56 DwgNo 1/15

Title Terms: INFORMATION; RETRIEVAL; DATA; WORLD; WIDE; **WEB** ; TOOL; BUILD; EXTEND; VIEW; PAGE; EXTRACT; VIEW

Derwent Class: T01

International Patent Class (Main): **G06F-000/00**

File Segment: EPI

8/5/13 (Item 13 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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012437397 **Image available**

WPI Acc No: 1999-243505/199920

Related WPI Acc No: 1998-110084; 2000-375066

XRPX Acc No: N99-181242

Financial transaction system for providing customer with access to dissimilar computerized financial services

Patent Assignee: CITIBANK NA (CITI-N)

Inventor: CLARK B A; D'ONOFRIO J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5890140	A	19990330	US 95392270	A	19950222	199920 B
			US 95478053	A	19950607	

Priority Applications (No Type Date): US 95392270 A 19950222; US 95478053 A 19950607

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 5890140	A	50	G06F-017/00	Div ex application US 95392270

Abstract (Basic): US 5890140 A

NOVELTY - A global interface device (GID) (10) is connected to customer facilities (12(1)-12(i)) and **on - line** transaction processor facilities (OLTPs) (14(1)-14(n)) through global telecommunication networks (GTN) (13,13'). The stored and queued financial messages generated by OLTPs are retrieved at customer facilities in real time by GID, and then retrieved when OLTPs are not operational.

DETAILED DESCRIPTION - The first and second type financial messages generated by the respective OLTPs and customer facilities, are communicated between the GID and OLTPs, and between GID and customer facilities through GTNs. The OLTPs and customer facilities are located in different geographic locations and time zones. An **INDEPENDENT CLAIM** is included for a global electronic delivery system that integrates several financial services to customer.

USE - For providing customer with access to dissimilar computerized financial services in bank.

ADVANTAGE - Allows access to financial services at all hours of the day anywhere in the world. Provides customer with machine-processable data for facilitating manipulation of data, integrating the data into customers system and generating **custom reports** at customers workstation. Allows access to multiple financial products from a single location. Improves control degree of access for improved security of financial services to business customer.

DESCRIPTION OF DRAWING(S) - The figure shows the schematic diagram of connection arrangement of financial transaction system with **on - line** transaction processor and customer facilities.

Global interface device (10)

-12(i) Customer facilities (12(1))
Global telecommunication network (13,13')
- 14(n)) On - line transaction processor facilities (14(1))
pp; 50 DwgNo 1/29

Title Terms: FINANCIAL; TRANSACTION; SYSTEM; CUSTOMER; ACCESS; DISSIMILAR;
FINANCIAL; SERVICE

Derwent Class: T01

International Patent Class (Main): G06F-017/00

File Segment: EPI

8/5/14 (Item 14 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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011982609 **Image available**

WPI Acc No: 1998-399519/199834

Related WPI Acc No: 2003-090287

XRPX Acc No: N98-310801

**Remote data resource use monitoring method especially for Internet -
re-routing resource access request message generated on client system
through logging module and collecting information**

Patent Assignee: MEDIA METRIX INC (MEDI-N); RELEVANTKNOWLEDGE INC (RELE-N)

Inventor: COBB T F S; HAYNIE J; LEVI J C; MARKHAM A W; RUSSELL J M; LEVY J
C

Number of Countries: 081 Number of Patents: 010

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9831155	A2	19980716	WO 98US304	A	19980109	199834 B
AU 9860178	A	19980803	AU 9860178	A	19980109	199850
EP 1015978	A2	20000705	EP 98903396	A	19980109	200035
			WO 98US304	A	19980109	
BR 9807075	A	20000905	BR 987075	A	19980109	200048
			WO 98US304	A	19980109	
JP 2000512049	W	20000912	JP 98531081	A	19980109	200050
			WO 98US304	A	19980109	
AU 725748	B	20001019	AU 9860178	A	19980109	200057
CN 1264477	A	20000823	CN 98801744	A	19980109	200063
MX 9906425	A1	20000401	MX 996425	A	19990709	200124
KR 2000070005	A	20001125	WO 98US304	A	19980109	200131
			KR 99706220	A	19990708	
NZ 336605	A	20010525	NZ 336605	A	19980109	200132
			WO 98US304	A	19980109	

Priority Applications (No Type Date): US 97781087 A 19970109

Cited Patents: No-SR.Pub

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 9831155 A2 E 41 H04Q-000/00

Designated States (National): AL AM AT AU AZ BA BB BG BR BY CA CH CN CU
CZ DE DK EE ES FI GB GE GH HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT
LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT
UA UG US UZ VN YU ZW

Designated States (Regional): AT BE CH DE DK EA ES FI FR GB GH GM GR IE
IT KE LS LU MC MW NL OA PT SD SE SZ UG ZW

AU 9860178 A H04Q-003/00 Based on patent WO 9831155

EP 1015978 A2 E G06F-011/34 Based on patent WO 9831155

Designated States (Regional): AT BE CH DE DK ES FI FR GB GR IE IT LI LU
MC NL PT SE

BR 9807075 A G06F-011/34 Based on patent WO 9831155

JP 2000512049 W 43 G06F-013/00 Based on patent WO 9831155

AU 725748 B H04Q-003/00 Previous Publ. patent AU 9860178
Based on patent WO 9831155

CN 1264477 A G06F-011/34

MX 9906425 A1 H04Q-000/00

KR 2000070005 A H04L-012/28 Based on patent WO 9831155

NZ 336605 A G06F-011/34 Based on patent WO 9831155

Abstract (Basic): WO 9831155 A

The method involves rerouting a resource access request message generated on a client system to a logging module. The logging module collects information about the rerouted message. The message is transmitted over the data network to a remote data resource server.

Rerouting involves trapping a call to a network interface module and transferring control to the logging module. the message is routed to a proxy server. The logging module identifies the user issuing the rerouted message. User identification data is stored on a registration server.

ADVANTAGE - Permits real time monitoring of **web site** access patterns and correlation of patterns with demographic information about users. Allows initial registration and setup of users can be done inexpensively and in automated fashion over Internet. Allows distribution of customer reports over Internet at very low cost. Allows **tailoring of reports** to needs and authorisation of customers.

Dwg.7/14

Title Terms: REMOTE; DATA; RESOURCE; MONITOR; METHOD; ROUTE; RESOURCE; ACCESS; REQUEST; MESSAGE; GENERATE; CLIENT; SYSTEM; THROUGH; LOG; MODULE; COLLECT; INFORMATION

Derwent Class: T01; W01

International Patent Class (Main): G06F-011/34 ; G06F-013/00 ; H04L-012/28; H04Q-000/00; H04Q-003/00

International Patent Class (Additional): G06F-015/00 ; G06F-017/40 ; G06F-017/60 ; H04L-012/54; H04L-012/58

File Segment: EPI

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?t sl4/5/1-6

14/5/1 (Item 1 from file: 347)
DIALOG(R)File 347:JAPIO
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05759277 **Image available**

CUSTOM ANALYSIS FUNCTION AND COMPUTER PROVIDE WITH REMOTE CONTROLLER

PUB. NO.: 10-042377 [JP 10042377 A]
PUBLISHED: February 13, 1998 (19980213)
INVENTOR(s): MIWA NORIHIIDE
APPLICANT(s): NEC CORP [000423] (A Japanese Company or Corporation), JP
(Japan)
APPL. NO.: 08-208936 [JP 96208936]
FILED: July 19, 1996 (19960719)
INTL CLASS: [6] H04Q-009/00; H04Q-009/00; G06F-001/00; G06F-003/02;
H04B-010/105; H04B-010/10; H04B-010/22; H04B-010/00
JAPIO CLASS: 22.3 (MACHINERY -- Control & Regulation); 44.2 (COMMUNICATION
-- Transmission Systems); 45.3 (INFORMATION PROCESSING --
Input Output Units); 45.9 (INFORMATION PROCESSING -- Other)
JAPIO KEYWORD:R131 (INFORMATION PROCESSING -- Microcomputers &
Microprocessors)

ABSTRACT

PROBLEM TO BE SOLVED: To automatically operate a unit in accordance with the custom of an operator by analyzing the custom of the remote control operation of the operator and automatically transmitting the operation of the unit from a remote controller based on the analyzed result.

SOLUTION: At the time of the remote control operation by the operator, remote control signal reception device 11 receives a remote control signal and the reception result is stored and accumulated in a storage device 14. The corresponding relation of a data or a day, time and the operation is analyzed by a **custom analysis** software 15. When the custom (custom that the prescribed remote control operation is securely executed at the same of the same day) of the operation is judged on a computer system 10 side at prescribed time before time judged to be customary by a clock provided for a computer system 11 based on the analyzed result. Effect that the remote controller is set is displayed by a prescribed **graphical user interface** on a display screen.

14/5/2 (Item 1 from file: 350)
DIALOG(R)File 350:Derwent WPIX
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015122139 **Image available**

WPI Acc No: 2003-182662/200318

XRPX Acc No: N03-143706

Navigation route content compiling method in distributed communication system, involves compiling navigation route content of each of multiple route links into navigation route algorithm

Patent Assignee: MOTOROLA INC (MOTI)

Inventor: BULLOCK J B; GERANEN J S

Number of Countries: 002 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020156572	A1	20021024	US 2001839070	A	20010423	200318 B
DE 10217880	A1	20021107	DE 1017880	A	20020422	200318
US 6526349	B2	20030225	US 2001839070	A	20010423	200323

Priority Applications (No Type Date): US 2001839070 A 20010423

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

US 20020156572 A1 13 G01C-021/34

DE 10217880 A1 G08G-001/00

Abstract (Basic): US 20020156572 A1

NOVELTY - A navigation route comprising multiple route links is defined by a user of a remote communication node. The route links traversed by the node is monitored. The navigation route content of each of the links is recorded and compiled into a navigation route algorithm (204), and the navigation route data for the route between a starting and a destination location is calculated.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is included for computer readable medium storing navigation route content compiling program.

USE - For compiling navigation route content in a distributed communication system.

ADVANTAGE - Offers the benefit of using actually collected travel information from users as a component of generating **customized** traffic **reports** and optimizing navigation routes. Tracking of the route links, allows creation of a highly accurate and optimized navigation route data that can be updated in **real - time** by **users** defining their own navigation routes, thus allowing the navigation route algorithm to calculate an increasingly optimal navigation route for use by existing and subsequent users of the roadway network allowing users to save additional time and cost in reaching their destination.

DESCRIPTION OF DRAWING(S) - The figure shows the distributed communication system.

Navigation route algorithm (204)

pp; 13 DwgNo 1/5

Title Terms: NAVIGATION; ROUTE; CONTENT; COMPILE; METHOD; DISTRIBUTE;

COMMUNICATE; SYSTEM; COMPILE; NAVIGATION; ROUTE; CONTENT; MULTIPLE; ROUTE
; LINK; NAVIGATION; ROUTE; ALGORITHM

Derwent Class: S02; T01; T07; W01; W02; X22

International Patent Class (Main): G01C-021/34; G06F-165/00; G08G-001/00

International Patent Class (Additional): G01C-021/28; G08G-001/09

File Segment: EPI

14/5/3 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014584399 **Image available**

WPI Acc No: 2002-405103/200243

XRPX Acc No: N02-318016

Data import method in data analysis system, involves enabling user to customize formatting of accessed data for importing, by interface into data analysis system

Patent Assignee: BATTELLE MEMORIAL INST (BATT)

Inventor: CALAPRISTI A J; CHEN G; CROW V L; MCCALL J D; MILLER N E; MONROE P J; NOWELL L T; PAYNE D A; SAFFER J D; SCARBERRY R E; STILLWELL L C; THURSTON S J; WILLIAMS L K; ZABRISKIE S J

Number of Countries: 096 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200227533	A1	20020404	WO 2001US30527	A	20011001	200243 B
AU 200196408	A	20020408	AU 200196408	A	20011001	200252

Priority Applications (No Type Date): US 2000672622 A 20000929

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200227533 A1 E 63 G06F-017/00

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW
Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

Abstract (Basic): WO 200227533 A1

NOVELTY - Access to data of different types in different formats, is enabled. An interface (205) enabling a user to customize the formatting of the data processed for importing into the data analysis system (210), is provided.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the following:

(a) Data creation method;

(b) Data sets creation and process method

USE - In data analysis system e.g. for numeric data such as screening results, categorical data such as functional classification or structure descriptors, genomic sequence such as protein or nucleic acid or even free text.

ADVANTAGE - By the use of data table to represent multiple data types, flexibility in data use and analysis is provided. The **interactive** import interface enables **user** to **customize** data **analysis** and aid in presenting a uniform data set for use by the visualization and data analysis system and enables user to specify parameter and user desired options.

DESCRIPTION OF DRAWING(S) - The figure shows a block diagram of data set creation and importation system.

Interface (205)

Data analysis system (210)

pp; 63 DwgNo 2/16

Title Terms: DATA; METHOD; DATA; ANALYSE; SYSTEM; ENABLE; USER; FORMAT; ACCESS; DATA; INTERFACE; DATA; ANALYSE; SYSTEM

Derwent Class: T01

International Patent Class (Main): G06F-017/00

International Patent Class (Additional): G06F-015/167; G06F-017/30

File Segment: EPI

14/5/4 (Item 3 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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014228528 **Image available**

WPI Acc No: 2002-049226/200206

XRPX Acc No: N02-036424

Automated and customized activity report generation that draws event information from event promoters according to user specified event profiles

Patent Assignee: HEWLETT-PACKARD CO (HEWP)

Inventor: KASSMAN D H

Number of Countries: 094 Number of Patents: 007

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200180144	A2	20011025	WO 2001US12564	A	20010417	200206 B
AU 200157084	A	20011030	AU 200157084	A	20010417	200219
NO 200106152	A	20011217	WO 2001US12564	A	20010417	200225
			NO 20016152	A	20011217	
SE 200104212	A	20020218	WO 2001US12564	A	20010417	200229
			SE 20014212	A	20011214	
GB 2367672	A	20020410	WO 2001US12564	A	20010417	200232
			GB 2002841	A	20020115	
DE 10191779	T	20020905	DE 1091779	A	20010417	200266
			WO 2001US12564	A	20010417	
EP 1264265	A2	20021211	EP 2001930557	A	20010417	200301
			WO 2001US12564	A	20010417	

Priority Applications (No Type Date): US 2000551487 A 20000418

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200180144 A2 E 30 G06F-017/60

Designated States (National): AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA

CH CN CR CU CZ DE DK DM DZ EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP
KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT
RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR
IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZW

AU 200157084 A G06F-017/60 Based on patent WO 200180144
NO 200106152 A G06F-017/60
SE 200104212 A G06F-017/60
GB 2367672 A G06F-017/60 Based on patent WO 200180144
DE 10191779 T G06F-017/60 Based on patent WO 200180144
EP 1264265 A2 E G06F-017/60 Based on patent WO 200180144

Designated States (Regional): AL AT BE CH CY DE DK ES FI FR GB GR IE IT
LI LT LU LV MC MK NL PT RO SE SI TR

Abstract (Basic): WO 200180144 A2

NOVELTY - A **user** **interacts** with a computer (103) via a user interface (107) and the computer may couple to the Internet (109) via an interconnection device (111) and to a link (113). A service provider (120) can display aggregated services via the Internet and an activity reference guide service site (121) is accessed by a user via the Internet or by a separate path (122) coupled to the user installation (101).

DETAILED DESCRIPTION - Event information from promoters (115,117,119) is collected through the Internet to the user installation.

USE - Generating and scheduling a personal activity report from disparate events.

ADVANTAGE - Providing automated calendaring and event identification.

DESCRIPTION OF DRAWING(S) - The drawing is a block diagram of a communication arrangement

Computer (103)
User interface (107)
Service provider (120)
Guide service site (121)
User installation (101)
Promoters (115,117,119)
pp; 30 DwgNo 1/9

Title Terms: AUTOMATIC; CUSTOMISATION; ACTIVE; REPORT; GENERATE; DRAW;
EVENT; INFORMATION; EVENT; PROMOTE; ACCORD; USER; SPECIFIED; EVENT;
PROFILE

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

14/5/5 (Item 4 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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012934685 **Image available**

WPI Acc No: 2000-106532/200009

XRPX Acc No: N00-081838

Accessing method for communication circuit information and customer data information

Patent Assignee: SBC TECHNOLOGY RESOURCES INC (SBCT-N)

Inventor: ALLEN M L; BOSSE C E; BRICKHAUS L A; BUDHRAJA A; CARTER S E;
CERUTTI S; GIDEON B G; JACKSON T J; SAVINTSEV D; STAGGS R D; STOBAUGH R B
; WEISENBORN C D

Number of Countries: 086 Number of Patents: 004

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 200000911	A1	20000106	WO 99US14564	A	19990628	200009 B
AU 9947239	A	20000117	AU 9947239	A	19990628	200026
US 6549940	B1	20030415	US 9891087	P	19980629	200329
			US 99342833	A	19990628	
US 20030110235	A1	20030612	US 9891087	P	19980629	200340
			US 99342833	A	19990628	

Priority Applications (No Type Date): US 9891087 P 19980629; US 99342833 A 19990628; US 2003346106 A 20030117

Patent Details:

Patent No Kind Lan Pg Main IPC Filing Notes

WO 200000911 A1 E 124 G06F-017/30

Designated States (National): AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN YU ZA ZW

Designated States (Regional): AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW NL OA PT SD SE SL SZ UG ZW

AU 9947239 A G06F-017/30 Based on patent WO 200000911

US 6549940 B1 G06F-015/16 Provisional application US 9891087

US 20030110235 A1 G06F-015/16 Provisional application US 9891087

Cont of application US 99342833

Cont of patent US 6549940

Abstract (Basic): WO 200000911 A1

NOVELTY - A user inputs a search criteria to the communication facility information system through a **graphical user interface**. A database is searched for the communication circuit information and the customer data information which are related to the input search criteria. The searching result which includes the communication circuit and customer data information is displayed.

DETAILED DESCRIPTION - An INDEPENDENT CLAIM is also included for a communication facility information system.

USE - For communication circuit information and customer data information. Used for communication circuits and customer data information systems. Used for an emergency facility information system.

ADVANTAGE - Provides reliable access and retrieval of data relating to communication circuits and customer information during critical outage situations. Performs point and click operation easily, when access operation is performed. Enables easy use of a **graphical user interface**. Enables **user** to perform quicker data access and to obtain more detailed information. Improves safety since only users with valid identification and password are allowed to access data. Enables a user to navigate between multiple windows by selecting the desired window. Provides a user with options of selecting a circuit or facility subsystem, or a synchronous optical network subsystem.

DESCRIPTION OF DRAWING(S) - The figure shows the flowchart showing further operational processing of a **custom reports** option of an emergency facility information system.

pp; 124 DwgNo 55/65

Title Terms: ACCESS; METHOD; COMMUNICATE; CIRCUIT; INFORMATION; CUSTOMER; DATA; INFORMATION

Derwent Class: T01

International Patent Class (Main): G06F-015/16; G06F-017/30

File Segment: EPI

14/5/6 (Item 5 from file: 350)

DIALOG(R) File 350:Derwent WPIX

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008689303

WPI Acc No: 1991-193323/199126

XRAM Acc No: C91-083716

XRPX Acc No: N91-147985

High resolution optical scanner for viewing object - uses flat support and linear optical sensor with drive mechanism to successively seal object

Patent Assignee: US BIOCHEMICAL CORP (USBI-N); US BIOCHEM CORP (USBI-N)

Inventor: EMERY R J; HEMMINGER R W; EMERGY R J

Number of Countries: 026 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
WO 9108465	A	19910613				199126 B
AU 9171671	A	19910626				199139
US 5297288	A	19940322	US 89442553	A	19891128	199411
			US 91640471	A	19910115	
			US 92897606	A	19920610	

Priority Applications (No Type Date): US 89442553 A 19891128; US 91640471 A 19910115; US 92897606 A 19920610

Cited Patents: 1.Jnl.Ref; US 4717258; US 4871913; US 4962020

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
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WO 9108465	A				
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Designated States (National): AU BG BR CA FI HU JP KP KR NO RO SU

Designated States (Regional): AT BE CH DE DK ES FR GB GR IT LU NL SE

US 5297288	A	69	G06F-009/44	Div ex application US 89442553	Cont of application US 91640471
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Abstract (Basic): WO 9108465 A

The apparatus for optically scanning an object comprises a flat support for holding the object. A linear optical sensor is held in a fixed position on one side of support. A light source is held in a fixed position on the other side of the support for projecting light through the object toward the optical sensor. A drive mechanism moves the object along one direction to successive scanning positions. The user may create custom application computer programs for performing desired image scanning and analysis on an object.

The system stores software tools capable of performing an image scanning or analysis function, stores interpreter program corresponding to the natural language identifier for the functions and provides an **interactive** computer environment for **user**.

USE - Analysing autoradiographic image of prods of deoxyribonucleic acid sequencing reaction. (88pp Dwg.No.1/17

Title Terms: HIGH; RESOLUTION; OPTICAL; SCAN; VIEW; OBJECT; FLAT; SUPPORT; LINEAR; OPTICAL; SENSE; DRIVE; MECHANISM; SUCCESSION; SEAL; OBJECT

Derwent Class: B04; D16; S03; S05

International Patent Class (Main): G06F-009/44

International Patent Class (Additional): G01N-021/75; G06F-013/10;

G06F-015/42; G06F-015/70

File Segment: CPI; EPI

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File 8: Ei Compendex(R) 1970-2003/Aug W5
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(c) 2003 Contains copyrighted material
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(c) 2003, EBSCO Pub.
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(c) 2003 The HW Wilson Co
File 111: TGG Natl. Newspaper Index(SM) 1979-2003/Sep 05
(c) 2003 The Gale Group
File 603: Newspaper Abstracts 1984-1988
(c) 2001 ProQuest Info&Learning
File 483: Newspaper Abs Daily 1986-2003/Sep 06
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File 434: SciSearch(R) Cited Ref Sci 1974-1989/Dec
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File 34: SciSearch(R) Cited Ref Sci 1990-2003/Aug W5
(c) 2003 Inst for Sci Info
File 62: SPIN(R) 1975-2003/Jul W4
(c) 2003 American Institute of Physics
File 99: Wilson Appl. Sci & Tech Abs 1983-2003/Jul
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Set	Items	Description
S1	217282	(CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVIDUALIZ? OR PERSONALIZ?)
S2	31147966	(REPORT? OR RESEARCH? OR STUDY OR STUDIES OR INVESTIGATION? OR SEARCH?? ?? OR INFORMATION? OR PAPER? ? OR ANALYSIS OR SUMMARY OR SUMMARIES OR SUMMARIZE?)
S3	9031	S1(2N)S2
S4	3419663	SURVEY OR SURVEYS OR QUESTIONNAIRE OR REQUEST? ? OR REQUIREMENT? OR CRITERIA OR CRITERION OR PREFERENCE?
S5	3518224	CUSTOMER? OR CLIENT? OR USER? ? OR MEMBER? OR SUBSCRIBER? - OR INDIVIDUAL? ?
S6	77238	S4(3N)S5
S7	328	S3 AND S6
S8	898608	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()SITE? OR ONLINE OR ON()LINE OR PORTAL?
S9	144	S7 AND S8
S10	914866	ANALYST? ? OR EXPERT? ? OR ADVISOR? OR ADVISER? OR RESEARCHER?
S11	16926156	ASSESS? OR EVALUAT? OR REVIEW? OR ANALYZ? OR ANALYSIS
S12	17512536	DATA OR INFORMATION OR RESULTS OR NEWS
S13	7199	S10(3N)S11(3N)S12
S14	5	S13 AND S3 AND S8
S15	1273469	EMAIL? OR E()MAIL? OR ELECTRONIC()MAIL???? OR PORTAL? OR REALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STREAMING OR PUSH???? OR INTERACTIVE? OR GUI OR GRAPHICAL()USER()INTERFACE? OR POINT(2W)CLICK? ? OR FAX OR FACSIMILE
S16	1	S13(S)S8(S)S1(S)S15
S17	1	S9 AND S13

. S18	16	S13 AND S1 AND S8
S19	573	S1(3N)S12 AND S8 AND S5 AND S15
S20	545	S19 AND S2
S21	44	S20 AND S10
S22	35	RD (unique items)
S23	23	S22 NOT PY>2000
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23/7/10 (Item 2 from file: 202)
DIALOG(R)File 202:Info. Sci. & Tech. Abs.
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3305943

Morningstar.Net site rated five stars!.

Author(s): Lescher, John F

Database vol. 21, no. 6, pages 25-26

Publication Date: December 1998

ISSN: 0162-4105

Language: English

Document Type: Journal Article

Record Type: Abstract

Journal Announcement: 3311

Reviews the Morningstar.Net **Website** , which is produced by Morningstar, a mutual fund **advisory** company that ranks funds for past risk and return balance. Points out that the **Website** not only provides **information** about 15,000 publicly-traded mutual funds, but also covers stock and mutual fund quotes, past performances, ratings, and news. It also includes sections and tools for learning about mutual funds, financial planning, **researching** , investing (with links to three **online** brokers), and tracking one's investments. Free registration provides access to the discussion area and access to portfolio (up to ten, with 50 securities in each) tracking and **analysis** . A **membership** fee provides additional **research** and portfolio **analysis** tools, enhanced **reports** and **news** , and **personalized e - mail reports** .
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File 275:Gale Group Computer DB(TM) 1983-2003/Sep 10
(c) 2003 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2003/Sep 11
(c) 2003 The Gale Group
File 636:Gale Group Newsletter DB(TM) 1987-2003/Sep 10
(c) 2003 The Gale Group
File 16:Gale Group PROMT(R) 1990-2003/Sep 10
(c) 2003 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2003/Sep 11
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File 624:McGraw-Hill Publications 1985-2003/Sep 10
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File 15:ABI/Inform(R) 1971-2003/Sep 11
(c) 2003 ProQuest Info&Learning
File 647:CMP Computer Fulltext 1988-2003/Aug W3
(c) 2003 CMP Media, LLC
File 674:Computer News Fulltext 1989-2003/Aug W5
(c) 2003 IDG Communications
File 696:DIALOG Telecom. Newsletters 1995-2003/Sep 10
(c) 2003 The Dialog Corp.
File 369:New Scientist 1994-2003/Aug W5
(c) 2003 Reed Business Information Ltd.

?ds

Set	Items	Description
S1	1769945	(CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVI- DUALIZ? OR INDIVIDUALIS? OR PERSONALIZ? OR PERSONALIS?)
S2	10371758	(REPORT? OR STUDY OR STUDIES OR ANALYSIS OR SUMMARY OR SUM- MARIES)
S3	48497	S1(2N)S2
S4	7752180	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S- ITE? OR ONLINE OR ON()LINE OR PORTAL?
S5	3409	S3(5N)S4
S6	11408887	CUSTOMER? ? OR CLIENT? ? OR USER? ? OR MEMBER? ? OR SUBSCR- IBER? ?
S7	4903127	EMAIL? OR E()MAIL? OR ELECTRONIC () MAIL???? OR PORTAL? OR REALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STRE- AMING OR PUSH??? OR INTERACT????
S8	360752	S6(2N)S7
S9	1724076	GUI OR GUIS OR GRAPHICAL()USER()INTERFACE? OR POINT(2W)CLI- CK? ? OR FAX OR FACSIMILE
S10	121871	S6(2N)S9
S11	9188768	ACCESS??? OR RECEIV???? OR RECEIPT? OR DOWNLOAD? OR PULL? ? DELIVER? OR SEND???? OR SENT
S12	2	(S8 OR S10) (3N) S11 (3N)S5
S13	60448	(S8 OR S10) (3N)S11
S14	22	S13(10N)S3 (10N)S4
S15	9	RD (unique items)
S16	41	S3 (S)S13(S)S4
S17	21	RD (unique items)
S18	17	S17 NOT PY>2000
S19	0	S3 (S)S13 (S) ANALYST?
?		

12/5,K/1 (Item 1 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
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02427907 SUPPLIER NUMBER: 63993537 (USE FORMAT 7 OR 9 FOR FULL TEXT)

MineShare Introduces e-Customer Management Solution. (Company Business and Marketing)

Intelligent Enterprise, 3, 11, 72

July 17, 2000

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 442 LINE COUNT: 00043

COMPANY NAMES: MineShare Inc.--Services

GEOGRAPHIC CODES/NAMES: 1USA United States

DESCRIPTORS: Company service introduction; Electronic commerce; Customer relationship management; Application service provider; Electronic software distribution

FILE SEGMENT: CD File 275

... for accessing pre-defined reports while interactively analyzing data in real time. The e-Metrics **Portal** provides **access** to **personalized**, business-critical **reports** through MineShare's integrated report repository. **Portal users** can interactively drill down and filter on any dimension, publish information, and subscribe to user...
?

15/5,K/2 (Item 2 from file: 621)
DIALOG(R) File 621:Gale Group New Prod.Annou.(R)
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01822389 Supplier Number: 54032355 (THIS IS THE FULLTEXT)
**BroadQuest Announces The First Customer Information Portal Application;
Front-Office Application Delivers Self-Service Access to Customer
Information.**

Business Wire, pl012

March 8, 1999

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1141

TEXT:

SAN JOSE, Calif.--(BUSINESS WIRE)--March 8, 1999--BroadQuest, Inc., the leading provider of enterprise portal applications, today announced general availability and new customer implementations of BroadQuest 2.0, a browser-based enterprise application that gives employees, partners and customers self-service access to live customer information.

This single point of access is called a **Customer Information Portal**. The **Customer Information Portal** gives users quick and easy access to information, allowing them to set up real-time alerts and **personalized reports** to capture information from front-office and back-office applications including solutions from Aurum (Nasdaq:AURM -- news), Baan (Nasdaq:BAANF -- news), Clarify (Nasdaq:CLFY -- news), IBM (NYSE:IBM news), Lotus, Microsoft (Nasdaq:MSFT -- news), Oracle (Nasdaq:ORCL news), Remedy (Nasdaq:RMDY -- news), SAP (NYSE:SAP -- news), Siebel Systems (Nasdaq:SEBL -- news) and Vantive (Nasdaq:VNTV -- news).

BroadQuest's innovative broker-based architecture gives thousands of users access to millions of live records with minimal impact on the source application systems. BroadQuest guarantees efficient and cost-effective deployment through its Rapid Success Package that gets the application up and running in about a month.

Early customers, including Forte Software, Novell, and Wells Fargo Bank, are using BroadQuest's Customer Information Portal to accelerate their response time when serving customers and partners. This not only increases customer satisfaction levels, but also increases the return on investment in front-office and back-office applications.

"The market opportunity for enterprise information portals, and packaged portal applications in particular, is tremendous," said Judith Hurwitz, president and CEO of Hurwitz Group.

"Having invested heavily in ERP and CRM solutions, companies are now looking for ways to leverage those investments by making the information stored in those applications available to a much wider constituency of users across departmental lines. We are going to see a very high growth rate as this market matures."

Single Point of Access to Customer Information

BroadQuest is designed for front-office employees who need access to online customer information in order to do their jobs better and raise customer service and satisfaction levels. BroadQuest solves the day-to-day information needs of sales, support, marketing, and service teams by giving them access to customer information located anywhere across the enterprise.

"Using BroadQuest 2.0, business managers might just be able to cut across organizational boundaries, leverage the content of individual enterprise applications, and create a comprehensive view of their customer relationships," said Geoffrey Bock, senior consultant with the Patricia Seybold Group.

Kathleen Pacyna, manager of customer management solutions at BroadQuest partner Sun Microsystems (Nasdaq:SUNW -- news), said, "BroadQuest's Customer Information Portal is a breakthrough in front-office applications that delivers scalability and performance benefits by optimizing Sun's Java and Solaris software technology, and Sun Enterprise(TM) servers. Together, Sun and BroadQuest enable companies to more effectively manage their most valuable assets-their customers."

Self-Service Interface and Broker-Based Architecture

Key features of BroadQuest 2.0, the Customer Information Portal, include a self-service browser-based interface and an innovative broker-based architecture. An intuitive, browser-based interface is a requirement for delivering the self-service information access needed in the front-office. On the back-end, a broker-based architecture gives access to vast amounts of data without impacting the performance of source applications.

"Given our multiple enterprise sources of both live and historical data, and our plans to scale our Customer Information Portal to support several thousand users, BroadQuest's broker-based architecture is the best approach to meeting our complex requirements," said Ed Harrington, IS director of customer services information management & reporting at Compaq.

"BroadQuest's Customer Information Portal provides employees, partners and customers with a single point of access to live customer events," said David Thomas, CEO of BroadQuest. "A Customer Information Portal accelerates business response time, which leads directly to improved corporate productivity and higher levels of customer service and satisfaction."

BroadQuest is the first packaged portal application on the market, and gives companies a way to increase the return on their investments in front-office and back-office applications by making the data contained in those systems available to users in many more departments. The fast and easy access to live customer data across the enterprise, not just within a specific department, improves customer responsiveness, raises customer satisfaction and loyalty, and increases sales and employee productivity.

"The vast majority of a company's computer-proficient workforce does not have ready access to the critical information they need to effectively do their jobs," said Dave Cutler, director of customer services at Novell. "BroadQuest's Customer Information Portal leverages the intranet, to give enterprise access to a greater number of employees. Simpler and broader access to enterprise applications will increase our company's responsiveness in situations where up-to-the-minute answers from across the enterprise are critical to problem resolution."

Judy Hodges, research manager at International Data Corporation, said, "Enterprise portals hold the promise of single-source access to a wide array of enterprise information, but the market is fragmented, with different vendors approaching the problem in different ways. A packaged application portal approach, such as BroadQuest's, has the distinct advantage of rapid deployment at a reasonable cost. This is a very attractive proposition to organizations looking to take advantage of the emerging enterprise portal market."

Michael S. Jarrett, partner in charge of Arthur Andersen Business Consulting's Advanced Technology practice for the Western region, said, "Arthur Andersen's participation in the implementations of the BroadQuest customer information portal is testimony to our firm-wide commitment to providing clients with leading-edge solutions to improve business performance."

"BroadQuest is unique in that we can provide our clients with a working enterprise portal application in about a month, and with its broker-based architecture, it appears that BroadQuest can give thousands of users access to multiple enterprise data sources -- without impacting the performance of the underlying production systems. This is a significant achievement in software engineering."

Pricing and Availability

BroadQuest 2.0 is available through the company's Rapid Success Package, and guarantees installation on one data source in about a month for under \$100,000. BroadQuest 2.0 is currently available direct from BroadQuest and through reseller channels.

About BroadQuest, Inc.

BroadQuest is the leading provider of enterprise portal applications that help corporations use the Internet to become more responsive to employees, partners and customers. BroadQuest sells direct to Global 2000 companies who have invested in front-office and back-office applications like Aurum, Baan, Clarify, IBM, Lotus, Microsoft, Oracle, Remedy, SAP, Siebel Systems and Vantive.

Announced customers include Forte Software, Novell and Wells Fargo Bank. BroadQuest 2.0 is a browser-based enterprise application that gives

employees, partners, and customers self-service access to live enterprise-wide customer information.

BroadQuest has strategic partnerships with enterprise application software companies such as Siebel Systems and Vantive. BroadQuest has service partnerships with leading systems integrators, including Arthur Andersen LLP (KnowledgeSpace.com) and Cambridge Technology Partners (Nasdaq:CAPT -- news).

BroadQuest was founded in 1996 and is based in San Jose, California. Additional information about BroadQuest, Inc. is available on the Internet at <http://www.broadquest.com> or by calling 888/287-5665.

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PUBLISHER NAME: Business Wire

COMPANY NAMES: *BroadQuest Inc.

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

This single point of access is called a Customer Information Portal. The Customer Information Portal gives users quick and easy access to information, allowing them to set up real-time alerts and personalized reports to capture information from front-office and back-office applications including solutions from Aurum (Nasdaq...

15/5,K/5 (Item 5 from file: 621)

DIALOG(R) File 621:Gale Group New Prod.Annou.(R)

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01622750 Supplier Number: 48360975 (THIS IS THE FULLTEXT)

AlphaBlox Corp. Ships Flagship Product, AlphaBlox Enlighten.

Business Wire, pN/A

March 17, 1998

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 1299

TEXT:

ORLANDO, Fla.--(BUSINESS WIRE)--March 17, 1998--

DCI Data Warehouse World

Product Revolutionizes Information Analysis in the Enterprise and Delivers the First Dynamic Assembly Framework for Creating Analysis Applications

Today at DCI's Data Warehouse World, AlphaBlox(TM) Corp. announced the first generally available version of its flagship product, AlphaBlox Enlighten(TM), is shipping.

AlphaBlox Enlighten is the industry's first complete system that provides easy-to-use Operational Analysis Applications for line-of-business users via the Web.

Customers can create Operational Analysis Applications through AlphaBlox's breakthrough technology, Dynamic Application Assembly(TM) (DAA). DAA represents an order of magnitude shift in software development that will allow corporations to quickly assemble Web-deployable Operational Analysis Applications, without writing a single line of code.

DAA significantly reduces the software development cycle with a simple "Lego-like" approach where building blocks "Blox(TM)" -- are literally snapped together on a Web page creating an interactive application that can be accessed through any Java-capable Web browser.

"AlphaBlox set out to revolutionize how Operational Analysis Applications are assembled and deployed because the traditional software development cycle couldn't keep pace with the rate of business change," said Michael Skok, chairman and CEO of AlphaBlox.

"We also saw the need for line-of-business managers in the enterprise, not just analysts, to access the information they have stored in databases and data warehouses. Previously generic tools could only be used by specially trained analysts because they were too hard to use. Our product will allow executives and line-of-business managers to see and understand what's really going on in their business through analysis applications and to deploy and disseminate that information to a larger audience than ever before."

"Companies are moving away from the traditional power-user tools approach to information analysis and are now focusing efforts on connecting more people in the enterprise to information," said Don MacTavish, senior research analyst, Application Delivery Strategies, META Group.

"Through its customization and dynamic assembly features, AlphaBlox is delivering a product that will support the development of cost effective, Web-based solutions for Business Performance Management (BPM) and analysis. At META Group, we see component-based analytical applications as an ideal way to deliver data warehouse access to the entire enterprise."

Operational Analysis Applications Provide Significant Competitive Advantage

By deploying Operational Analysis Applications created through AlphaBlox Enlighten, executives and line-of-business managers can speed decision-making and improve business processes. AlphaBlox products are designed to extend the reach of analysis applications to a broader audience of knowledge workers by delivering easy-to-use applications that are specific to the operational needs of a department or line-of-business.

Operational Analysis Applications deployed through the Web will enable users to immediately access and interactively analyze information stored in databases, data marts and data warehouses. With AlphaBlox Enlighten, applications can be created specifically for executives to identify key trends in the business; for example, executives can then disseminate this information to the company by publishing it as a URL available through a Web browser.

Sales departments can use custom information analysis applications to identify key opportunities for expansion. Finance can use AlphaBlox Enlighten to analyze data and seize cost-cutting opportunities. By allowing more people in the enterprise to access information that already resides in databases or data warehouses, companies gain an immediate competitive advantage.

"AlphaBlox Enlighten enabled us to create a financial analysis application for interacting with our business information in a way that directly affects our bottom line," said Jeff Brobst senior manager, internal reporting at Symantec. "This application will allow decision makers across our enterprise to gain interactive, immediate access to revenue, expenses, channel inventory and sell-through data in order to make faster and better informed decisions."

"As a systems integrator focused on the enterprise analysis applications market, we have evaluated most of the products in this space. We have been highly impressed with the ability of AlphaBlox Enlighten to meet our needs for rapid delivery and customization," said Suresh Katta, President & CEO of Saama Technologies, a software development and technology consulting organization.

"Our customers need easy-to-use analysis applications that can be customized for their individual needs and widely deployed to more

people in the enterprise. AlphaBlox Enlighten delivers code-free assembly that allows our customers to access information when, where and how they want it."

AlphaBlox Enlighten

AlphaBlox Enlighten consists of three parts: Ready-to-Use Java Building Blox that can be assembled into analysis applications without coding; InterBlox(TM), the Dynamic Application Assembly framework that handles communications, cooperation and control of the Blox; and BASE, an extensible server environment that enables IS centralized maintenance and administration of AlphaBlox Enlighten applications.

This solution for designing, deploying and maintaining Web-based Operational Analysis Applications enables faster time-to-market decision-making for line of business managers and will dramatically increase response time for IS.

Ready-to-Use Building Blox have a higher-level of functionality than components, objects, Java Beans or foundation classes. Blox hide a great deal of the complexity from the application assembler by encapsulating a high-level of pre-tested functionality. AlphaBlox Enlighten 1.1 includes a suite of Blox specific to analysis applications: Data Blox for accessing data sources; Query Blox for defining queries; Presentation Blox for displaying the data; and Forms Blox, data-driven elements that drive the functionality of the application.

InterBlox -- the Dynamic Application Assembly framework -- manages communications control and services among Blox, allowing drag and drop assembly of Blox into powerful analysis applications. Dynamic Application Assembly made possible through InterBlox changes the development audience from engineering to IS -- enabling them to assemble and deploy more applications throughout the enterprise to support business processes and improve business decisions.

Eager Interfaces(TM) is an exclusive AlphaBlox technology that dramatically reduces the need to program or script relationships between Blox. Eager Interfaces "eagerly" look for and find other Blox and allow Blox to connect and share data.

BASE -- Blox Analysis Server Environment -- enables IS centralized maintenance and administration for the efficient deployment of AlphaBlox Enlighten applications. BASE runs on NT or UNIX servers and provides the security and services for AlphaBlox Enlighten applications. BASE also has a JNDI-compliant repository for the storage of data and profiling of users.

AlphaBlox Enlighten also comes with two ready-to-run applications that are examples of the kind of applications customers can assemble, illustrating the power of Dynamic Application Assembly: AlphaBlox Decider, a Web-based decision support application; and AlphaBlox Informer, a self-service application for personalized interactive analysis.

Pricing and Availability

AlphaBlox Enlighten Release 1.1 is immediately available by calling 888/BLOXNOW. Pricing for the product starts at \$50,000 per server for up to 50 users. AlphaBlox Enlighten is immediately available on both the NT and UNIX platforms. AlphaBlox Enlighten can also be purchased through a program called AlphaBlox FASTART, a comprehensive suite of products and services designed for the fast, effective delivery of AlphaBlox Enlighten analysis applications.

About AlphaBlox

AlphaBlox Corp. was founded in 1996 to provide complete systems for Web-based Operational Analysis Applications for customers. AlphaBlox products provide customers immediate access, interactive

analysis

and customized application of enterprise information. AlphaBlox is dedicated to extending the rapidly expanding analytical applications market to a broader community of managers and knowledge workers by delivering Operational Analysis Applications.

By fundamentally changing the development process through Dynamic Application Assembly and allowing end-users for the first time to receive their information when, where and how they want it, Operational Analysis Applications will now be available to a wider range of users, unlocking the potential of analysis in the enterprise. AlphaBlox product and service information is located on the World Wide Web at <http://www.alphablox.com>, and sales information is also available by phoning 888-BLOXNOW. -0-

Note to editors: AlphaBlox, AlphaBlox Enlighten, Blox, InterBlox, Eager Interfaces and Dynamic Application Assembly are trademarks of AlphaBlox Corp. All other trademarks are the property of their respective owners.

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or

Cunningham Communications

Chimene White, 650/858-3751

cwhite@ccipr.com

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PUBLISHER NAME: Business Wire

COMPANY NAMES: *AlphaBlox Corp.

EVENT NAMES: *336 (Product introduction)

GEOGRAPHIC NAMES: *1USA (United States)

PRODUCT NAMES: *7372680 (Internet Software)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

NAICS CODES: 51121 (Software Publishers)

... analysis applications.

About AlphaBlox

AlphaBlox Corp. was founded in 1996 to provide complete systems for Web-based Operational Analysis Applications for customers. AlphaBlox products provide customers immediate access, interactive

analysis

and customized application of enterprise information. AlphaBlox is dedicated to extending the rapidly expanding analytical applications market...

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· ?t sl8/3,k/1,4,5

18/3,K/1 (Item 1 from file: 275)
DIALOG(R) File 275:Gale Group Computer DB(TM)
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02304584 SUPPLIER NUMBER: 54841547 (USE FORMAT 7 OR 9 FOR FULL TEXT)
The Promise of Unified Messaging. (unified messaging players, market) (Industry Trend or Event)
Wolfe, Devin
Network, NA
May 1, 1999
ISSN: 1093-8001 LANGUAGE: English RECORD TYPE: Fulltext; Abstract
WORD COUNT: 3459 LINE COUNT: 00279

... arrive. The service costs \$4.95 per month plus 25 cents per notification.

General Magic ([www .generalmagic. com](http://www.generalmagic.com)) offers Portico, which it calls a virtual assistant service; this product lets **users access e - mail** and voice mail, but not fax, from a telephone or **Web** browser. With Portico, users also can access calendar and address book information, stock **reports** , and **personalized** news, and receive pager notifications of important messages.

Portico's differentiating feature is its advanced...

18/3,K/4 (Item 3 from file: 621)
DIALOG(R) File 621:Gale Group New Prod. Annou. (R)
(c) 2003 The Gale Group. All rts. reserv.

01822389 Supplier Number: 54032355 (USE FORMAT 7 FOR FULLTEXT)
BroadQuest Announces The First Customer Information Portal Application; Front-Office Application Delivers Self-Service Access to Customer Information.
Business Wire, p1012
March 8, 1999
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 1141

This single point of **access** is called a **Customer Information Portal** . The **Customer Information Portal** gives **users** quick and easy **access** to information, allowing them to set up real-time alerts and **personalized reports** to capture information from front-office and back-office applications including solutions from Aurum (Nasdaq...

18/3,K/5 (Item 4 from file: 621)
DIALOG(R) File 621:Gale Group New Prod. Annou. (R)
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01690331 Supplier Number: 50233673 (USE FORMAT 7 FOR FULLTEXT)
VISTA's StarView Installations Reach Record Level
PR Newswire, p0810LAM091
August 10, 1998
Language: English Record Type: Fulltext
Article Type: Article
Document Type: Newswire; Trade
Word Count: 568

... which allows for interactive query of VISTA's environmental property data warehouse from any standard **Web** -browser. In addition, the results of a database query are immediately available within a user's browser and more complex or **custom reports** are sent directly to a **user 's e - mail** address within minutes."

VISTA Information Solutions, Inc., based in San Diego, California with offices nationwide...

?show files

File 9:Business & Industry(R) Jul/1994-2003/Sep 09
(c) 2003 Resp. DB Svcs.
File 15:ABI/Inform(R) 1971-2003/Sep 10
(c) 2003 ProQuest Info&Learning
File 148:Gale Group Trade & Industry DB 1976-2003/Sep 10
(c)2003 The Gale Group
File 20:Dialog Global Reporter 1997-2003/Sep 10
(c) 2003 The Dialog Corp.
File 275:Gale Group Computer DB(TM) 1983-2003/Sep 09
(c) 2003 The Gale Group
File 647:CMP Computer Fulltext 1988-2003/Aug W3
(c) 2003 CMP Media, LLC
File 674:Computer News Fulltext 1989-2003/Aug W5
(c) 2003 IDG Communications
File 696:DIALOG Telecom. Newsletters 1995-2003/Sep 09
(c) 2003 The Dialog Corp.
File 98:General Sci Abs/Full-Text 1984-2003/Jul
(c) 2003 The HW Wilson Co.
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group
File 47:Gale Group Magazine DB(TM) 1959-2003/Aug 29
(c) 2003 The Gale group
File 624:McGraw-Hill Publications 1985-2003/Sep 09
(c) 2003 McGraw-Hill Co. Inc
File 636:Gale Group Newsletter DB(TM) 1987-2003/Sep 09
(c) 2003 The Gale Group
File 484:Periodical Abs Plustext 1986-2003/Sep W1
(c) 2003 ProQuest
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 613:PR Newswire 1999-2003/Sep 10
(c) 2003 PR Newswire Association Inc
File 16:Gale Group PROMT(R) 1990-2003/Sep 09
(c) 2003 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 141:Readers Guide 1983-2003/Jul
(c) 2003 The HW Wilson Co
File 553:Wilson Bus. Abs. FullText 1982-2003/Jul
(c) 2003 The HW Wilson Co
File 634:San Jose Mercury Jun 1985-2003/Sep 09
(c) 2003 San Jose Mercury News
File 369:New Scientist 1994-2003/Aug W5
(c) 2003 Reed Business Information Ltd.
File 621:Gale Group New Prod.Annou.(R) 1985-2003/Sep 10
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Set	Items	Description
S1	2705783	(CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVI-DUALIZ? OR PERSONALIZ?)
S2	211530	S1 (3N) (REPORT? ? OR STUDY OR STUDIES OR INFORMATION? OR D-ATA OR ANALYSIS OR SUMMARY OR SUMMARIES)
S3	13761044	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S-ITE? OR ONLINE OR ON()LINE OR PORTAL?
S4	25112	S2(5N)S3
S5	22650983	CUSTOMER? ? OR CLIENT? ? OR CLIENTELE OR USER? ? OR MEMB-ER? ? OR SUBSCRIBER? ? OR INDIVIDUAL? ?
S6	7301258	EMAIL? OR E()MAIL? OR ELECTRONIC()MAIL???? OR PORTAL? OR I-NTERACT? OR GUI OR GRAPHICAL()USER()INTERFACE? OR POINT(2W)CL-ICK? ? OR FAX OR FACSIMILE
S7	687393	S5(3N)S6
S8	2826	S7(3N) (ANALYST? OR EXPERT? ?)
S9	838	S7 (3N)S4
S10	0	S9 (3N) (ANALYST? ? OR EXPERT? ?)
S11	9	S9(S) (ANALYST? ? OR EXPERT? ?)

S12	506	S9 NOT PY>2000
S13	1493	S2(3N)S3(3N)S7
S14	0	S13 (3N) (EXPERT? ? OR ANALYST? ?)
S15	6	S13 (10N) (EXPERT? ? OR ANALYST? ?)
S16	6	S15 NOT S11
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16/5,K/3 (Item 2 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
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06855648 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Cable Internet Access Is Faster, But Has Its Drawbacks

Andrea Ahles

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (FORT WORTH STAR-TELEGRAM - TEXAS)

August 23, 1999

JOURNAL CODE: KFWT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1441

You're at work, downloading a graphic-heavy Web site. It takes just a quick 30 seconds with your company's high-speed Internet access.

When you try the same procedure at home, it takes you almost five minutes.

Copyright 1999 Knight-Ridder/Tribune Business News. Source: World Reporter (Trade Mark) - Knight-Ridder Tribune Business News.

COUNTRY NAMES/CODES: United States of America (US)

REGIONS: Americas; North America; Pacific Rim

SIC CODES/DESCRIPTIONS: 7375 (Information Retrieval Services)

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... two-way street."

Charter and AT&T use the same content provider, @Home, which offers **customized** news and **information** and serves as the **portal** that **customers** use to enter the Internet.

For DSL service, **experts** advise consumers to first call their local telephone company to see whether their home is...

?

?show files

File 256:SoftBase:Reviews,Companies&Prods. 82-2003/Aug

(c)2003 Info.Sources Inc

?ds

Set	Items	Description
S1	11921	CUSTOMIZ? OR CUSTOMIS? OR CUSTOM OR TAILOR??? OR INDIVID- UALIZ? OR PERSONALIZ?
S2	43957	REPORT? OR RESEARCH? OR STUDY OR STUDIES OR INVESTIGATION? OR SEARCH??? OR INFORMATION? OR PAPER? ?
S3	1119	S1 (2N)S2
S4	10008	SURVEY OR SURVEYS OR QUESTIONNAIRE OR REQUEST? ? OR REQUIR- EMENT? OR CRITERIA OR CRITERION
S5	69901	CUSTOMER? OR CLIENT? OR USER? ? OR MEMBER? ? OR SUBSCRIBER? ? OR INDIVIDUAL? ?
S6	1107	S4(2N)S5
S7	22	S3 AND S6
S8	35650	WEB OR WWW OR WEBPAGE? OR WEB()PAGE? OR WEBSITE? OR WEB()S- ITE? OR ONLINE OR ON()LINE OR PORTAL?
S9	12	S7 AND S8
S10	11077	ANALYST? ? OR EXPERT? ? OR ADVISOR? OR ADVISER? OR RESEAR- CHER?
S11	17854	ASSESS? OR EVALUAT? OR REVIEW? OR ANALYZ? OR ANALYSIS
S12	52361	DATA OR INFORMATION OR RESULTS OR NEWS
S13	98	S10 (3N)S11(3N)S12
S14	4	S13 AND S3
S15	30	S13 AND S8
S16	30777	EMAIL? OR E()MAIL? OR ELECTRONIC () MAIL???? OR PORTAL? OR REALTIME OR REAL()TIME OR MULTIMEDIA OR MULTI()MEDIA OR STRE- AMING OR PUSH???? OR INTERACTIVE? OR GUI OR GRAPHICAL()USER()- INTERFACE? OR POINT(2W)CLICK? ? OR FAX OR FACSIMILE
S17	9	S15 AND S16
S18	9	S17 NOT (S14 OR S9)
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?t s9/5/6,9,12

9/5/6

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00124235 DOCUMENT TYPE: Review

PRODUCT NAMES: ePASS (007111)

TITLE: When you want more than just the lowest price

AUTHOR: Mullen, Theo

SOURCE: InternetWeek, v819 p29(1) Jun 26, 2000

ISSN: 0746-8121

HOME PAGE: http://www.internetwk.com

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

Emptoris's ePass uses 'software layers of mathematical algorithms designed to quickly digest complex buyer and seller requirements.' According to Emptoris's CEO Avner Schneur, the system is an optimization engine that permits buyers of goods/services to clearly spell out options and actions. Buyers and sellers can establish priorities for single items, separate events, or entire corporate activities. The information permits the optimization engine to provide professionals with decision support **information customized** for their needs. Users can also create pertinent 'what if' scenarios needed to make effective decisions and generate optimal advantages. Schneur indicates that generally the **online** request for quote process (RFQ) is too basic, but ePass permits product or service requirements to be founded in customizable business rules, performance factors, and quality measures. An ePass user, MoveNet.com, uses the software to take in responses to an RFQ and establishes a broad-based selection of **criteria** for **customer** choice. The president of MoveNet.com says moving service customers should not base services simply on pricing, because users have different needs. ePass allows customers to choose a service based on their own specific and ordered priorities. MoveNet examined many software products before choosing ePass, which proved to be the only one that was service-driven rather than price-driven.

COMPANY NAME: Emptoris Inc (684376)

SPECIAL FEATURE: Tables

DESCRIPTORS: Decision Support Systems; Goal Seeking; Purchasing; Sales
Force Automation

REVISION DATE: 20010630

9/5/9

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.
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00116827 DOCUMENT TYPE: Review

PRODUCT NAMES: ISYS:spider 1.5 (752088)

TITLE: Spider spins power searches

AUTHOR: Rapoza, Jim

SOURCE: PC Week, v16 n10 p32(1) May 10, 1999

ISSN: 0740-1604

RECORD TYPE: Review

REVIEW TYPE: Review

GRADE: B

ISYS/Odyssey Development's ISYS:Spider 1.5 adds **Web site** searching to the vendor's suite of corporate search tools. ISYS:Spider is an easy-to-use

agent that searches and indexes external World Wide Web sites , and when used with Isys:Desktop and Isys: Web , it allows corporations to construct and maintain indexes of documents stored on networks, company Web sites , and particular external World Wide Web sites . ISYS:Spider gets good marks for usability, performance, and manageability, while capability and interpretability are rated average. Spider's only features are the ability to search sites and to index their contents, and it lacks some features provided in competing search products, such as Plumtree Server and others, which can scan many data repositories, including internal and external databases. Such products as Netscape Communications' Compass Server provide **personalized searches** that send back links based on **users ' criteria** . To obtain full-fledged Web support, testers installed Desktop, then Web , then Spider. Creating and indexing document databases is easy, but managing databases should be easier, since the tools do not ease tasks required to search indexes of multiple sites concurrently. Unless the manager links the indexes in advance, the Web searches them sequentially.

PRICE: \$4500

COMPANY NAME: Odyssey Development Inc (512991)

SPECIAL FEATURE: Charts

DESCRIPTORS: Front Ends; IBM PC & Compatibles; Indexing; Information Retrieval; Search Engines

REVISION DATE: 20030327

9/5/12

DIALOG(R) File 256:SoftBase:Reviews,Companies&Prods.

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00100104

DOCUMENT TYPE: Review

PRODUCT NAMES: BackWeb Infocenter Beta 1.2 (646598); Castanet Tuner 1.0 (645613); PointCast Network (596728); After Dark Online (652903)

TITLE: stop browsing: Let the Net wait on you for a change: Harness the P...

AUTHOR: Weston, Rusty

SOURCE: ComputerLife, v4 n5 p82(6) May 1997

ISSN: 1076-9862

HOME PAGE: <http://www.zdnet.com/complife>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

BackWeb Technologies' BackWeb Beta 1.2, Marimba's CastaNet Tuner 1.0, inCommon's Downtown Beta 2, PointCast's PointCast Network, and Berkeley Systems' After Dark Online are Internet products that 'push' data to users' desktops, rather than requiring the user to sign on and manually download information. The products deliver **customized information** in categories determined by **users ' criteria** . Microsoft created the Channel Definition Format (CDF), which is used by BackWeb and PointCast. Users will also soon be able to initially find a site to be updated on the desktop via 'pushed' data, instead of simply choosing preset topics from a list provided by the 'push' data source. BackWeb provides data from the Wall Street Journal Interactive Edition, The Weather Channel, Virtual Vineyards, and ZDNet. BackWeb provides three channel-viewing methods: InfoFlashes, recurrent news flashes that the user clicks on for more information; Screensavers; and Wallpapers. BackWeb is likely the most versatile news 'pusher.' Its Quick Setup is much easier to use than CastaNet Tuner's, but it is less organized than PointCast. CastaNet Tuner provides Disco-Rama, Excite Channel Guide, and CorelOffice for Java. Advantages of CastaNet include its imaginative content and excellent software delivery method. Downtown provides 'The New York Times,' The Motley Fool, and Yahoo!, and it saves times by making sites of interest available with one click of the mouse.

COMPANY NAME: BackWeb Technologies Inc (626163); Marimba Inc (622303);
EntryPoint Inc (662143); ALVA Access Group Inc (410292)
SPECIAL FEATURE: Screen Layouts
DESCRIPTORS: Alerts; Information Retrieval; Internet Utilities; News
Services
REVISION DATE: 20030825
?



Copyright 1997 BPI Communications, Inc.
The Hollywood Reporter

June 2, 1997
Correction Appended

LENGTH: 497 words

HEADLINE: Panel: Speed
up the Internet

BYLINE: Jonathan Davies

BODY:

Few, if any, fortunes will be made on the Internet until bandwidth increases substantially, according to a panel of experts who broached the topic last week.

"Bandwidth (access speed) is the biggest constraint to compelling content," said Karen Green, president of Web site developer Venu Interactive and one of the speakers at "Internet Economics: A Primer." "No one wants to sit and read stories on the Web."

The discussion, held Thursday night at the Academy of Television Arts & Sciences Leonard Goldenson Theater in North Hollywood, was sponsored by ATAS' activities advisory committee and moderated by Robert J. Dowling, editor-in-chief and publisher of The Hollywood Reporter. It was produced by Jody Simon.

Green's point is underscored by the failure of such sites as "The Spot," an online soap opera that was once hailed as the model for Internet entertainment. Neither the site nor its creator, American Cybercast, fulfilled expectations.

"Looking at still photographs doesn't have a long history in Western culture, the Internet notwithstanding," said Charlie Fink, senior vp/chief creative officer at Greenhouse Networks.

As capacity increases, more attractive possibilities will become available, such as interactive game shows, Fink predicted.

"With interactivity, the viewer is suddenly as powerful as the celebrity," Fink said, pointing to the prospect of an online version of "Jeopardy!" "Get rid of the three guests and you're there with Alex Trebek. Now that's a killer application."

However, the advent of so-called "push technology," which **gathers information and tailors** it to a user's individual tastes, is turning the **Internet** into a passive, rather than interactive, medium.

"People are recognizing the similarity between this desktop animation and television," Fink said. "In many ways, we're going back to the one-way model."

Despite the uncertainties surrounding the future of online entertainment, the panelists agreed that some things are virtually inevitable. For example, the boundaries between computer, television and telephone seem destined to blur, they said.

"But when you talk about convergence, it's not a neat package of things coming together," said Susan Gerakaris, multimedia representative at the Writers Guild of America. "It's more like a bunch of pioneers saying, 'What happens if we try this?' "

The trend toward a single entertainment "appliance" has set the stage for a massive battle between the computer and home electronics industries as they vie to invent and market it, Dowling said.

"There's a huge race coming, because once it's digital it's all equal," he said.

And regardless of how the entertainment is delivered, the need for creativity will remain constant, Gerakaris said.

"At this point, we're mainly just marketing the benefits of writers," she said. "What our members have to offer is a vast amount of experience in telling believable stories and creating characters people care about."

CORRECTION-DATE: June 13, 1997

CORRECTION:

Venu Interactive president Karen Reed's name was misspelled (HR 6/2).

LOAD-DATE: June 2, 1997

◀ [prev](#) Document 2 of 3 [next](#) ▶

General News[Tips](#)

* **Subject:** Enter words or phrases to describe your search.

(internet or www or web or online or on w/1 line
or portal\$) and (customiz\$ or personaliz\$ or
individualiz\$ or tailor\$) w/2 (report\$ or analysis or

☐ Find major stories only

Source: News

Date: ☐ Previous 60 Days

☒ From: 1992 To: 2000 [Examples](#)

Additional Terms: Narrow your search using the following words or phrases.

Sort Results By: ☒ Date ☐ Relevance

* **Entry Required** ☒ Place a link to this form on my home page.

Tips

We recommend you browse through [nexis.com](#)'s help pages to learn how to use connectors (AND, OR, etc.), special wildcard characters (* and !), and other features and techniques to help express your search. This site also provides other helpful information such as search basics, sample searches, answers to frequently asked questions, error message descriptions, Customer Support telephone numbers, and much more.

Subject

You do not need to enclose phrases within quotation marks.

*Example: **tourism or vacationing***

Find major stories only

If this box is checked, we will limit your search to articles that are primarily about the subject by checking that your search terms appear in the HEADLINE, LEAD or TERMS segment of the target article before retrieving it. This eliminates articles where your search terms are just mentioned in passing somewhere in the story. If the box is unchecked, we will retrieve any article that matches your search criteria.

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Use the Source List link for detailed information about the sources available for this search.

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DM Review

May 2000

SECTION: Vol. 10, No. 5; Pg. 46-48; ISSN: 1521-2912

RDS-ACC-NO: 02440814

LENGTH: 2017 words

HEADLINE: Brio Technology: B2B Analytics

BYLINE: Schauer, Jean

HIGHLIGHT:

In an interview, Brio Technology president and CEO Yorgen Edholm discusses how putting the company's software on the Web transformed business intelligence into business analytics

BODY:

Brio Technology has developed software for the e-business marketplace, since it acquired SORIBE Technologies in 1999. The predominance of the Internet has enabled new and unique business-to-business interactions. Organizations provide their partners and suppliers with access to relevant, real-time information to facilitate a successful relationship. The business intelligence market has undergone dramatic growth and evolution, as an organization's data becomes more accessible. The problem of making the corporate databases available to decision makers can be solved by report writing. The Web provided a better infrastructure for connecting people to databases. Brio was the first of the business intelligence companies that realized a better way of doing business. Companies could connect and support thousands of users getting to the data in data warehouses and data marts, with Brio. By capitalizing the Internet power, the business intelligence market has transformed into the business analytics market. With Brio ONE, an enterprise can implement a single-source solution that supports the development and delivery of a range of decision-processing applications from personal query and reporting to strategic analytical applications. Customers can interact with their partners and suppliers in real time over the Web, by providing business analytics through Brio ONE. According to Yorgen Edholm, president and CEO of Brio Technology, in the e-business world, organizations have to move fast enough to enable their customers to evolve their business models when they desire. Article includes Brio ONE's product line solutions. By Jean Schauer

photo omitted

Analytics. Just nine letters, but nine letters that can mean the difference between success and failure -- the difference between surviving in the 21st century economy and succumbing to the global competition. Brio Technology stands ready to assist enterprises in successfully evolving their information technology infrastructures in order to empower everyone in the enterprise to easily access, utilize and analyze the information required to make better business decisions.

Yorgen Edholm, president and CEO of Brio Technology, exhibits an e-enthusiasm for the company he leads, a company that has developed exciting, mission-critical software for the e-business marketplace since it acquired SQRIBE Technologies in 1999. "The merger enables

Brio to deliver a full range of business intelligence capabilities, from robust enterprise reporting to a complete development platform for analytical applications," states Edholm. "The merger was very much a merger of equals," says Edholm. "The companies were about the same size and at almost the same stage in their life cycles as well. It was a very well-conceived merger for several reasons. There was little product overlap, so none of the products had to be sacrificed. All of the products continued, and they now have new and better spaces. There was also very little customer overlap, so there was great synergy for integrating the sales forces. But," Edholm admits, "a merger like this takes a tremendous amount of energy. We have an awesome, fantastic story to tell, but we've been so busy that we haven't had time to spread the news."

The ubiquity of the Internet, a powerful platform for information dissemination, has enabled new and unique business-to-business interactions. In the world of e-business, it has become imperative that organizations provide their partners and suppliers with access to relevant, real-time information to facilitate a successful relationship.

John Schroeder, Brio's executive vice president of products and services, explains, "What I see happening is that our customers are really changing the way they do business. The catalyst for change is that e-business requires that they expose their business processes outside of the firewall to a very dynamic set of suppliers and distribution partners. We're making it possible for them to participate as part of a demand or supply chain."

"We have a unique advantage when it comes to B2B beyond the firewall," continues Edholm. "But we're not B2B in the limited sense that we work with business-to-business transaction data. We are very different. I think of transactions as the blood that goes into the body. Without that blood, there is nothing. But how do you decide where you're going? You need a nervous system, and Brio has built the nervous system for B2B."

The business intelligence market has undergone dramatic growth and evolution as end users from executives to sales support staff discovered what could be accomplished once an organization's data became more accessible. Edholm explains, "One of the key problems organizations faced was how to make the corporate databases available to decision makers. The very first way that people did that was by doing report writing. While this moved data from the database to the decision maker, it was painfully slow. There was often a several month delay from when you asked for a report to when you got it. By then, other information requirements had surfaced. The next step, which developed in the 1992-1993 time frame, was the development of query tools that enabled end users to query a database and receive reports quickly. The problem was that in order to use query tools, you didn't have to be a programmer, but you did have to understand databases. You had to be a power user, and even the largest companies only had a couple hundred power users. Four years later, in 1997, the Web phenomenon started to be embraced by corporate America, and Brio moved its solutions to the Web. The Web provided a much better infrastructure for connecting people to databases. Brio was the first of the business intelligence companies that realized this was not just a better way of doing client/server, but a fundamentally different way of doing business. With Brio, companies could connect and support thousands of users getting to the data in data warehouses and data marts. Normal business users were able to query the database, navigate and drill down for more detailed information," states Edholm.

By capitalizing on the Internet's power, Edholm has led Brio to the forefront of the "e" technology marketplace. "Our old alma mater market -- the business intelligence market -- has transformed into what I call the business analytics market. I like to describe Brio by explaining that we build dashboards that can be deployed both inside and outside the firewall. We can do it better than anybody else, and we can scale better than anybody else. Dashboards are so attractive because everybody wants to know how they are doing without

scrolling through reports or charts. When you have critical success indicators for a decision maker in the dashboard, it is very easy to see anything out of the ordinary. And, if something is out of the ordinary, you can drill down very rapidly to determine the problem. We can build that in a drag-and-drop environment in a couple of hours when competing technologies may take weeks or months. We can more easily **tailor reports** for different kinds of decision makers. And, because we have a portal, we can take it beyond the firewall in an open manner. The portal can contain not only Brio information, but Oracle, Microsoft or SAP -- and unstructured information such as documents, spreadsheets and HTML. It has been designed to be very open, and security is built in. Depending upon who you are, you can access different information, different links. Our portal provides a very customized experience which when combined with a dashboard becomes a very compelling, and also very differentiated, powerful tool," states Edholm.

Brio's flagship product, Brio ONE combines the strengths of Brio and SQRIBE in the areas of business intelligence, enterprise reporting and enterprise information portal software. Explaining that Brio ONE provides numerous advantages Schroeder says, "With Brio ONE, an enterprise can implement a single-source solution that supports the development and delivery of a range of decision-processing applications from personal query and reporting to strategic analytical applications."

Schroeder adds, "We have some really interesting implementations in production. Doing business over the Web raises business issues completely different than the issues that face brick-and-mortar companies. Companies are becoming more and more like commodities. Geographic location is disappearing as a differentiator because with the Internet it doesn't really matter if you are a block away or a mile away or a thousand miles away. Price comparisons are a click away. Personal interaction is missing, so decision making based on intuition is gone. Information is becoming the key differentiator. By providing business analytics through Brio ONE, our customers can dynamically interact with their partners and suppliers in real time over the Web. Credit Acceptance Corporation and AutoNation are a couple of interesting deployments. They are deploying Brio ONE to automobile dealers nationwide, showing them how the different rates and leasing plans are working. Thus, as they compete for business with local banks, they can update the plans as necessary, very dynamically in real time over the Web."

"When I talk to the brick-and-mortar companies," says Edholm, "they're very aware of the competitive force of small, fast moving, low threshold companies entering their space. If the smaller companies work together through information technology, they can provide the same service as the larger, established companies. We like to think of ourselves as an information solutions dealer for these new worlds," says Edholm. "Whoever comes to us, our goal is to help them become a better, more competitive company. It can be either the dot-coms or the brick-and-mortar companies. We have good solutions for both of them. One of our big differentiators," emphasizes Edholm, "is that we can go inside and outside the firewall with exactly the same technology. We are seeing a great increase in e-business development, forcing the brick-and-mortar companies to go beyond where they used to be, and we are becoming mission critical to those companies. In the e-business space, there are no legacy applications to rely on. Everything is new. We have to be able to move fast enough to enable our customers to evolve their business models when they want to do that -- not on our time schedule. It's both a product challenge and a solutions execution challenge which we have bridged to make our customers successful."

"Nobody really anticipated how incredibly powerful and compelling this B2B market was going to become," adds Edholm. "I believe we are sitting on top of something that is totally non-linear. There is a big tornado building, and we have built the infrastructure and products for the market. The entire Brio team is willing to work hard, and they have a passion for what they are doing. We get excited because we are helping customers work differently, and

we know we can make the world a better place with business to business analytics."

Brio ONE is comprised of the following product line solutions:

BRIO.ENTERPRISE

An integrated suite of enterprise business intelligence tools for query, analysis and analytical reporting across both client/server and Web environments.

BRIO.REPORT

A high-volume, high-performance server-based enterprise reporting environment.

BRIO.PORTAL

A dynamic **Web portal** for self-service access to any enterprise information no matter where it resides.

Brio.Applications

Comprehensive and robust analytic application solutions delivering the industry's most flexible, iterative and evolutionary framework for strategic business analysis and performance management. Brio.Impact is the industry's first and most complete revenue optimization application designed specifically for assessing business performance, diagnosing problems and opportunities, and implementing proactive strategies to maximize revenue potential in new and existing channels.

TYPE: Journal; Interview & speech; Fulltext; Abstract

JOURNAL-CODE: DMREVI

LOAD-DATE: June 16, 2000

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April 12, 2000, Wednesday

DISTRIBUTION: Business Editors

LENGTH: 908 words

HEADLINE: Geac's Interealty.com and Sitesnet.com Partner to Supply Real-Time Data to Real Estate Professionals

DATELINE: TORONTO, April 12, 2000

BODY:
(TSE:GAC.)

Interealty.com(tm) announced today a strategic alliance with Sitesnet.com, Inc., the nation's premiere web solution provider of comprehensive real-time demographic information, traffic counts, mapping, title search databases, insurance products, and advanced Internet product analytics for front- and back-end real estate applications. This alliance enables Interealty.com to provide real estate professionals with integrated access to relevant, accurate, and detailed data that will in turn greatly enhance their ability to manage real estate transactions.

"We feel that Interealty.com's REALTOR(r)-centered transaction platform is an ideal and creative application for our demographic data. Their tight integration of our data resources into their superior line of products, will make it possible for real estate professionals to create **tai**lor-made **re**ports based on real-time data about schools, neighborhoods, crime rates, even the possibility of floods, all with the click of a button," said Conrad Vernon, President and Chief Executive Officer of Sitesnet.com. By aggregating this essential information and making it easily accessible, Interealty.com and Sitesnet.com will make real estate professionals more effective and competitive. The REALTOR(r) will be able to provide clients with extraordinarily detailed and up-to-date information about any property, neighborhood, or city, right from the office.

"Interealty.com continues to lead the way in automating the real estate transaction for our customers," said Larry Dressel, Chief Operating Officer of Interealty.com. "The faster that REALTORS(r) are able to close deals, the better their bottom line. We are committed to providing real estate professionals with useful technology solutions to make them more competitive. Our partnership with Sitesnet.com will do just that."

"We are very pleased to be working with such an innovative and exciting young company. Unlike many of the old brick-and-mortar data aggregators, Sitesnet.com has been Internet-based and technologically advanced from the outset. Our partnership with them further demonstrates Interealty.com's leadership in providing the most effective productivity tools available to the real estate professional," added Michael Harris, President and CEO of Interealty.com.

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About Interealty.com: Based in Vienna, VA, Interealty.com is a wholly owned subsidiary of

Geac Computer Corporation, Limited, one of the largest software companies in the world. Interealty.com is one of the nation's leading providers of Internet-based real estate information technology, serving more than 250,000 real estate professionals throughout the United States and Canada. In addition to real estate information systems, they provide Internet access, web sites, and high-speed private networks. Interealty.com will soon be launching their Internet gateway for real estate professionals - the next big step in automating the real estate transaction.

About Sitesnet.com Sitesnet.com is an advanced Internet application company specializing in web-based information technologies for the residential and commercial real estate industries. Sitesnet.com seeks out the best demographic reporting, mapping, and database suppliers in the industry to provide clients with leading edge, **on-line** demographic information. Sitesnet.com also provides a demographic push technology platform called SitesConnect™, which matches property demographic profiles with buyer demographic profiles through a geographic information system and notifies the user of a match. Sitesnet.com's neighborhood demographic/mapping products help real estate professionals analyze school, crime, climate, cost of living, earthquake, population by age, income, marital status, education, and consumer expenditures, as well as many more analytical demographic information sets. Further information is available at www.sitesnet.com or through email at info@sitesnet.com.

About Geac Computer Corporation Limited: Geac Computer Corporation Limited (Toronto Stock Exchange Symbol: GAC) is a provider of mission critical software and systems solutions to corporations around the world. Geac solutions include cross-industry enterprise business applications for financial administration and human resources functions, and enterprise resource planning applications for manufacturing, distribution, and supply chain management. Geac provides several industry-specific mission critical business applications to the hospitality, property, banking, and publishing marketplaces, as well as a wide range of applications for libraries and public safety administration. Headquartered in Toronto, Canada, Geac ranks as one of the world's largest software companies. Further information is available on the World Wide Web at <http://www.geac.com>, or through e-mail at info@geac.com.

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LOAD-DATE: April 13, 2000

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Money Marketing

November 30, 2000

SECTION: Pg. 58

LENGTH: 1146 words

HEADLINE: Synaptic's system

BODY:

The product research tools from Synaptic Systems have been developed by professional IFAs. They are in use by 7,500 IFAs, including directly registered firms, national chains and networks. The products are endorsed by the Institute of Financial Planning and by four of the leading compliance firms.

We believe Synaptic's products differ from our competitors in offering independent, client-focused research. We provide information on the total market availability of products, irrespective of commission levels. The user interface is clear and well designed and can be used as a point-of-sale tool.

We help IFAs to meet their compliance needs in a thorough and structured way. Product Research Professional provides the IFA with many strong compliance features, including a unique research audit trail and a comprehensive reasons-why reporting facility. These features enable advisers to demonstrate their independence to clients and regulators.

The system leads the adviser through the criteria for a particular product area, ensuring that the client's preferences and requirements are explored from the total market availability. Once a final product selection is made, the system can help the IFA to produce an extremely detailed, personalised report, with 1,500 standard paragraphs at their disposal, which explain the product selection in the context of the criteria responses. The reasons-why **report** can be **tailor**-made to the organisation's own style.

Product Research Professional is backed by an extensive team of analysts and supporting staff ensuring that all new products are included and existing data is maintained on a daily basis. All data is reviewed quarterly to ensure the continued accuracy of the product information. This is a massive exercise with over 1.5 million individual items of information within the system.

A vital part of maintaining the accuracy of the data is the close relationship we have with product providers. The past performance data is sourced from Standard & Poor's Micropal.

Product Research Professional takes advisers through six stages of thorough product research to achieve a comprehensive reasons-why report. IFAs first choose the product type. PRP covers pensions, life, health, investment, group products, offshore, credit cards and mortgages as standard. There are two different types of research available, which include client-focussed - enabling the adviser to tailor recommendations to the client's needs - and product-focused - building comprehensive research tables to enable further detailed product comparisons.

The second stage is to enter the client details. PRP has full integration with the leading client management systems such as those from Quay Software, 1st Software, JCS, Fairs, Plum and CCL, enabling the adviser to pre-populate this area.

The adviser then moves on to the criteria screen. By selecting from all pertinent criteria, the system will eliminate contracts that fail to meet the needs of their clients from the market availability.

For example, when looking at a personal pension, the adviser will need to enter how important a waiver of premium option or automatic switching is to the client. By selecting a number of essential criteria, this will filter out unsuitable contracts.

Within this screen, the adviser has the option to select the sectors that their clients wish to invest into, depending on the client's attitude to risk. This information is sourced from Standard & Poor's Micropal, with further fund information available in Fund Analyst. A timed audit trail can be produced to demonstrate the research process. Further information is available on every product provider, including their latest industry-related special offers.

The fourth stage provides the option for the IFA to research and compare in greater detail those remaining contracts, including a broad range of policy details.

The final stage in the research process is to rank the remaining contracts. By overlaying critical company data such as past performance, financial strength, transfer values, charges, paid-up policy values, etc. the adviser can establish the most suitable contract for the client. Extensive graphing options are also available. Comparative quotations via the EZ-IFA service can be obtained at this final stage.

To complete the service, PRP will generate a comprehensive reasons-why report, outlining the research process taken by the adviser. The client can clearly see why the particular product chosen has been selected in line with their wishes.

Fund Analyst was launched in October 1999 and offers a host of advanced features. It provides detailed information on over 14,000 funds, producing comparative graphs, asset allocations and comprehensive fund reports, as well as information on unit trusts, investment trusts, pension funds, life funds, offshore funds and ethical funds as standard.

Fund Analyst provides up to 20 years of past performance and has full integration with PRP, enabling users to conduct thorough product research to client requirements.

Synaptic's independent team of researchers also provides asset allocation data, which is an in-depth view of funds, including a geographical breakdown, sector breakdown, top ten holdings, total number of holdings and the aim of the fund. Fund managers' comments are available on some funds, giving details of the manager's views on that particular fund, market commentary and opinions of future trends.

Following the launch of the Synaptic online quotation and transaction platform ez-ifa.co.uk, users of PRP and Fund Analyst will have a complete end-to-end solution at no additional cost.

We will also be developing ways in which IFAs can use the internet to develop their businesses by offering the tools to compete in the changing financial services industry.

The application fee for Product Research Professional is GBP 249 and there is a day's free training. There is a monthly subscription charge of GBP 108, which reduces on a sliding scale for large quantity purchases.

The service includes monthly updates via CD-Rom, unlimited technical and customer service support, continuous product development and ongoing telephone training

Fund Analyst application fee is GBP 50 and the monthly subscription is GBP 55 for non-Synaptic users and GBP 35 for existing Synaptic users. The service includes the same features as PRP.

EZ-IFA is free and includes EZQuote which offers single and comparative new business quotations from the UK's leading insurance companies. IFAs also have access to new business processing, **on-line** product information (offering an extensive range of information in the product areas of pensions, life and investment), the latest industry news updated continuously from IFAOnline and the key feature document library.

LOAD-DATE: December 4, 2000

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Bernama The Malaysian National News Agency

November 9, 1999

LENGTH: 341 words

HEADLINE: BERNAMA IDENTIFIES E-COMMERCE FOR MAINTAINING LEADERSHIP

BODY:

KUALA LUMPUR, Nov 9 (Bernama) -- Bernama, the Malaysian national news agency, has identified e-commerce as part of its strategy to maintain its leadership in providing real-time news reports and information services.

The agency's Acting General Manager and Editor-in-chief, Syed Jamil Jaafar, said the recent partnership with Virtual One Sdn Bhd, which operates the Malaysian Trade Electronic Exchange (MTeX) web page, will provide the right platform for the agency to embark on e-commerce.

Bernama will ride on the infrastructure and e-commerce competency built in MTeX, he said in a statement issued here in conjunction with the launch of MTeX by the Minister of International Trade and Industry, Datuk Seri Rafidah Aziz, today. Under the partnership, Bernama will provide MTeX selected news on business and happenings under the section, "Enterprising Malaysia." This news section will be linked to Bernama's web site, www.bernama.com.

MTeX was conceived to spearhead the participation of the private sector in embracing e-commerce in line with the call by the government to leverage off technology for global competitiveness.

To date, MTeX has the participation of almost 100 large and small companies, with products ranging from processed food to engineering services.

"We hope with the foundation of this smart partnership in place, Bernama will be able to extend this role as a leader of information and content provider to MTeX and its members," said Syed Jamil.

Bernama has its finger on the pulse of developments that move markets and influence national policies. Its wide and in-depth news coverage across Malaysia reflects this.

The emergence of the Internet has opened and expanded the reach for Bernama to supply news reports and information directly to visitors from its web site.

Through the Internet, Bernama is able to **tailor its reports** and content to the clients' needs.

With advancements in information technology, a major percentage of Bernama's content can be viewed through the Internet.

JOURNAL-CODE: FBNM

LOAD-DATE: March 3, 2001

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SECTION: Financial News

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HEADLINE: Thomson Financial's First Call Selects MicroStrategy Platform to Enhance E-Business Service;

FIRST CALL Insight to Deliver More Customized Readership and Competitive Intelligence Reports to Leading Financial and Investment Institutions

DATELINE: VIENNA, Va., Sept. 28

BODY:

MicroStrategy(R) Incorporated (Nasdaq: MSTR), a leading worldwide provider of Intelligent E-Business(TM) software, announced today that First Call Corp., a Thompson Financial company, will use MicroStrategy's platform to enhance FIRST CALL Insight, a feedback and competitive intelligence tool for more than 600 brokerage firms that contribute investment research to First Call. First Call is the leading distributor of investment research to the global financial community. In addition to knowing which institutional money management firms are reading their reports, the new MicroStrategy-based application will enable brokerage firms to generate more customized and detailed reports at both the firm and analyst levels, based on their coverage of specific companies, industries, and/or regions. The resulting insight will enable brokerage firms to better tailor their research for their customers, which in turn will reduce the amount of nonessential research institutional money managers receive.

The enhanced version of FIRST CALL Insight is expected to be available in the summer of 2000. Users, including brokers, research directors, analysts and sales people, will continue to access the service via the Web at www.firstcall.com. With MicroStrategy, First Call's contributing brokerage firms will be able to generate detailed and customized **reports** to better **tailor** their research for their institutional customers. They also will be able to use the reports to compare the readership of their research reports and analysts, based on customized criteria of their choice, to the readership of their competitors' reports.

"MicroStrategy's technology will greatly enhance the performance of FIRST CALL Insight, which will in turn enhance the relationship between our contributing brokers and institutional money managers," said Brent Delehey, president of First Call Corp. "This is in keeping with our commitment to continuously increase the value of the services we provide to our customers."

MicroStrategy Agent(TM) will anchor FIRST CALL Insight and allow for more sophisticated analysis and reporting functions. The scalable software integrates easily with First Call's existing technical architecture and gives the company flexibility to design additional e-business services.

"We are pleased to add First Call to an ever expanding list of prominent businesses who are recognizing the value of the information they collect," said Michael J. Saylor, MicroStrategy's president and CEO. "We look forward to a long relationship with First Call, and to developing additional intelligent e-business applications together that meet the needs of both First Call's

buy- side and sell-side customers."

About First Call

First Call Corp., a Thomson Financial company, is the global financial community's leading source of real-time broker-sourced research, earnings estimates, equity and fixed income ownership information, insider trading information, and corporate news releases. More than 5,000,000 research documents are available on the FIRST CALL Network. First Call's distribution capabilities, research services, competitive intelligence product, usage reports and customized business solutions provide value-added links between the institutional buy-side and the sell-side worldwide. For more information, visit First Call's Web site at www.firstcall.com. Thomson Financial is a US\$1 billion provider of information services and work solutions to the worldwide financial community. For more information, visit www.thomsonfinancial.com.

About MicroStrategy Incorporated

MicroStrategy is a leading worldwide provider of Intelligent E-Business(TM) software and related services. MicroStrategy's product line enables both proactive and interactive delivery of information from large-scale databases, providing Global 2000 enterprises a platform for developing solutions that deliver insight and intelligence to their enterprise, supply-chain, and customers.

MicroStrategy's platform enables users to query and analyze the most detailed, transaction-level databases, turning data into business intelligence. In addition to supporting internal enterprise users, MicroStrategy's platform delivers critical business information beyond corporate boundaries to customers, partners and supply chain constituencies through a broad range of pull and push technology such as the Internet, e-mail, telephones, pagers and other wireless communications devices. MicroStrategy's platform is ideal for developing e-business solutions that are personalized and proactive, and that reach millions of users. MicroStrategy also offers a comprehensive set of consulting, training and support services for its customers and partners.

MicroStrategy has over 750 customers across such diverse industries as retail, telecommunications, finance, insurance, healthcare, pharmaceuticals and consumer packaged goods. Representative MicroStrategy customers include American Express Travel Services, CVS Pharmacy, Harris Teeter, IMS America, Kmart, MCI WorldCom, Merck-Medco, Nike, and Ralston Purina. MicroStrategy has also entered into relationships with more than 185 systems integration, application development and platform partners, including Axiom, HNC Software, IBM, NCR, and Oracle.

For more information, please visit MicroStrategy's Web site:

<http://www.microstrategy.com>.

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acceptance of new products, competitive factors, general economic conditions, currency fluctuations, and other risks detailed in the Company's registration statements and periodic reports filed with the Securities and Exchange Commission. By making these forward-looking statements, the Company undertakes no obligation to update these statements for revisions or changes after the date of this release.

SOURCE MicroStrategy Incorporated

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LOAD-DATE: September 29, 1999

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Web Finance

September 21, 1998

LENGTH: 1071 words

HEADLINE: P&C Insurance Brokers Tap Internet to Serve Clients

BYLINE: Ann Monroe

BODY:

In the race to the Internet, the property-casualty brokerage industry has been following the tortoise, not the hare. But there are beginning to be a few signs that like that legendary tortoise, the big property and casualty brokers may be moving toward the front of the pack. Both Aon and J.H. Marsh & McLennan are now offering clients a wealth of interactive services, with more to come.

Like many companies whose clientele is primarily commercial, most of what Aon and Marsh & McLennan are doing is invisible to the general public, hardly even hinted at on their less-than-exciting public sites. The two companies strategies differ: Marsh & McLennan is using its site as a come-on for clients and serious prospects, offering research and some services for free (charges for others are determined on a case-by-case basis). Aon is trying to take more of a consulting role, charging extra (\$10,000 a year or more) for access but tailoring the site individually for each client.

In terms of Internet use, the rest of the industry seems to be trailing along behind. Its biggest initiative, World Insurance Network, ties brokers together, but via a private network. WIN officials didnt return phone calls, but the organizations Web site, www.worldins.com, makes it clear why it eschews the Internet: security. A white paper available on the site provides dozens of alarming statistics about hackers, viruses and Internet crashes. Some tidbits: 42% of companies surveyed by the FBI reported problems with hackers; corporate users last year reported 406 virus infections per 1000 machines; an **on-line** broker had to pay \$1.7 million in refunds to angry customers after an hour-long site crash on a busy trading day.

Despite the horror stories, though, industry scuttlebutt is that WIN too is gradually succumbing to the ease of the Internet. They are moving towards the Internet, says one industry source.

Securitys not the only reason the industrys been slow to jump to the Internet, a medium more easily adapted to retail than to commercial sales.

You dont see heavy-duty commercial banking on the Web yet either, said Mia Sernoff, who runs AonLine Group, Aons **on-line** division. Its more complex on the commercial side, not that cut and dried.

Willis Corroons site is designed only to entice potential clients to pick

up the phone, said Peter Stevens, director of corporate communication, whos responsible for it. We hope that somebody whos interested in doing business with us will be given sufficient contact points, he said. But when it comes to developing a relationship, we want to do that on a one-to-one basis, not through offering general information.

Managing Paperwork

By combining SSL security with passwords, though, both Marsh & McLennan and Aon have been able to offer one-on-one service to clients, especially when it comes to reducing the paperwork that seems an inevitable feature of the risk management business. If you think about a risk-managers desk, whats there is mounds of paper, said Ellen Walker, Marsh & McLennans manager of interactive client services. The job is administratively paper-intensive. They need to know when their policies come up for renewal, what the limits are, what specific information they need to add. They need to get insurance certificates and surety bonds.

By putting client accounts **on-line**, Marsh & McLennan and Aon are able to give clients instant, 24-hour, around-the-world access to all their paperwork.

This puts it all in one nice neat place where they can print it out whenever they want to, Walker said. Then when they talk to their broker, they can talk about solutions, not paperwork.

Both Marsh & McLennan and Aon offer the same kind of paperwork management. That was the low-hanging fruit, Sernoff said. Where the two differ is in the way they go about providing additional information to clients.

Marsh & McLennan relies on a single, generalized site, although the company is in the process of developing more industry-specific sites as well. On the site are top risk-related news stories, market research information, occasional live feeds, white papers, and an automatically updated database of U.S. and state insurance rules and regulations. The firm also offers a directory that allows a client to reach, say, a pollution expert in China. We prefer them to go through a broker to make contact, Walker said, but people like to know that person is there.

The firms planning a new section that would give clients industry-specific information, including a forum for risk managers to contact each other. Its also designed as an educational resource for their staffs, Walker said, joking that her personal subtitle for the project is how to look good to your boss.

To get clients to pay extra for site access, AonLine has to offer more. Its hook is individually tailored sites, designed in consultation with each client. A General Motors would have access to different risk analytical tools and information about types of risk that a Cisco Systems wouldnt see at all, Sernoff said. Its analogous to treasury workstations in the banking world.

The information available goes way beyond account details. For instance, the firm is working with clients to gather the kind of exposure data they need to move towards just-in-time coverage. Currently, for instance, clients can track the details of construction projects things like the number of employees at different stages of the project, and the material used and compare them to the projections they made when they insured the project. Theoretically, Sernoff said, companies could eventually use the information to shift insurance on the fly as their needs changed. But for now, theyre mainly using the data to make more accurate projections next time around.

In this case, the site is acting almost as an intranet, helping clients massage information from internal sources. But the firm also gathers publicly available information everything from hurricane paths to global safety **reports and tailors** it to clients needs. Thats one of the most complicated aspects of running the site,

Sernoff said. If it all came out of one database, it would be a snap. A big part of the challenge is finding the information.

Whats coming up? A set of tools that will let hotel and retail chains teach safety compliance to their employees and prove, if theyre sued, that theyve done it.

LOAD-DATE: October 5, 1998

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